

**Policy Document** 

# HSB Contractors' Plant Insurance

Contractors' plant - owned and hired in insurance



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# Your contract with us

Thank you for buying the contractors' plant insurance policy from us, HSB Engineering Insurance Limited (HSBEIL). We are pleased that you have chosen our policy, and we will work hard to make sure that you are happy with the cover and service you receive.

The policy is a legal contract between:

- you, the person or organisation shown in the schedule as 'The insured'; and

us.

The policy is made up of this document, the schedule setting out details of your cover, and any endorsements shown in the schedule. These make up the entire contract between you and us and must be read together. Please keep them all safely together.

We used the information you gave us in your proposal, and any further information you have provided, as confirmed in our quotation and statement of fact document, to decide whether to insure you. If any of that information was not accurate or was incomplete, this could affect the validity of your policy, the scope of cover available, the terms applicable to your policy or the amount paid out on a claim under the policy (see 'Your responsibility to provide us with correct information under 'Important information').

If you pay the premium shown in the schedule, and keep to the terms and conditions of the policy, you will be covered under the sections of this document shown in the schedule for the **period of insurance**.

This policy has been issued by HSB Engineering Insurance Limited

# Important information

# Headings and interpretation

Throughout this policy:

- words or phrases which appear in bold have the meanings shown in the 'Definitions' section;
- headings are only to help you find the information you need, they do not form part of the policy wording;
- words which appear in the singular include the plural and vice versa;
- words which appear in the present tense include the past tense and vice versa; and
- any words after the terms 'including', 'include', 'in particular',
   for example' or any similar expressions are examples and will
   not limit the meaning of the words.

### Your policy

This document, together with the schedule and any endorsements shown in the schedule, contains the information you need to know about your insurance. This document contains important information such as the terms and conditions of your insurance and how to contact us. The schedule and endorsements show:

- which sections of this document apply;
- the **sum insured** or **limit of liability** for each section;
- any extra cover you have; and
- the premium.

Please keep the schedule with this document. We will send you a new schedule whenever there is a change to your insurance. We will also send you renewal documents each year before the renewal date shown, so you can check that the cover still meets your needs.

Your policy provides cover against specified events. Read this policy carefully to make sure that it meets your needs and you understand what is and is not covered. If there is anything you need to change or do not understand, contact the person who arranged this insurance for you, or you can contact us. You can find the contact details for your local HSBEIL office on our website at www.hsbeil.com.

# Your responsibility to provide us with correct information

You, or anyone acting for you, must answer all the questions we may ask in respect of:

- your proposal of the risk to be insured; and/or
- information you voluntarily provide;

both honestly and with reasonable care.

You should therefore, take care to check that the responses provided in the statement of fact prior to its submission to us is complete, accurate and not misleading in any way.

You must do so not only when you first buy your policy, but also at each renewal and/or if you ask us to make a mid-term change to your policy during the **period of insurance**.

If you do not answer the questions detailed in the statement of fact correctly, or you provide incorrect or misleading information in support of your proposal, this may affect the validity of your policy or the terms on which cover is provided as follows:

- Where there has been a misrepresentation by you prior to entering into the policy and the misrepresentation is deemed to be fraudulent, we will treat your policy as if it never existed, refuse all claims and keep any premium you have paid. If your misrepresentation occurs during a change to your policy we will terminate your policy from the date of that change, refuse subsequent claims and keep any premium you have paid.
- Where there has been a misrepresentation by you prior to entering into the policy and the misrepresentation is deemed to be negligent (but not fraudulent) we will treat your policy in the way we would have done had we been aware of the full facts as follows:
  - · Where we would not have entered into the policy on any terms had you provided us with the correct information, we may treat your policy as if it never existed, refuse all claims and return any premium you have paid. If your misrepresentation occurs during a change to your policy we may cancel your policy from the date of that change, refuse subsequent claims and return any extra premium you have paid.
- Where we would have issued or changed your policy on different terms (other than those relating to premium) had you provided us with the correct information, we may alter the terms of your policy to those we would have imposed (other than those relating to premium). If we would have charged a higher premium, we may reduce the amount paid or payable on any claim in proportion to the amount of any additional premium that we would have charged.
- Where there has been a misrepresentation by you and the misrepresentation is deemed to be innocent, we will not cancel your policy.

# Your rights to cancel your policy

### Cooling-off period

You have 14 working days to make sure that you are happy with the cover provided. You can cancel the policy by telling the person who arranged this insurance for you, or by telling us in writing, and returning the schedule. This 14-working period, known as the 'cooling-off period', starts on:

- the day you receive your policy; or
- the date the **period of insurance** starts;

whichever is later.

If you do cancel the policy within the cooling-off period we will treat your policy as if it never existed and refund all the premium you have paid.

