



# Turn complexity into vision

Munich RE 

MR HealthTech Ltd, a Munich Re division, is one of the world's leading technology vendors to the Health Insurance industry. It provides state-of-the-art software platforms designed to support its customers end-to-end reliably and offer them solutions that help them address their business objectives while maximizing profitability potential. It currently operates in 19 countries, in 4 continents and supports 24 organizations.

Due to our increasing demand for designing and implementing best-of-breed software solutions, at our Athens Office, we are seeking specialists for the following position:

## **Solutions Delivery Specialist**

### **PROFILE**

Solutions Delivery Specialist will be responsible for the integration of information systems into new or existing business environments/organizations. He/she will work closely with business executives and system users to identify setup requirements and modification needs and will be responsible for setting up the system as well as providing training and assistance to users.

### **Key Responsibilities:**

- Maintain strong Customer Satisfaction
- Deliver planned services to customers and maintain good relationships
- Provide support to secure the Production Support Services Contracts
- Assist in business development activities in order to increase MRHT leads/opportunity pipeline
- Establish and maintain a Knowledge base system and promote it internally

### **Required Skills:**

- University level degree (at postgraduate level is a plus) in Business Administration, Management, Information Technology or other field of study
- Minimum 5 years of experience in Insurance Business (preferably in Health Insurance) with significant operational responsibility (e.g. production, claims)
- Alternatively, candidates may have minimum 5 years of experience in information systems implementation (preferably in the insurance industry)
- Strong knowledge of Oracle PL/SQL is considered an asset
- Strong interpersonal skills.
- Good oral and written communication skills.
- Fluency in English and/or any other language

**Send your C.V. c/o HR Department:**

**E-mail:** [curriculum@mrhealthtech.com](mailto:curriculum@mrhealthtech.com)

**Address:** 95-97 Kifissias Avenue, 151 24 Marousi, Athens, Greece



# Turn complexity into vision

- Experience in project management and/or training is considered an asset

## **WE OFFER**

- Competitive compensation
- Continuous training
- Enjoyable and stable working environment
- Leading-edge technology

Send your C.V. c/o HR Department:

E-mail: [curriculum@mrhealthtech.com](mailto:curriculum@mrhealthtech.com)

Address: 95-97 Kifissias Avenue, 151 24 Marousi, Athens, Greece