

Turn passion into purpose

MR HealthTech Ltd, a Munich Re division, is one of the world's leading technology vendors to the Health Insurance industry. It provides state-of-the-art software platforms designed to support its customers end-to-end reliably and offer them solutions that help them address their business objectives while maximizing profitability potential. It currently operates in 19 countries, in 4 continents and supports 24 organizations.

Due to our increasing demand for designing and implementing best-of-breed software solutions, at our Athens Office, we are seeking specialists for the following position:

Senior UI/UX Designer

PROFILE

As a Senior UI/UX Designer, you will work closely with Product Owners, Business Analysts and Developers to transform our existing health insurance web apps (web responsive and mobile apps) into a usable, intuitive, and visually appealing experience. To do so, you will conduct research with stakeholders and users. You are confident to use both Qualitative and Quantitative methods accordingly to answer research questions. You will leverage the findings and insights from your research to base your design decisions. Our UI/UX process includes multiple iterations of prototyping and usability testing to optimize and improve our products.

What you will do:

- Conduct workshops in the discovery phase to identify and understand the project's strategic goals, needs and technical constraints that define the scope.
- Conduct research studies to empathize with users and gather feedback (interviews, questionnaires etc.).
- Collaborate with various stakeholders, host ideation workshops and translate research insights into personas, user journey maps, user flows and wireframes.
- Create and test navigation solutions to ensure findability and intuitive user experience.
- Conduct usability testing sessions to iterate and validate your design decisions
- Document effectively all collected research & testing insights into actionable presentations for internal stakeholders
- Negotiate and articulate your design decisions thoughtfully with an openness to feedback
- Produce UI designs and interactive prototypes from concept to final hand-off to developers
- Maintain and contribute on existing style guidelines and design systems
- Work closely with the development team to assess technical feasibility of the designs and revise accordingly

- Define KPIs to measure the effectiveness of our final deliverables and source our future design sprints.
- Support the QA testing team ensuring that your designs are built based on UX/UI specifications

Requirements:

- A degree in Interaction design, Product Design, Human Interaction Design, Information Systems or a related field or equivalent industry experience will be strongly recommended.
- 5 or more years of designing experience on Web and Mobile applications
- Visual design skills and good understanding of CSS & HTML
- Experience in user research and usability testing. Experience in quantitative research methods will be definitely a plus.
- Professional experience with design & prototyping tools such as Sketch, Figma, Zeplin, Abstract, etc. Good knowledge of animation tools such as Principle, Framer etc. will be definitely a plus.
- Demonstrated experience managing multiple projects simultaneously, from research to interactive prototypes
- A real passion for all things UX and an eye for detail
- Excellent spoken and written English

WE OFFER

- Competitive compensation
- Continuous training
- Enjoyable and stable working environment
- Leading-edge technology

Want to apply?

Send your C.V. c/o Human Resources:

✉ curriculum@mrhealthtech.com

📍 95-97 Kifissias Avenue, 151 24 Marousi, Athens, Greece

Creating and maintaining a work environment that promotes respect, diversity and dignity is important to us. We strive for equality in our workplace, to eliminate employment barriers, and promote a workplace based on principles which align with our company values and promote positive employee practices.