This does not alter your rights under the European Union (Insurance and Reinsurance) Regulations 2015 (S.I. No. 485 of 2015) or the European Communities (Distance Marketing of Consumer Financial Services) Regulations 2004 (S.I. No. 853 of 2004), where applicable.

If the **period of insurance** is less than the cooling-off period then the rights detailed above are not applicable.

# Important information

### After the cooling-off period

You can cancel your policy at any time during the period of **insurance** by telling the person who arranged this insurance for you, or by telling us in writing, and returning the schedule. If you have made a claim, you will not get a refund. If you have not made a claim, when we receive your notice and schedule, we will cancel the policy and send you a refund. That refund will be a percentage of the year's premium, based on the number of days left in the **period of insurance**. If the amount of premium you have actually paid does not cover the period you have been insured for, you must pay us the difference.

# Our rights to cancel your policy

We may cancel your policy if you do not comply with the following:

- general condition 5 'Caring for your contractors' plant';
- general condition 11 'Paying the premium'; or
- general condition 13 'Right to survey and request risk improvements'.

If we cancel your policy because you have not kept to the general conditions listed above, we will send at least 14 days' written notice to the last known address we have for you. We will provide the reason for cancellation and refund a percentage of the premium based on the number of days left in the **period** of insurance. There will be no cancellation fee however you must pay us any amount you still owe for the period during which you have been insured.

# Other important terms that may affect your cover

You must meet the requirements contained in any **condition** precedent set out in the policy. If you do not keep to these requirements our liability under the policy will be suspended from the time of the breach until the time when the breach is remedied. During this period, known as the 'period of suspension' you will not be able to bring a claim under the policy and we will not be legally liable to pay that claim.

# Our regulators

HSB Engineering Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority in the United Kingdom, and is authorised and regulated by the Central Bank of Ireland as a third country branch in the Republic of Ireland.

The websites of the Financial Conduct Authority and the Central Bank of Ireland include a register of all regulated firms.

You can contact the Financial Conduct Authority at:

Financial Conduct Authority 12 Endeavour Square London E20 1JN

Telephone: +44 (0) 207 066 1000 Website: www.fca.org.uk

You can contact the Central Bank of Ireland at:

Central Bank of Ireland New Wapping Street North Wall Quay Dublin 1 D01 F7X3

Telephone: +353 1 224 6000 Website: www.centralbank.ie

# What happens if we cannot meet our liabilities

If we cannot pay you what we owe, you may be entitled to compensation under the Financial Services Compensation Scheme (FSCS) in the UK.

You can get more information about the scheme by contacting the FSCS at:

Financial Services Compensation Scheme PO Box 300

Mitcheldean GL17 1DY

Telephone: +44 (0) 207 741 4100 www.fscs.org.uk

Website:

### Insurance compensation fund

If we cannot pay you what we owe, you may be entitled to compensation from the Insurance Compensation Fund in Ireland.

You can get more information about the scheme by contacting the Insurance Compensation Fund at www.centralbank.ie.

### How we use your information

We are the controller of any personal information (for example, names, addresses, telephone numbers, job titles or dates of birth) you provide to us, or which is processed in connection with your policy. We collect and process information about you that we consider to be necessary in order to make decisions about the cover we provide to you, any claims you make, or to detect and prevent fraud. We also may record incoming and outgoing telephone calls with you for training, monitoring and quality control purposes.

We may share your information with, and obtain information about you from, companies within the Munich Re Group, other insurers, brokers, loss adjusters, credit reference agencies, fraud prevention agencies or other third parties who provide services on our behalf.

For further details on how your information is used and your rights in relation to your information, please see our Privacy Statement at www.hsbeil.com.

### The laws and jurisdiction that apply to your policy

Unless otherwise agreed in writing between you and us the laws of Ireland will apply and the Courts of Ireland will have exclusive jurisdiction in any dispute arising under the policy.

Unless you and we agree otherwise in writing, all communications relating to the policy will be in English.

# Contacting us

# Making a claim

When you make a claim, it is very important that you meet all of the requirements of the policy, particularly claim condition 1–'Reporting a claim'. You must notify us within the time frames set out in the **condition precedent** otherwise we may be entitled to refuse liability for the claim under the policy.

If you do not keep to the other conditions in the policy we may not pay part or all of your claim.

