HSB
A Munich Re company

Repair Warranty

Put predictive insights to work today



Connected equipment generates valuable operational data. **How OEMs put it to work can transform their business.**

Repair Warranty combines predictive analytics, IoT monitoring, and insurance protection to turn repair risk into customer value. Embedded within digital service contracts, Repair Warranty helps OEMs stand behind service commitments, strengthen customer relationships, and unlock new service-based revenue opportunities.

OEMs can build the right level of protection into their service strategy

Solution	What is guaranteed	Warranty trigger
Repair warranty	Repair costs are covered when a covered event occurs and the monitoring system fails to provide a timely alert.	Helps OEMs stand behind repair commitments by covering unwarned and unexpected equipment failures.
Unwarned repair warranty	The monitoring system successfully predicts failures before they occur.	The predictive system fails to identify an upcoming failure.

Here's how it works

Step 1:

Monitor equipment health
IoT data tracks equipment health through the IoT Data Platform help predict failures before they occur.

Step 2:

Transfer financial risk
Insurance coverage transfers the financial risk of unexpected repair costs from the OEM to HSB.

Step 3:

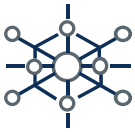
Act before failure
With proactive intervention, OEMs stay ahead by scheduling maintenance and keeping customers ahead of unexpected downtime from repairs.

Turn a repair risk into a business reward with Repair Warranty

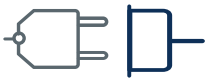
Partner with us



Generate new revenue streams
Create additional revenue streams by turning repair events into value-added service offerings.



Adapt to your business model
Tailor the solution to your products, customer segments, and market requirements.



Integrate with ease
Incorporate the program into your existing repair and service processes with minimal disruption.



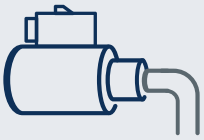
Increase customer loyalty
Strengthen customer relationships through greater trust, transparency, and post-repair protection.

Designed for connected assets

Ideal applications and many more



HVAC systems



Compressors and pumps



CNC machines



Rotating equipment



Boilers

Here's how your customers will benefit

Enhanced customer experience
Deliver added value that strengthens customer satisfaction and loyalty

Extended protection beyond repair
Give customers a more reassuring repair journey

Greater peace of mind
Reduce uncertainty and financial concerns following a repair event

Contact us to find out more

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