

# connect.munichre

Munich Re's exclusive client portal  
- your success is our business



Welcome to a new way of working:  
connect.munichre – a safe space to  
develop yourself and your business,  
optimise your processes, and make  
rewarding connections. We invite you  
to take a look around.



# connect.munichre – Munich Re's exclusive client portal

We make your success our business by providing expert guidance and up-to-date information through fast, reliable and trustworthy communication channels whenever you need it.

## Client portal



Step in and benefit from connect.munichre

## Pleasing our clients is our top priority

connect.munichre has been meeting clients' needs for more than a decade. In our last survey, more than 90% of client users said they are satisfied or very satisfied with the portal.

Our growing user base has more than 12,500 users worldwide making around 1.5 million visits a year.

Because it is your portal, we regularly ask for your feedback, input and suggestions to make sure it is fulfilling your expectations.

## Be connected...

The project rooms simplify collaboration by enabling secure data exchange with encrypted communication, for example for complex or time-critical processes involving numerous participants. Documents and files are stored centrally where they can be processed jointly, and automatic e-mail alerts inform you whenever other project members change or add content. A check-out/check-in system reserves a document or file for one specific user at a time to prevent simultaneous editing, and indicates which user is currently processing a given file. Earlier document versions are archived so that you can trace any changes made and verify the development and updating of the versions. Project rooms are available on request. Ask your Client Manager to set up your company-specific project room or contact our Support Team directly.

## Project rooms



Join forces with Munich Re to collaborate, share knowledge, store documents, and organise your work in a safe space.

## How you benefit

- Log in to Munich Re's professional expertise and enjoy closer collaboration
- Gain access to specialist online tools and documents to facilitate your underwriting process
- Keep in touch with the latest global and local news and market information
- Exchange, process and manage confidential information in real time via secure project rooms
- Optimise your daily transactions with high-speed data transfer and uploading/downloading
- Read your favourite Munich Re publications in downloadable PDF format or using Flip View feature
- Take advantage of technology that meets state-of-the-art requirements as a secure platform
- Share and grow your knowledge and network with your peers through the learning centre

### Tools tailored for you

Speed up your underwriting process with our highly rated quotation and risk assessment tools, tailored to your individual requirements. The online tools in connect.munichre consolidate the full know-how of Munich Re to help you respond quickly and competently to important risk assessment issues. Whether it is PRS FIRE to calculate fire risks, QUICK QUOTE for the calculation of premiums, or NATURE to assess environmental hazards (to name just a few), our tools will help you to identify, assess and prioritise risks and provide valuable support in your day-to-day work.

### Tools



Get down to business with a selection of practical and user-friendly quotation and risk assessment tools to simplify your underwriting process.

Two of the most popular tools in brief:

### NATHAN - Natural Hazards Assessment Network - Risk Suite

- Munich Re's geoscientists are at the forefront of the latest research, working in close cooperation with scientists from all relevant fields
- NATHAN optimises your assessment of natural hazard risks from entire portfolios down to individual risks at address level - worldwide
- Precise knowledge of the risks in each location facilitates customised rating and pricing of natural hazards.
- The NATHAN Risk Suite optimises risk management and improves the profitability of your business
- The NATHAN Pro premium service is designed for the assessment of large portfolios (more than 500,000 location analyses per year) as a real-time web service
- The Global Flood Maps now included in NATHAN set a new standard for consistent flood risk assessment and accumulation management on a global scale

### MIRA - Munich Re Internet Risk Assessor

- A state-of-the-art risk assessment instrument for life underwriting, giving instant access to a vast and continuously evolving pool of rating recommendations
- The interactive Risk Synopsis provides a central, clearly structured summary of all data relevant for risk assessment, starting with general information on the client and any existing contracts, and extending to personal data, risk profiles and recommended rates
- MIRA can be seamlessly integrated into an existing system landscape and thus ensure lean processes in new business
- Risk Reviews describe the basis on which Munich Re calculates different impairments, and fact sheets for major MIRA revisions show the impact of and potential for new business and risk management

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## Publications and documents



Find answers to your questions with downloadable publications, policies, research and the latest news and information in our extensive virtual library.

### Be informed...

Munich Re's publication series comprises magazines, periodicals and newsletters available in various languages and covering all industry sectors and subject areas. These will help keep you up to date with developments in your fields of work.

connect.munichre allows you fast and easy access to these popular publications, as well as sample Documents & Policies, questionnaires, fact sheets and other useful data at the click of a mouse. Moreover, our Economic Research provides global macroeconomic and market research on historical data as well as future forecasts for the global insurance markets and the world economy, and other specialist topics.

Our publications are now even easier and more enjoyable to read. Among other things, with the new Flip Viewer you can:

- save publications as PDF files
- see thumbnail views of the pages
- send a Flip Book to someone
- search documents
- bookmark pages
- mark passages or add notes

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## Learning



Keep on discovering in our online learning centre with a wide range of seminars and workshops offered around the world, along with interactive e-learning solutions on a variety of insurance topics.

### Be qualified...

At Munich Re, we place great value on sharing know-how and maintaining two-way communication with you.

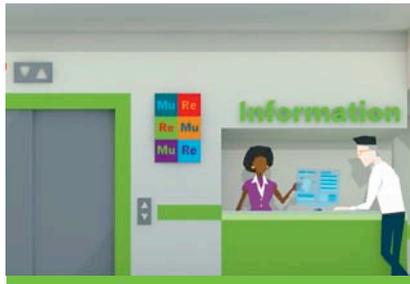
### Polish up your skills or just stay ahead in business

Our highly recommended client seminars provide a forum for knowledge-sharing, creative discussion and networking on primary insurance and reinsurance, as well as on life and non-life business topics. View the full list of around 50 seminars available in the "Knowledge in Dialogue" programme. Use the filter to find out what is on offer near you and read a short description of the training content, with information on dates, language and target group. By submitting a request to participate, you can quickly find out about availability and register in good time for your chosen event.

Choose from a wide array of fast and effective e-learning solutions on a variety of insurance topics in our interactive training programme. Complete these online at a time that suits your own individual needs and schedule. From the comfort of your own desk attend an expanding selection of live and interactive online seminars on current issues given by industry experts or listen to recordings of past webinars from the archive.

Munich Re's Scholarship Programme focuses on international insurance and reinsurance management. Candidates receive critical know-how and practical training on how to manage an international insurance company through challenging times. Besides participating in lectures and workshops organised by Munich Re and Ludwig Maximilian University in collaboration with MRIC (Munich Risk and Insurance Centre), scholarship holders also work on group research projects in small teams.

## Contacts



Make contact with a personal Client Manager in your region and a wealth of expertise all in one place.

Find a list of the personal Munich Re contacts in your region with all the details you need: full name, title, telephone number, e-mail, postal address and photo.

Today's fast moving market waits for no-one. We invite you to get connected now.

Interested in finding out more? Your Client Manager will be happy to arrange access and get you started using the portal. Alternatively, you can make contact with us online at [connect.munichre.com](http://connect.munichre.com).

For further questions or suggestions on [connect.munichre.com](http://connect.munichre.com), please contact our support team:

E-mail: [connect@munichre.com](mailto:connect@munichre.com)  
Phone service: Monday to Friday  
6.30 a.m. to 8.30 p.m. (CET)  
Germany: +49 89 38 91-90 50  
International: +49 89 38 91-90 60

## Registration



**Client**  
Applies for access



**Munich Re**  
Sends contract to client



**Contact person**  
Forwards received  
registration account



**Employees**  
Complete their user  
profile after logging in

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