You must report your claim to either the person who arranged this insurance for you or to us at:

Claims Department HSB Engineering Insurance Limited 28 Windsor Place Lower Pembroke Street

Dublin 2

Email:

Telephone: +1 800 812 363\* (Calls to this number are free

from a landline or mobile when dialling from the

Republic of Ireland) new.loss@hsbeil.com

# Making a complaint

We are committed to providing the highest standards of customer service and treating our customers fairly. If you have a complaint, contact the person who arranged this insurance for you or contact us at:

Regional Manager HSB Engineering Insurance Limited 28 Windsor Place Lower Pembroke Street Dublin 2

Telephone: +1 800 200 137\* (Calls to this number are free

from a landline or mobile when dialling from the

Republic of Ireland) complaintsroi@hsbeil.com

Email: complaintsroi@hsbeil.com

When we receive your complaint we will:

- confirm this within five business days;
- pass it to our complaints team to be reviewed; and
- do our best to deal with your complaint within 40 business days. If we cannot, we will write to you and let you know when we will be able to give you a final response.

If we cannot resolve your complaint within 40 business days, or you are not happy with our final response, you may be able to complain to the Financial Services and Pensions Ombudsman (FSPO) in Ireland.

You can contact the FSPO at:

The Financial Services and Pensions Ombudsman

3rd Floor Lincoln House Lincoln Place Dublin 2 D02 VH29

Telephone: +35315677000 Email: info@fspo.ie Website: www.fspo.ie

The FSPO's service is available to policyholders who are consumers, which means a person or group of persons, but not an incorporated body with an annual turnover in excess of EUR 3 million in the previous financial year; or incorporated bodies having an annual turnover of EUR 3 million or less in the previous financial year. You can get more information from the FSPO.

If you make a complaint to the FSPO, this will not affect your right to take legal action against us.

# Making any other enquiry

If you have any questions about the policy or your cover, contact the person who arranged the insurance or contact us.

You can find the contact details for your local HSBEIL office on the website at www.hsbeil.com.

# **Definitions**

Where the words below are printed in bold in this document or the schedule, they have the meanings shown here.

### Act of terrorism

An act committed by, or threat made by, any person or group (whether acting alone or in connection with any organisation or government) for political, religious, ideological or similar purposes, including to influence any government or frighten the public.

### Breakdown

The actual breaking, failure, distortion or burning out of any part of an item of machinery while in ordinary use resulting from defects in the machinery causing it to suddenly stop, or not restart and require repair or replacement before it can resume normal work.

### **Business**

Your business activities as specified in the 'Business description' shown in the schedule.

### Combustible waste

Combustible waste shall mean the following materials:

- paper and cardboard;
- plastics including plastic film;
- all types of wood;
- garden waste including grass cuttings;
- furniture and upholstery;
- fabrics and clothing;
- flammable chemicals, gases, oils, liquids and fluids (and items containing these substances);
- foams and polystyrene;
- rubber including tyres; and
- general mixed household waste.

### Computer virus

Any malware, program code or programming instruction designed to have a damaging effect on a computer system.

# Condition precedent

An important legal term which sets out a step or action you must take. If you do not keep to or meet the requirements set out in a **condition precedent**, this will suspend our liability under the policy from the time of the breach until the time when the breach is remedied (if it is capable of being remedied). We will have no liability to you for any loss which occurs, or which is attributable to something happening, during the period when our liability is suspended (the 'period of suspension') and we will not be legally liable to pay a claim under the policy.

However, we will not rely on a breach of **condition precedent** to decline liability for a claim if you can prove that the failure to keep to the relevant term could not have increased the risk of the loss which actually occurred in the circumstances in which it occurred.

### Contractors' plant

Mechanically, electrically or manually powered contractors' plant, tools and equipment, materials handling equipment, scaffolding, staging ladders and similar equipment, site huts, cabins or similar temporary buildings including any permanent fixtures and fittings but excluding:

 agricultural machinery, tractors, combine harvesters, balers and conveyors;

- scrap metal processing machinery, shredders, balers, fragmentisers and compactors;
- timber and forestry equipment, harvesters and forwarders;
- combustible waste processing machinery;
- wood shredders; and
- quad bikes

unless specifically described otherwise.

### **Damage**

Total or partial loss, physical damage or destruction.

### Denial of service attack

Malicious and unauthorised attack which overloads a computer system.

### **Excess**

The 'Excess' shown in the schedule, which is the amount of your claim, that we will not pay.

### Hacking

Unauthorised or malicious access to any computer system by electronic means.

### Infectious agent

Any transmissible bacterium, microorganism, virus or other pathogen that induces or is capable of inducing an infectious disease.

### Limit of liability

The amount shown in the schedule which is the most we will pay for claims arising out of each **occurrence**, regardless of the number of people or organisations insured by the policy.

### Market value

The estimated amount that part or all of the **contractors' plant** would sell for under normal market conditions, after allowance for fair wear and tear, had the sale taken place immediately before the **damage**.

### Occurrence

One event or a series of events arising out of, or in connection with, the same cause, source or event.

### Dandomic

A widespread outbreak of a human infectious disease, into at least three countries on two different continents.

