

Freight Forwarders' Liability Insurance

Insurance Product Information Document



NMU is a trading name of Munich Re Specialty Insurance (UK) Ltd, registered in England: 01262636, Union, 2-10 Albert Square, Manchester, M2 6LW. Authorised and regulated by the Financial Conduct Authority (FRN 310539).

The following summary does not contain the full terms and conditions of the contract, which can be found in your policy documentation. The sums insured and limits of liability are shown in your policy schedule.

What is this type of insurance?

NMU Freight Forwarders' Liability Insurance provides cover for your liability arising out of your business activities in respect of customers' goods in your custody or control. It does not provide any cover for the goods themselves.



What is insured?

- ✓ Liability for physical loss of or damage to customers' goods.
- ✓ Liability for financial loss arising from loss, damage to or mis-delivery of customers' goods.
- ✓ Liability for Errors and Omissions made by you caused by a failure to comply with instructions, faulty arrangements or clerical errors.
- ✓ Cover applies only under the trading conditions and international conventions shown in the policy documentation.
- ✓ Liability where your trading conditions cannot be enforced at law.
- ✓ Liability under house bills of lading or air waybills issued by you, if shown as covered in the policy documentation.
- ✓ Liability as carrier for loss of or damage to a third party's containers.
- ✓ Legal defence costs with our prior consent.



What is not insured?

Generally

- ✗ Contamination or taint, unless amended by your policy documentation.
- ✗ Liability for certain types of goods.
- ✗ Liability for failure to collect cash on delivery.
- ✗ Liability for any special interest in delivery.
- ✗ Liability for agreed values.
- ✗ Liability under transit documentation with uplifted or extended limitations of liability.
- ✗ Liability for loss or damage to goods whilst in use or being worked upon.
- ✗ Variation in temperature unless the goods are carried in temperature controlled vehicles and following an accident to the vehicle.

If storage is insured

- ✗ Theft unless following forcible or violent entry to or exit from the premises.
- ✗ Storage in basements or cellars, or below ground.
- ✗ Storage within containers, trailers, vehicles and conveyances outside the premises.
- ✗ Storage in the open.
- ✗ Water damage to goods that are not a minimum of 10cm above floor level.

Specific to errors and omissions

- ✗ Fraudulent, criminal or malicious acts or omissions.
- ✗ Inability to pay or collect any monies.
- ✗ Claims made against you by any Government.
- ✗ Defamation.
- ✗ Death, disease or bodily injury.
- ✗ Failure to arrange or for the inadequacy of insurance.
- ✗ Loss of or damage to the goods.
- ✗ Professional advice.
- ✗ Fines or penalties relating to T-Forms and similar documents.
- ✗ Failure to comply with any quota regulations or to make any quota application.



What is not insured?

If logistics and warehousing operations are insured

- ✗ Faulty workmanship.
- ✗ Collapse of racking or buildings.
- ✗ Impact by your own vehicles (including fork lift trucks).
- ✗ Subsidence or heave.
- ✗ Changes in water table level.



Are there any restrictions on cover?

- ! You must contract under the trading conditions shown in the policy documentation and take all reasonable steps to incorporate these into contracts with customers.
- ! Cover is only provided for the business activities shown in the policy documentation.
- ! An Excess or Deductible, being the part of a claim you are responsible for, may apply to your policy.
- ! The policy will contain financial limits on the maximum liability we insure.
- ! Claims for delay or consequential loss, or arising from inadequate or inaccurate documentation.
- ! Liability for certain theft attractive goods is subject to a specific financial limit.
- ! The policy contains conditions regarding the security of your own vehicles and premises.
- ! The policy contains conditions regarding the use of sub-contractors.



Where am I covered?

- ✓ For liability incurred within the territories specified in the policy documentation.



What are my obligations?

- You must provide us with honest, accurate and complete information – whether you are taking out, renewing or making changes to your policy.
- You must observe and fulfil the terms and conditions of your policy as failure to do so could affect your cover.
- You must pay the premium.
- You should inform us without delay of any material changes to your risk. If you do not inform us about a change it may affect any claim you make or could result in your insurance being invalid. Following a change we may need to apply additional terms and conditions, which you must observe, or require you to pay an additional premium. You may also need to take action, if so we will advise you.
- In the event of a claim, we must be notified as soon as possible and you should contact your insurance broker or any nominated claims handling company. You should take all reasonable steps to minimise the loss and ensure that all responsible parties (for example subcontractors) are held liable for the loss or damage.



When and how do I pay?

- Typically, annually at inception. Your premium may be subject to adjustment on expiry, based on a declaration of turnover.



When does the cover start and end?

- Typically, the policy is for a period of 12 months commencing on the date stated in the policy schedule.



How do I cancel the contract?

- The policy includes provision for cancellation by either party giving typically 30 days' notice.