

List of category of service providers

Category of service providers	Subject, purpose of the processing	Policyholders, claimants	Applicants	Clients, service providers, interested parties
Law firms	Claims adjustment, litigation	●		
Cloud service providers	Hosting of servers/web-services	●	●	●
Document management	External file storage, archiving, operation of the post room	●		●
Facility management	Access to facilities			●
IT service providers (IT systems and services)	IT and network operators	●	●	●
IT service providers (IT systems and services)	Provision of software for internal and external recruiting, software to perform online tests		●	
IT maintenance providers	Maintenance of systems/applications	●	●	●
Marketing services	Operationalisation of marketing activities e.g. newsletter, surveys, event management, online/web analytics, campaigns			●
Experts, consultants	Support for claims adjustments	●		
Telecommunications service providers	Telephony	●		●
Translation service providers	Translation of documents	●		●

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