### Pandemic impact

Any of the following if they are caused by, result from, arise out of or related to a **pandemic**:

- sickness, disability or death;
- civil or military actions or orders, including confiscation; curfews; evictions; quarantines; restricted access to buildings or other property and restricted travel;
- strikes, riots or civil commotion;
- actions taken or refused to be taken by individuals or businesses:
- any other actions, advice or restrictions put in place by either the Government or competent, local, civil or military authority in order to hinder, defend against or respond to any infectious agent or pandemic or fear or threat of an infectious agent or pandemic.

# **Definitions**

### Period of insurance

The period of time, as shown in the schedule, during which you are covered by the policy, unless it is cancelled or treated as though it never existed (see 'Your responsibility to provide us with correct information' on page 4).

### Reinstatement value

The new replacement cost of **contractors' plant** equal in specification and performance to but not better than, the **contractors' plant**.

### Sum insured

The amount shown in the schedule for which you are insured for each **occurrence**.

### **Territorial limits**

The **territorial limits** shown in the schedule.

### **Transit**

The carrying of the **contractors' plant** but excluding any transportation by sea (other than provided by extra cover 11 – Transit extension applying to multiple sections) or air.

### Unmanned aerial device

Any type of aircraft that operates without a human pilot onboard.

# Section 1 - Contractors' plant - owned

As well as the claim conditions, general conditions and general exclusions, the following terms and conditions apply if the schedule shows that you have cover under section 1.

# What we will pay for

If section 1 is shown as insured in the schedule, we will pay you for **damage** to **contractors' plant** owned or being purchased under a lease or deferred purchase agreement by you during the **period of insurance** and while situated or in **transit** within the **territorial limits** 

# How much we will pay

If the contractors' plant is damaged we will pay:

- if at the time of the occurrence the contractors' plant is two years old or less, the reinstatement value or the cost of repair of the damage to a condition substantially the same as but not better or more extensive than the condition when new, whichever is the less; or
- if at the time of the occurrence the contractors' plant is over two years old, the market value or the cost of repair of the damage to a condition substantially the same as but not better or more extensive than the condition at the time of the damage, whichever is the less;

as long as the repair or replacement is completed.

In addition, the repair or replacement must have been commenced and completed within six months of the **occurrence**. If the repair or replacement is commenced and/or completed more than six months after the **occurrence**, then regardless of the age of the **contractors' plant**, the most we will pay for its repair or replacement is the **market value**.

### Maximum we will pay

For all **damage** arising from each **occurrence** we will pay up to the **sum insured** shown in the schedule or the **reinstatement value** if at the time of the **occurrence** the **contractors' plant** is two years old or less, regardless of the number of people or organisations insured by the policy.

Any 'Extra cover limits' will be on top of the **sum insured** shown against 'Section 1' in the schedule.

### Extra cover

If we have agreed to provide any of the extra cover below, this will be shown in the 'Extra cover limits' in the schedule and we will not pay more than these limits for each **occurrence**.

### 1. Hire of substitute contractors' plant

If we accept a claim for **damage** to **contractors' plant** insured under this section, we will pay the reasonable cost of hiring substitute **contractors' plant** of a similar type and capacity until your **contractors' plant** has been repaired, we have paid the claim or the expiry of the substitute hire period whichever is sooner.

### 2. Temporary removal

We will pay for **damage** to **contractors' plant** insured under this section whilst in **transit** or temporarily situated outside the **territorial limits** but within the European Union for a period of no longer than the period shown in the schedule.

# Special condition applying to section 1

### 1. Hiring conditions

When **contractors' plant** covered under this section is let out on hire by you, it is a **condition precedent** of the policy that it is hired out under written conditions which are no less onerous than the current standard conditions of the Irish Contractors Plant Association, Construction Plant-hire Association, Scottish Plant Owners Association or Hire Association Europe; or other written conditions of hire which have been submitted to, and approved by, us in writing.

# What we will not pay for

We will not pay for the following.

### 1. Application of tools

Loss or **damage** caused by or arising out of the direct application of any tool or process during the course of repair, maintenance, inspection, modification or overhaul.

# Section 2 - Contractors' plant - hired in

As well as the claim conditions, general conditions and general exclusions, the following terms and conditions apply if the schedule shows that you have cover under section 2.

# What we will pay for

If section 2 is shown as insured in the schedule, we will pay you for your legal liability under the terms of the hiring agreement to pay for:

- damage to the hired in contractors' plant;
- continuing hire charges following damage to the hired in contractors' plant;

occurring during the **period of insurance** and whilst situated or in **transit** within the **territorial limits**.

# How much we will pay

For all **damage** arising from each **occurrence** we will pay up to the **limit of liability** shown in the schedule, regardless of the number of people or organisations insured by the policy.

