

Policy Document

# HSB Contractors' Plant Insurance (e-trade)

Contractors' plant - owned and hired in insurance



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## Your contract with us

Thank you for buying the contractors' plant insurance policy from us, HSB Engineering Insurance Limited (HSBEIL). We are pleased that you have chosen our policy, and we will work hard to make sure that you are happy with the cover and service you receive.

The policy is a legal contract between:

- you, the person or organisation shown in the schedule as 'The insured'; and
- us.

The policy is made up of this document, the schedule setting out details of your cover, and any endorsements shown in the schedule. These make up the entire contract between you and us and must be read together. Please keep them all safely together.

We used the information you gave us on your proposal, and any further information we received, to decide whether to insure you. If any of that information was not accurate or was incomplete, this could affect your cover (see 'Your responsibility to provide us with a fair presentation of the risk' under 'Important information').

If you pay the premium shown in the schedule, and keep to the terms and conditions of the policy, you will be covered under the sections of this document shown in the schedule for the **period of insurance**.

This policy has been issued by HSB Engineering Insurance Limited

# Important information

## Headings and interpretation

Throughout this policy:

- words or phrases which appear in bold have the meanings shown in the 'Definitions' section;
- headings are only to help you find the information you need, they do not form part of the policy wording;
- words which appear in the singular include the plural and vice versa;
- words which appear in the present tense include the past tense and vice versa; and
- any words after the terms 'including', 'include', 'in particular', 'for example' or any similar expressions are examples and will not limit the meaning of the words.

## Your policy

This document, together with the schedule and any endorsements shown in the schedule, contains the information you need to know about your insurance. This document contains important information such as the terms and conditions of your insurance and how to contact us. The schedule and endorsements show:

- which sections of this document apply;
- the **sum insured** or **limit of liability** for each section; and
- the premium.

Please keep the schedule with this document. We will send you a new schedule whenever there is a change to your insurance. We will also send you renewal documents each year before the renewal date shown, so you can check that the cover still meets your needs.

Your policy provides cover against specified events. Read this policy carefully to make sure that it meets your needs and you understand what is and is not covered. If there is anything you need to change or do not understand, contact the person who arranged this insurance for you, or you can contact us. You can find the contact details for your local HSBEIL office on our website at [www.hsbeil.com](http://www.hsbeil.com).

## Your responsibility to provide us with a fair presentation of the risk

You, or anyone acting for you, must make a fair presentation of your risk to us, not only when you first buy your policy, but also each renewal and/or if you ask us to make any mid-term change to the policy during the **period of insurance**.

This means that the information you give us in your proposal is complete and accurate so has not been misrepresented in any way, and that you have made a fair presentation of the risk to be insured by disclosing every material fact and circumstance which you know or ought to know. A fact or circumstance is material if it would influence the judgment of the underwriter when considering whether to accept the risk and on what terms, conditions and premium. If you are in any way unsure whether or not a fact or circumstance is material to disclose, please consult the person who arranged this insurance for you or contact us.

If you fail to make a fair presentation and if:

- your failure is deliberate or reckless, we will treat your policy as if it never existed, refuse all claims and keep any premium you have paid. If your failure occurs during a change to your policy we will terminate your policy from the date of that change, refuse subsequent claims and keep any premium you have paid.
- your failure is not deliberate or reckless and we would not have issued your policy had you made a fair presentation, we will treat your policy as if it never existed and return any premium you have paid. If your failure occurs during a change to your policy we will treat your policy as though the change was not made and return any extra premium you paid.
- your failure is not deliberate or reckless and we would have issued or changed your policy on different terms had you made a fair presentation, we will:
  - alter the terms of your policy to those we would have imposed (other than those relating to premium); and/or
  - reduce the amount paid or payable on any claim in proportion to the amount of any additional premium that we would have charged.

As set out in general condition 3 – 'Alteration in risk' – you, or anyone acting for you, must tell us about any change in circumstance which happens either before or during the **period of insurance** which may affect your cover (for example, something that increases the risk or something we asked you about when we accepted your proposal).

## Your rights to cancel your policy

### Cooling-off period

You have 14 days to make sure that you are happy with the cover provided. You can cancel the policy by telling the person who arranged this insurance for you, or by telling us in writing, and returning the schedule. This 14-day period, known as the 'cooling-off period', starts on:

- the day you receive your policy; or
  - the date the **period of insurance** starts;
- whichever is later.

If you do cancel the policy within the cooling-off period, as long as you have not made a claim, we will refund all the premium you have paid. If you have made a claim, you will not get a refund.

If the **period of insurance** is less than the cooling-off period then the rights detailed above are not applicable.

### After the cooling-off period

You can cancel your policy at any time during the **period of insurance** by telling the person who arranged this insurance for you, or by telling us in writing, and returning the schedule. If you have made a claim, you will not get a refund. If you have not made a claim, when we receive your notice and schedule, we will cancel the policy and send you a refund. That refund will be a percentage of the year's premium, based on the number of days left in the **period of insurance**, less a cancellation charge (10% of the year's premium). If the amount of premium you have actually paid does not cover the period you have been insured for, you must pay us the difference.

## Important information

### Our rights to cancel your policy

We may cancel your policy if you do not comply with the following:

- general condition 4 – ‘Caring for your contractors’ plant’;
- general condition 9 – ‘Paying the premium’; or
- general condition 10 – ‘Right to survey and request risk improvements’.

