

# **REFLEX™**Impactful, adaptive cyber risk solutions with guided support

## Reflex™ Protecting Your Organization From Cyber Threats

Reflex Cyber Risk Management program offers **complimentary**, **confidential**, **highly-facilitated** risk management services to address the prominent cyber risk mitigation needs of organizations. Develop your organization's cyber resilience with a comprehensive suite of flexible, powerful services aimed to improve cyber maturity and incident response capabilities.

#### **Reflex Risk Management Services**



#### **Vulnerability Management**

Ensure the safety of your digital assets and maintain up and downstream compliance through intelligent, on-going monitoring, enabling proactive risk management.

Attack Surface Scanning

Vendor Risk Management

Self-Assessments

Website Privacy Feedback



#### **Incident Response Exercise**

Test your organization's incident response capabilities, and address gaps with this unique, cross disciplinary tabletop exercise delivered in collaboration with leading privacy attorneys and cybersecurity experts.

Incident response tabletop exercise

Designed and facilitated by experts

Actionable Recommendations



#### **Advisory Services**

Leverage the experts to guide effective, sustainable privacy & security programs via two 90-minute consultations with privacy attorneys and cybersecurity experts.

Security program management

Vulnerability management

Incident response

Privacy and regulatory guidance



#### **Training and Education**

Cyber awareness training with a library of focused courses, videos & knowledge checks. Enterprise-wide educational content spans from the c-suite to the front line.

Cyber awareness, training, & compliance

Knowledge Checks

Learning Management System



#### **Phishing Simulations**

Defend against phishing scams with access to customizable phishing simulations designed to prepare employees, gauge awareness, & close behavior gaps.

Custom phishing campaigns

Real-time user behavior training

Reporting and analytics



#### Resource Hub

Gain direct access to Reflex™ risk-management resources via, eRisk Hub, an expansive industry-leading cyber portal, including:

Reflex<sup>™</sup> information & access

Incident roadmap

Risk manager tools

Ransomware resources

## A dedicated, personal approach designed to maximize value

A Munich Re Specialty specialist guides you through onboarding and continuous engagement aligned with your organization's evolving cyber maturity roadmap. Our personalized approach ensures policyholders can maximize value and prioritize internal initiatives in alignment with their specific needs throughout the life of their policy.

Reflex Services are powered by key industry leaders delivering expertise and value in a confidential environment.

### **CyRisk**

## eRiskHub

### **(P)** goldphish

#### **Vulnerability Management**

#### **Advisory Services**

CyRisk is a cyber risk management software and service company committed to cybersecurity excellence. CyRisk is dedicated to making complex cyber risk topics understandable and actionable with a tenured consulting staff that works with organizational stakeholders from the c-suite to the front line to advise, strategize, and develop cybersecurity programs

#### Resource Hub

eRisk Hub portal is an educational platform designed to help cyber insurers with the prevention, reporting, and recovery of losses by providing access to an extensive array of proactive (preventative) and reactive (recovery) information, education, and services.

## Training & Education Phishing Simulations

GoldPhish is a cybersecurity awareness training platform that enables businesses to ward off potential attacks by helping their entire workforce understand the cyber threat. Founded in 2017 by a team of former Royal Marine commandos, creatives and cyber experts, GoldPhish developed its awareness platform specifically for small businesses globally.



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PONDURANCE

## Safe**Titan**

#### **Incident Response Exercise**

#### **Advisory Services**

Mullen Coughlin is the largest law firm exclusively dedicated to consulting organizations in the context of data privacy and security. Their attorneys are solely dedicated to provide bespoke data privacy and security legal counsel to organizations of all sizes, across all industry sectors and from all geographic locations. Expertise includes Advisory Compliance, Incident Response, Litigation, and Regulatory Investigation.

#### **Incident Response Exercise**

Pondurance delivers world-class managed detection & response services to industries facing today's most pressing and dynamic cybersecurity challenges including ransomware, complex compliance requirements, and digital transformation accelerated by a distributed workforce. Their are experts include seasoned security operations analysts, digital forensics and incident response professionals, and compliance and security strategist.

## Training and Education Phishing Simulations

TitanHQ provides a best in class SaaS cybersecurity platform intended for organizations of all sizes. SafeTitan, a behavior-driven security awareness solution, allows for automation, customization, human risk behavior analytics, and comprehensive reporting designed to drive stronger security behaviors across the workforce.

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