Any 'Extra cover limits' will be on top of the **limit of liability** shown against 'Section 2' in the schedule.

### Extra cover

If we have agreed to provide any of the extra cover below, this will be shown in the 'Extra cover limits' in the schedule and we will not pay more than these limits for each **occurrence**.

### 1. Temporary removal

If the owner of the **contractors' plant** you have hired in has given you permission we will pay for **damage** to the **contractors' plant**, insured under this section, whilst in **transit** or temporarily situated outside the **territorial limits** but within the European Union for a period of no longer than the period shown in the schedule.

# Special conditions applying to section 2

### 1. Hire agreement

Your hiring agreement must be:

- The Model Conditions for the Hiring of Plant recommended by the Irish Contractors Plant Association, Construction Plant-hire Association, Scottish Plant Owners Association or Hire Association Europe or conditions no more onerous which are current at the time of the hire; or
- other written conditions of hire which have been submitted to, and approved by, us in writing.

In the event of a loss involving hire conditions more onerous than those covered above the indemnity provided will be limited to the liability under the above as applicable.

### 2. Hiring conditions

When hired in **contractors' plant** insured under this section is let out on hire by you it is a **condition precedent** that it is hired out under written conditions passing on the same level of responsibility as the conditions under which it was hired in.

# What we will not pay for

We will not pay for the following.

### 1. Hire purchase and free loan

**Damage** to any plant or equipment on a hire purchase lease agreement or which is on free loan to you.

# Extra cover applying to multiple sections

If we have agreed to provide any of the extra cover below, this will be shown in the 'Extra cover limits' in the schedule and we will not pay more than these limits for each **occurrence** regardless of the number of sections it applies to.

### 1. CPA Contract Lift cover

We will cover your legal liability for **damage** to contract goods whilst being lifted (by **contractors' plant** insured under the policy) under the terms of the Construction Plant-hire Association Standard Terms and Conditions for Contract Lifting Services.

### 2. Contents of site huts

We will pay for **damage** to the contents of site huts insured under the policy but not computer equipment or any items excluded elsewhere in the policy.

### 3. Debris removal, dismantling and demolition

If we accept a claim for **damage** to **contractors' plant** we will pay the reasonable costs and expense you incur in removing debris, and dismantling or demolition.

### 4. Fire brigade charges

If we accept a claim for **damage** to **contractors' plant** we will pay for the charges arising from the services provided by the fire brigade.

### 5. Immobilised plant

We will pay the reasonable cost of recovering **contractors' plant** that has become unintentionally immobilised due to adverse ground conditions, as long as it did not become immobilised as a result of:

- its own breakdown; or
- the failure to maintain it in accordance with the manufacturers' recommendations.

We will not pay for loss or **damage** caused by the process of recovery.

## 6. Investigation cost

If we accept a claim for **damage**, and we agree in writing, we will pay the reasonable cost of investigating possible repair or replacement.

### 7. Loss of keys

We will pay the reasonable cost of replacing locks permanently fitted to the **contractors' plant** should the key to the lock be lost or **damaged**. The policy **excess** will not apply for this extra cover.

### 8. Loss prevention measures

We will pay the reasonable cost of preventing or minimising actual or expected **damage** covered by the policy, as long as:

- damage would be expected if the measures were not taken;
- we are satisfied that the **damage** has been prevented or minimised by these measures;
- the cost is limited to the cost of **damage** which would have been caused; and
- the expected damage arises from a cause that could not be foreseen.

We will only pay this cost if the expected **damage** does not arise from any defect in the **contractors' plant**.

The full terms and conditions of the policy apply as if **damage** had arisen.

### 9. Temporary and fast tracked repair

If we accept a claim for **damage**, we will also pay the reasonable cost of making temporary repairs and fast-tracking a permanent repair or replacement.

### 10. Theft of fuel

We will pay for the loss of fuel contained within **contractors' plant** following theft.

### 11. Transit extension

We will pay for **damage** to **contractors' plant** being loaded onto or unloaded from and transported by a roll on roll off ferry.

### 12. Unmanned aerial devices

We will pay for **damage** to **unmanned aerial devices** whilst not being operated.

# Claim conditions

You must comply with the following conditions whenever you need to make a claim under the policy. If you do not meet these conditions, we may refuse to pay part or all of your claim.

### 1. Reporting a claim

It is a **condition precedent** of your policy that as soon as you know about any incident or circumstance that may give rise to a claim you must tell the person who arranged your policy (or us), providing full details, as soon after the incident or circumstance as possible. In the event that we suffer any prejudice by any delay in notification, we will be entitled to refuse liability for the claim.

