

REFLEX™

Impactful, adaptive
cyber risk solutions with
white glove delivery



See how Reflex™ further enhances our cyber coverage

Reflex™, is a proactive cyber risk management program offering cyber policyholders access to complimentary risk control services. Founded to meet the need for 360-degree cyber solutions, Reflex™ is built on the principles of value, flexibility, and impact. We believe cyber insurance is more than just coverage. We go beyond to offer solutions that provide scalability and choice in a confidential setting, giving organizations the authority to choose customized solutions that fit like a glove.

A Reflex™ Program Specialist from Munich Re, along with **a select team of our vetted industry experts**, will work directly with policyholders, improve cyber maturity and enhance response capabilities.

Our pillars of strength— Training, Testing & Consulting

Training and Education

Employee behavior-driven training with an extensive library of courses, videos & quizzes. Real-time intervention coaching & enterprise-wide educational content spans from the C-suite to the front line.



- Tailored training, awareness, & compliance
- Real-time Intervention
- LMS & reporting

Phishing Simulations

Defend against phishing scams with access to unlimited, customizable phishing simulations designed to prepare employees, gauge awareness, & close behavior gaps.



- Unlimited, custom phishing campaigns
- Real-time user behavior training
- Results reporting and analytics

eRisk Hub

Gain direct access to Reflex™ risk-management resources via this industry-leading cyber portal with:

- Reflex™ information & access
- Incident roadmap
- Risk manager tools
- Ransomware resources

Privacy X Security Response Exercise



Test your organization's incident response capabilities with this unique, cross disciplinary tabletop exercise delivered in collaboration with leading privacy attorneys and cybersecurity experts.

- Incident response tabletop exercise
- Designed and facilitated by industry experts
- Actionable recco's, to close gaps & preparedness

Advisory Services

Leverage the experts to guide effective, sustainable privacy & security programs with two 90-minute consultations with privacy attorneys and technical experts.

- Security program management
- Vulnerability management
- Incident response preparedness
- Privacy and regulatory guidance



A dedicated white glove approach designed to maximize value

Delivered through a specially facilitated, white-gloved approach, our policyholders will experience proactive, guided access to services that fit their specific and evolving needs throughout the entire duration of the policy. Our concierge approach ensures policyholders can maximize value and prioritize internal initiatives in alignment with our services.

Fortify cyber defenses with our panel of industry experts

Meet our specially vetted partners, providing services on the Reflex™ program. These industry-leaders deliver expertise and value in a confidential environment.



CyRisk is a cyber risk management software and services company committed to cybersecurity excellence. CyRisk is dedicated to making complex cyber topics understandable and actionable with a tenured consulting staff that works with organizational stakeholders from the c-suite to the front line to advise, strategize, and develop cybersecurity programs.



eRisk Hub portal is an educational platform designed to help cyber insureds with the prevention, reporting, and recovery of losses by providing access to an extensive array of proactive (preventative) and reactive (recovery) information, education, and services.



GoldPhish is a cyber security awareness training platform that enables businesses to ward off potential attacks by helping their entire workforce understand the cyber threat. Founded in 2017 by a team of former Royal Marine Commandos, creatives and cyber experts, GoldPhish developed its awareness platform specifically for small businesses globally.



Mullen Coughlin is the largest law firm exclusively dedicated to counseling organizations in the context of data privacy and security. Their attorneys are solely dedicated to provide bespoke data privacy and security legal counsel to organizations of all sizes, across all industry sectors and from all geographic locations. Expertise includes Advisory Compliance, Incident Response, Litigation, and Regulatory Investigation.



Pondurance delivers world-class managed detection & response services to industries facing today's most pressing and dynamic cybersecurity challenges including ransomware, complex compliance requirements, and digital transformation accelerated by a distributed workforce. Their experts include seasoned security operations analysts, digital forensics and incident response professionals, and compliance and security strategists.



TitanHQ provides a best-in-class SaaS cybersecurity platform intended for organizations of all sizes. SafeTitan, a behavior-driven security awareness solution, allows for automation, customization, human risk behavior analytics, and comprehensive reporting designed to drive stronger security behaviors across the workforce.

Contact us:

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