

Product Information Exchange Pack

Munich Re Specialty Insurance (UK) Limited

Product Name	Computer
Class of business	Engineering
Carrier name	MRS 457
Date	Q3 2025

1 Manufacturer Information

Munich Re Syndicate Limited and Munich Re Specialty Insurance (UK) Limited are the joint manufacturers for this product as set out in our binding authority agreement and the manufacturer activities are allocated as follows:

Activity	Party Responsible
Product Approval Process	Munich Re Syndicate Limited and Munich Re Specialty Insurance (UK) Limited
Target Market	Munich Re Specialty Insurance (UK) Limited
Product Testing	Munich Re Specialty Insurance (UK) Limited
Product Monitoring & Review	Munich Re Syndicate Limited and Munich Re Specialty Insurance (UK) Limited
Distribution Channels	Munich Re Syndicate Limited and Munich Re Specialty Insurance (UK) Limited
IPID Development	N/A

This document is intended to provide a summary of the product, intended target market, product distribution strategy, and the product approval process. It also sets out the outcome of the annual product review and fair value assessment. This document is intended to be used by distributors and not provided to the end customer.

1.1 Product description

This product is designed to provide cover for all risks for loss of or damage to hardware being computers and their peripherals and software, telecommunications equipment, electronic office equipment and portable equipment.

1.2 Target Market and identified demand for this product

- **Target Market:** This product is suitable for businesses that own, lease and use computer equipment.
- **Not intended for:** This product is not suitable for businesses that solely use computer equipment to control machinery or consumers (retail customers).
- **Territorial Reach:** United Kingdom including the Channel Islands and Isle of Man. Cover may also be available for subsidiary companies domiciled and risks located outside the above territories subject to internal underwriting guidelines, risk appetite, licensing requirements and sanction regulations.
- **Demands & needs:** This cover has specified limits based on each individual exposure presented. Cover also includes inner limits for extensions to cover including but not limited to;
 - Additional hardware, Employees Own Equipment, Fire service charges, Gaseous Fire
 - Suppression systems, Security Devices, Recovery of hardware, Reward Costs, Security
 - Guarding, Replacement hardware on loan, Research and development,
 - Additional agreements costs, Claims preparation costs, Debris and waste disposal, Environmental Impact and Incompatibility of records and Modification.

It is a requirement for system backups and system security to be maintained within the timeframes detailed within the schedule.

A full list of exclusions is provided in the policy documentation but the key exclusions for this product include;

- Theft from an insecure building in excess of £2,500 unless there has been forcible and violent entry and exit,
- Theft from unattended vehicles in excess of £5,000,
- Software that cannot be proven,
- Data value,
- Extortion or Ransom,
- Normal upkeep and maintenance,
- Overloading of bandwidth,
- Software Defects or errors and

Other standard market exclusions apply.

There are optional additional covers/extensions provided which the customer is able to select in order to meet their needs. Information on our optional additional cover/extensions is provided below.

Optional Add-on / Extension Demands and needs

- **Corruption and Reinstatement of Data:** This extension provides cover for the costs incurred in investigating and reconfiguring the computer system, recovering, restoring, replacing and recreating data or software and the repurchase of software licenses following damage to the computer equipment.
- **Increased Cost of Working:** This extension covers the reasonable additional costs incurred to avoid or diminish a reduction in gross profit following damage to computer equipment, a loss of data or the prevention of access to the premises.
- **Malware, Hacking and Denial of Access:** This extension covers the reasonable costs of locating and removing malware from a computer system and damage to any hardware caused by malware, hacking or denial of service. Further, cover is provided for the investigation, reconfiguring recovery and restoration of the damaged computer system.

1.3 Distribution strategy for this product

- **Sales method:** This product is sold as a standalone product.
- **Advised or non-advised sales:** All our products are sold through Brokers and therefore we expect Brokers to provide the advice to the end customer.
- **Assessment of customer demands and needs:** We expect distributors to have effective assessment processes in place for establishing the customer's eligibility and demands and needs, and offering this product only where it is appropriate for the customer's

stated demands and needs.

– **Commission:** An assessment of the commission structure for brokers has been carried out and it is deemed to be appropriate and reasonable.

1.4 Manufacturer product reviews

Date Fair Value assessment completed	Q3 2025
Expected date of next assessment	Q3 2026

In accordance with the FCA's Product Intervention and Product Governance Sourcebook ('PROD') rules, we have completed product reviews and fair value assessments across all of our products. The fair value assessments considered product performance against a number of areas including, but not limited to:

- Conduct Risk MI
- Complaints Data
- Commission Ranges
- Loss Ratios
- Broker Surveys
- Customer Understanding & Support Reviews

We will undertake ongoing product reviews on a yearly basis and any significant or material changes to this product will go through the product approval process again.

As a result of the product governance activities undertaken across this product, we can confirm the following:

- The product remains consistent with the needs of the identified target market
- The product continues to provide fair value
- The intended distribution strategy remains appropriate

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