### 2. Claims co-operation

It is a **condition precedent** of your policy that as soon as soon as you know about any incident or circumstance that may give rise to a claim you must also:

- take all reasonable steps and precautions to prevent further damage to contractors' plant, or other loss covered by your policy;
- immediately tell An Garda Síochána about any damage to contractors' plant relating to crime and get a crime reference number;
- keep any damaged contractors' plant and other evidence and allow us to inspect it; and
- give us details of any other insurances you may have which may cover damage to contractors' plant or other loss insured by this policy.

In addition, for any incident or circumstance that may give rise to a claim it is a **condition precedent** that you must:

- immediately send us every letter, writ, summons or other document you receive in connection with the claim;
- co-operate with us fully and provide in a timely manner all the information and assistance we may require to investigate your claim;
- tell us if lost or stolen contractors' plant is recovered or if you recover money from a third party (you may need to give the contractors' plant or money to us); and
- not admit responsibility or liability, or agree to pay any money on our behalf without our written permission.

### 3. Fraudulent claims

If you make a claim that you know is in any way false or exaggerated, or if any claim contains information that is false or misleading in any material respect, or if any **damage** is caused by a wilful act by you or you are knowingly involved, or knowingly abetted or colluded in the fraudulent act of another person, or consented to the fraudulent act of another person, then we shall be entitled to:

- not pay the claim;
- recover from you any sums previously paid by us in respect of the claim;
- treat this policy as being terminated with effect from the date of the fraudulent act; and
- cancel any other policies you have with us.

We may also report the matter to An Garda Síochána and notify any other relevant organisations of the circumstances.

If the policy is treated as having been terminated on grounds of fraud, we shall:

- be entitled to refuse all liability under the policy in respect of any losses occurring after the time of the fraudulent act; and
- not be liable to refund any premiums paid under the policy.

However these remedies will not be available against any other party insured under the policy that was not implicated in the fraudulent act.

### 4. Enforcing your rights

We may, at our expense, take all necessary steps permitted by law to enforce your rights against any third party. We can do this before or after we pay a claim. You must not do anything before or after we pay your claim to affect our rights and you must give us any help and information we ask for.

You must take reasonable steps to make sure that you protect your rights to recover amounts from third parties.

### 5. Controlling defence

We can, but do not have to, take control of investigating, settling or defending any claim made against you. We would take this action in your name. If necessary, we will appoint an adjuster, solicitor or any other appropriate person to deal with the claim. We may appoint your solicitor, but only on a fee basis similar to that of our own solicitor, and only for work done with our permission in writing. We will only defend claims if we think that there is a reasonable chance of being successful, and after taking the costs of the defence into account.

### 6. Other insurances

If there is any other insurance policy covering your claim either wholly or in part we will not pay for **damage** to **contractors' plant** or legal liability other than in respect of any excess beyond the amount which would have been covered under the other insurance policy had this policy not been taken out.

### 7. Salvage and recoveries

If you have made a claim and you later recover your **contractors' plant**, or recover money from a third party, you must tell us immediately. If we have paid the claim, you may have to give the **contractors' plant** or money to us.

If we have paid a claim and we then recover your **insured property**, or recover money from a third party, we will give you any proceeds over and above the amount we paid you in connection with the claim after the deduction of any administrative and legal costs incurred in pursuing the third party for a recovery.

Any amount due from you or us must be paid as soon as reasonably possible.

# General conditions

The following conditions apply to the whole policy. If you do not keep to any condition of the policy, and that condition is relevant to your claim, we may refuse to pay part or all of the claim.

### 1. 72-hours clause

For any claim resulting from earthquake, storm or flood, all damage or other loss arising within a 72-hour period will be considered to be a single occurrence and so there will be a single sum insured or limit of liability and a single excess. You can choose the moment the 72-hour period starts, as long as it ends within the period of insurance.

### 2. Abandonment

You are not entitled to abandon your **contractors' plant** whether or not we have taken possession of it.

### 3. Advice

We do not provide advice about the insurance products that we sell

### 4. Alteration in risk

As soon as you (or anyone acting for you) become aware of any change in circumstance which may affect the policy, you must notify us of the change in writing immediately. We will decide if the change alters the nature of the risk insured and if we need to change the terms and conditions of your policy, including the premium, as a result. This applies to any material change in the subject matter of the policy which arises, whether it is before or during the **period of insurance**, including before we renew your policy.

If you do not inform us of a change in circumstance which alters the risk, this may result in a claim being declined or a reduction in any claim settlement.

Your cover will not be affected by any change in circumstance where the risk of **damage** has altered either without your knowledge or was beyond your reasonable control.

