

# Turn theory into practice

MR HealthTech Ltd, a Munich Re division, is one of the world's leading technology vendors to the Health Insurance industry. It provides state-of-the-art software platforms designed to support its customers end-to-end reliably and offer them solutions that help them address their business objectives while maximizing profitability potential. It currently operates in 19 countries, in 4 continents and supports 24 organizations.

Due to our increasing demand for designing and implementing best-of-breed software solutions, at our Athens Office, we are seeking specialists for the following position:

## Senior Systems Administrator

### PROFILE

We are seeking for a Senior Systems Administrator for Microsoft's technologies, who will work closely with the IT Systems Administrators to manage and maintain our Windows systems and servers. In this role, you will be responsible for installing or upgrading Windows-based systems and servers, managing user access to the servers, and maintaining the security and stability of the systems.

### WHAT YOU WILL DO

- Provide Windows systems administration (Servers, workstations and applications in Active Directory environment), security patching, OS upgrades, troubleshooting problems, and ensuring maximum system availability
- Administer, maintain and troubleshoot Azure MFA, MDM, AIP, Citrix technologies, Active Directory, Sharepoint on Cloud, O365, DLP services and Veeam
- Administer, maintain and troubleshoot configuration on Azure Cloud (VMs setup, storage, WVDs, etc.)
- Administer, maintain and troubleshoot Virtualizations environments (VMWare, Oracle KVM)
- Assisting in the configuration of network for DNS, DHCP, VPN, LDAP, digital certificates, etc.
- Accounts access management
- Provide 2nd level customer support and ticket resolution
- Perform daily administration tasks and document systems infrastructure
- Deploy new applications, perform system upgrades
- Perform system backups and provide data recovery
- Automation and scripting

- Servers hardware management
- Monitor systems performance and availability

## REQUIREMENTS

- Proven track record of problem solving using strong critical thinking, analytical and troubleshooting skills.
- Strong technical aptitude and ability to research and solve complex issues independently.
- Minimum five years' experience with Windows Server in a physical and virtual environment.
- Minimum five years' experience with Windows Server administration (upgrades, patching, and configuration to meet security requirements).
- Minimum five years' experience resolving Windows Server issues (setup, account management, file service, network configuration, license management, application hosting and end-user application support).
- Experience working with application vendors to understand, implement and maintain apps in a Windows environment.
- Strong verbal and written customer service and communications skills.
- Familiar with information security best practices.
- Understanding of technical support practices such as ticket documentation, service level agreements, statistics and escalation processes
- Energy, initiative, and a positive attitude
- Fluency in English language
- Flexible to work overnight and weekend occasionally, if required.

## DESIRED SKILLS

- Network certification (CCNA)
- Cyber Security certifications
- MS SQL administration experience
- Data Center administration experience
- Mac OS administration experience
- Docker and Containers administration experience

## WE OFFER

- Competitive compensation
- Continuous training
- Enjoyable and stable working environment
- Leading-edge technology

Want to apply?

Send your C.V. c/o Human Resources:

✉ curriculum@mrhealthtech.com

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*Creating and maintaining a work environment that promotes respect, diversity and dignity is important to us. We strive for equality in our workplace, to eliminate employment barriers, and promote a workplace based on principles which align with our company values and promote positive employee practices.*