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INCLUSION,

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Solutions Delivery Consultant

Location

Athens

Profile

Solutions Delivery Consultant will be responsible for the integration of information systems into new or existing business environments/organizations. He/she will work closely with business executives and system users to identify setup requirements and modification needs and will be responsible for setting up the system as well as providing training and assistance to users.

Key Responsibilities

- Define configuration specifications and business analysis requirements along with reporting and alerting requirements
- Understanding, designing, documenting and maintaining business processes and workflows and their relationships to current and future software solutions.
- Report on common sources of technical issues or questions and make recommendations to product team
- Assisting business users, project managers and leadership in optimizing the scope, benefits, and risks
- Support development teams to ensure a solution meets its business requirements
- Constantly be on the lookout for ways to improve monitoring, discover issues and deliver better value to the customer
- Read and interpret documentation such as requirements definitions, installation instructions, technical articles and procedure manuals

- Ensure all documents are reviewed, clarified, organized, and conformed to organizational standards
- Deliver planned services to customers and maintain good relationships
- Provide support to secure the Production Support Services Contracts
- Establish and maintain a knowledge base system and promote it internally

Required Skills

- University level degree (at postgraduate level is a plus) in Business Administration, Management, Information Technology, or other field of study.
- Minimum 5 years of experience in Insurance Business (preferably in Health Insurance) with significant operational responsibility (e.g., production, claims).
- Alternatively, candidates may have minimum 5 years of experience in information systems implementation (preferably in the insurance industry).
- Strong knowledge of Oracle PL/SQL is considered an asset.
- Proven record in gathering and documenting business requirements and translating them into IT business solutions.
- Certification in Business Analysis will also be highly appreciated
- Ability to function in an agile development environment
- Strong written and verbal communication skills including technical writing skills
- Fluency in English and/or any other language

We Offer

- Competitive compensation
- Continuous training
- Enjoyable and stable working environment
- Leading-edge technology

About Us

MR HealthTech Ltd, a Munich Re division, is a leading global specialist in digital solutions for the health insurance industry. It provides state-of-the-art software platforms designed to support its customers end-to-end reliably and offer them solutions that help them address their business objectives while maximizing profitability potential. It currently operates in 19 countries, in 4 continents and supports 24 organizations.

Want to apply?

Send your C.V. c/o Human Resources:

✉ curriculum@mrhealthtech.com

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Creating and maintaining a work environment that promotes respect, diversity and dignity is important to us. We strive for equality in our workplace, to eliminate employment barriers, and promote a workplace based on principles which align with our company values and promote positive employee practices.