# 5. Caring for your contractors' plant

You must:

- keep to any law or regulation relevant to the **contractors'** plant;
- make sure that the **contractors' plant** is maintained, inspected and tested as recommended by the manufacturer;
- keep records of all maintenance procedures and maintenance carried out, and make them available to us when we ask for them;
- take all reasonable steps and precautions to prevent or reduce damage; and
- not continue to use contractors' plant after damage, unless we have given our written permission.

If you do not keep to this condition we may be entitled to decline your claim and/or cancel your policy. (see 'Our rights to cancel your policy' on page 5).

# 6. Contracts (Rights of Third Parties)

Any person or company who is not named in the schedule has no right to enforce any term of the policy, unless under section 21 of the Consumer Insurance Contracts Act 2019 and/or unless allowed by the law applying to this policy.

### 7. Declaration and adjustment of premium

The premium paid for this insurance is provisional and has been calculated on estimates provided by you.

You must keep accurate records in relation to these estimates and make this information available to us at any reasonable time upon our request.

You must also, within reasonable time following the expiry of the **period of insurance**, supply us all relevant information to enable the correct premium to be calculated and the difference between this and the original premium to be charged or returned to you subject to any minimum retained premium shown in the schedule.

### 8. Monies payable by us

All monies which become payable under this policy shall, in accordance with Section 93 of the Insurance Act 1936 and Regulation 310 of the European Union (Insurance and Reinsurance) Regulations 2015, be payable and paid in Ireland.

### 9. More than one insured

If more than one insured is named in the schedule, the first named insured will receive all notices and agree any changes to the policy and will be treated as acting for all the named insureds. We will not remove any named insured without their permission.

For any claim, the total amount we will pay will not be more than 'How much we will pay' shown in each section of the policy, regardless of the number of people or organisations insured by the policy.

### 10. Multiple lifting operations

During any operation in which a load is shared between any items of lifting plant or lifting equipment (whether insured under this policy or not), the lifting operation must be conducted in accordance with Lifting Operations and Lifting Equipment Regulation 8 and Code of Practice for the Safe Use of Cranes BS7121, or any legislation, regulation or code of practice which takes their place.

### 11. Paying the premium

It is a **condition precedent** that you must pay the premium on or before the start of the **period of insurance** or on dates agreed by us.

If you do not pay a premium on time, we may cancel the policy (see 'Our rights to cancel your policy' on page 5).

### 12. Remuneration

Our employees do not receive remuneration in relation to this policy.

# General conditions

### 13. Right to survey and request risk improvements

If we ask, you must provide us with access to the **contractors' plant** at an agreed date and time to carry out a risk survey.

Following the survey or in the event that full cooperation is not provided to ensure that the surveyor is given full access to the **contractors' plant** in order to undertake a risk survey we reserve the right to:

- cancel the policy (with immediate effect, see 'Our rights to cancel your policy' on page 5);
- alter the premium; and/or
- alter the terms and conditions of the policy.

If the premium and/or terms and conditions are altered you will have 14 days to accept or reject the alterations. If you choose to reject the alterations or we cancel your policy we will refund a percentage of the premium based on the number of days left in the **period of insurance**.

In the event that risk improvement requirements are recommended by the surveyor, we will provide you with a detailed list of these risk improvements in writing and the timescales within which they must be completed. It is a **condition precedent** to our liability under the policy that you comply with all risk improvement requirements we request following any survey. If you do not complete these risk improvement requirements within the set timescales then all cover under the policy will be suspended automatically and remain inoperative unless we otherwise agree in writing:

- to waive the risk improvement requirement and leave the premium, terms and conditions unaltered; or
- to an extension of the set timescales to have the risk improvement requirement completed.

Other terms and conditions of the policy continue unless otherwise agreed by us in writing.

### 14. Stamp duty

Stamp duty has been or will be paid to the Revenue Commissioners in accordance with Section 5 of the Stamp Duties Consolidation Act 1999.

# 15. Tax

Any claim we pay will not include value added tax (VAT), unless you cannot recover part or all of the VAT you have paid.

# General exclusions

The following exclusions apply to the whole of your policy.

### 1. Breakdown

We will not pay for **damage** to any part of the **contractors' plant** caused by its own **breakdown**, unless:

- covered under section 2 'What we will pay for'; or
- otherwise covered elsewhere under this policy.

However, we will pay for any resulting **damage** to the rest of the **contractors' plant** which we would otherwise have paid under the policy.

### 2. Consequential loss

We will not pay for loss of use or liquidated damages, penalties for delay or detention, or in connection with guarantees of performance or efficiency or consequential loss of any kind, unless otherwise covered elsewhere under this policy.

### 3. Damage underground or underwater

We will not pay for **damage**, abandonment or recovery costs for any item of **contractors' plant** being used underground or underwater.

### 4. Electronic data and date recognition

We will not pay for damage to contractors' plant caused by:

- a computer virus;
- hacking;
- a denial of service attack or;
- electronic equipment not being able to correctly recognise, process or store any date.

### 5. Excess

We will not pay the amount shown as the 'Excess' in the schedule. For claims under more than one section, only one **excess** will apply to the claim and it will be the larger of the applicable **excesses** shown in the schedule.

### 6. Excluded parts

We will not pay for damage to:

- tyres, bands, belts, trailing cables, flexible hoses, cutting edges, unless arising from a malicious act; or
- any other consumable part of the **contractors' plant** that requires periodic renewal.

However, we will pay for **damage** to the rest of the **contractors' plant** resulting from any of the above which we would otherwise have paid under the policy.

# 7. Infectious agents and pandemics

We will not pay for any loss, **damage**, cost or expense caused by, either directly or indirectly, in connection with, or any action taken to hinder, defend against or respond to any **infectious agent**, **pandemic** or **pandemic impact** or the fear or threat (whether actual or perceived) of any **infectious agent**, **pandemic** or **pandemic impact**.

This exclusion applies regardless of any other cause or event that in anyway contributes concurrently or in any sequence to the loss, cost or expense, and regardless whether or not there is any declaration of an outbreak of a **pandemic** by the World Health Organisation or any authorised national or international body or legal jurisdiction.

### 8. Intentional acts

We will not pay for **damage** caused by any intentional act or failure by you, unless this is a measure to prevent or reduce **damage** to the **contractors' plant**.

### 9. Nuclear contracts

We will not pay for **damage** caused to or liability arising from **damage** to any:

- nuclear material;
- **contractors' plant** in the high radioactivity zone or area of any nuclear installation; or
- **contractors' plant** at sites or installations directly involved in the production, use or storage of nuclear material.

### 10. Nuclear risks

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by contributed to by or arising from:

- ionising radiation from, or contamination by, radioactivity from any nuclear material, or from burning nuclear material;
- the radioactive, toxic, explosive or other dangerous properties of any nuclear installation, reactor or other nuclear equipment, or any nuclear part of them;
- any weapon or device using atomic fission, fusion or similar reaction, or radioactive force or material;
- the radioactive, toxic, explosive or other dangerous properties of any radioactive material; or
- any chemical, biological, bio-chemical or electromagnetic weapon.

### 11. Overloading or abnormal conditions

We will not pay for **damage** caused by intentional overloading, testing, experimenting or deliberately applying any abnormal condition other than overload testing in accordance with the Code of Practice for the Safe Use of Cranes BS7121, or any legislation, regulation or code of practice which takes its place.

### 12. Pollution or contamination

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, contributed to or arising from pollution or contamination.

### 13. Road vehicles

We will not pay for damage to:

- any mechanically propelled vehicle or an attached trailer but this exclusion does not apply to any vehicle or trailer which is:
  - not licensed for road use and used in circumstances which do not require insurance under any road traffic legislation; or
- · designated or adapted primarily for use as a tool of trade
- quad bikes or motorcycles.

### 14. Sanction limitation

We will not pay a claim where in doing so it would potentially expose us to any sanction, prohibition or restriction under any United Nations resolutions, or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

# General exclusions

### 15. Terrorism

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, arising out of or in connection with:

- any act of terrorism, regardless of any other cause or event contributing to the damage;
- civil commotion in Northern Ireland; or
- any action taken to control, prevent, suppress or in any way deal with any **act of terrorism**.

### 16. Unexplained damage

We will not pay for **damage** which is discovered when carrying out checks or inventories and cannot be accounted for.

### 17. War

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, arising out of or in connection with caused by war, invasion, hostilities (whether war is declared or not), civil war, rebellion, revolution or uprising.

This general exclusion does not apply to any **damage** resulting from, or caused by, weapons of war which were not discovered before the start of the **period of insurance**, as long as there is no war in the country the **contractors' plant** is in during the **period of insurance**.

### 18. Waterborne or operated airborne craft

We will not pay for damage to:

- waterborne or operated airborne devices, vessels, craft, platforms or rigs; or
- any contractors' plant situated on or being loaded onto or off such devices, vessels, craft, platforms or rigs (other than provided by extra cover 11 - Transit extension applying to multiple sections).

### 19. Wear and tear

We will not pay for **damage** to **contractors' plant** caused by or resulting as a consequence of:

- wear and tear, gradual degradation, or rust;
- scratching or chipping of painted or polished surfaces;
- erosion or corrosion:
- reduction in performance; or
- any fault known about at the start of the **period of insurance**.

However, we will pay for **damage** to **contractors' plant** resulting from the causes above which we would otherwise have paid under this policy.

### 20. Your insolvency or bankruptcy

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, arising out of or in connection with your insolvency or bankruptcy.

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