If we cancel your policy because you have not kept to the general conditions listed above, we will send at least 14 days’ written notice to the last known address we have for you. If you have not made a claim and no incident has occurred which is likely to give rise to a claim, we will refund a percentage of the premium based on the number of days left in the **period of insurance**. If you have made a claim you will not receive a refund and you must pay us any amount you still owe for the period during which you have been insured.

### Other important terms that may affect your cover

You must meet the requirements contained in any **condition precedent** set out in the policy. If you do not keep to these requirements you will not be able to bring a claim under the policy and we will not become legally responsible to pay that claim.

### Our regulators

HSB Engineering Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. The Financial Conduct Authority’s website includes a register of all regulated firms.

You can contact the Financial Conduct Authority at:

Financial Conduct Authority  
12 Endeavour Square  
London E20 1JN  
Telephone: 0800 111 6768  
Website: [www.fca.org.uk](http://www.fca.org.uk)

### What happens if we cannot meet our liabilities

If we cannot pay you what we owe, you may be entitled to compensation under the Financial Services Compensation Scheme (FSCS).

You can get more information about the scheme by contacting the FSCS at:

Financial Services Compensation Scheme  
PO Box 300  
Mitcheldean GL17 1DY  
Telephone: 0800 678 1100  
Website: [www.fscs.org.uk](http://www.fscs.org.uk)

### How we use your information

We are the controller of any personal information (for example, names, addresses, telephone numbers, job titles or dates of birth) you provide to us, or which is processed in connection with your policy. We collect and process information about you that we consider to be necessary in order to make decisions about the cover we provide to you, any claims you make, or to detect and prevent fraud. We also may record incoming and outgoing telephone calls with you for training, monitoring and quality control purposes.

We may share your information with, and obtain information about you from, companies within the Munich Re Group, other insurers, brokers, loss adjusters, credit reference agencies, fraud prevention agencies or other third parties who provide services on our behalf.

For further details on how your information is used and your rights in relation to your information, please see our Privacy Statement at [www.hsbeil.com](http://www.hsbeil.com).

### The laws and jurisdiction that apply to your policy

Before the **period of insurance** starts, you can tell us in writing which of the following laws you want to apply to the policy.

Option 1: The laws that apply in the part of the United Kingdom, Channel Islands or Isle of Man where the **contractors’ plant** is situated.

Option 2: The laws that apply in the part of the United Kingdom, Channel Islands or Isle of Man where you live or where your **business** is located.

Option 3: The laws of England and Wales.

If you do not tell us a preference, option 3 will apply.

All disputes in connection with your policy will take place in the relevant courts of the option that applies to the policy.

Unless you and we agree otherwise in writing, all communications relating to the policy will be in English.

## Contacting us

### Making a claim

When you make a claim, it is very important that you meet all of the requirements of the policy, particularly claim condition 1 – 'Reporting a claim'. You must notify us within the time frames set out in the **condition precedent** otherwise you will not be able to bring a claim under the policy.

If you do not keep to the other conditions in the policy we may not pay part or all of your claim.

You must report your claim to either the person who arranged this insurance for you or to us at:

Claims Department  
HSB Engineering Insurance Limited  
Chancery Place  
50 Brown Street  
Manchester M2 2JT  
Telephone: +44 (0) 330 100 3432 (Calls to this number are charged at the same standard landline rate as calls to 01 or 02 numbers.)  
Email: [new.loss@hsbeil.com](mailto:new.loss@hsbeil.com)

### Making a complaint

We are committed to providing the highest standards of customer service and treating our customers fairly. If you have a complaint, contact the person who arranged this insurance for you or contact us at:

The Customer Relations Leader  
HSB Engineering Insurance Limited  
Chancery Place  
50 Brown Street  
Manchester M2 2JT  
Telephone: +44 (0) 330 100 3433 (Calls to this number are charged at the same standard landline rate as calls to 01 or 02 numbers.)  
Email: [complaints@hsbeil.com](mailto:complaints@hsbeil.com)

Our aim is to resolve complaints as soon as possible. If we are able to resolve the complaint within three days we will send you a summary resolution communication (SRC) to confirm the complaint has been resolved.

If the complaint takes longer than three days to resolve we will:

- confirm this within five business days;
- pass it to our complaints team to be reviewed; and
- do our best to deal with your complaint within four weeks. If we cannot, we will write to you and let you know when we will be able to give you a final response.

If we cannot resolve your complaint within eight weeks, or you are not happy with our final response, you may be able to complain to the Financial Ombudsman Service (FOS).

The FOS is an independent organisation which may be able to review your complaint for you.

You can contact the FOS at:

The Financial Ombudsman Service  
Exchange Tower  
London E14 9SR  
Telephone: 0800 023 4567  
Website: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

The FOS's service is available to individual policyholders as well as charities, trustees and small businesses with an income or assets within set limits. You can get more information from us or the FOS.

If you make a complaint to the FOS, this may affect your right to take legal action against us.

### Making any other enquiry

If you have any questions about the policy or your cover, contact the person who arranged the insurance or contact us.

You can find the contact details for your local HSBEIL office on the website at [www.hsbeil.com](http://www.hsbeil.com).

## Definitions

Where the words below are printed in bold in this document or the schedule, they have the meanings shown here.

### **Act of terrorism**

An act committed by, or threat made by, any person or group (whether acting alone or in connection with any organisation or government) for political, religious, ideological or similar purposes, including to influence any government or frighten the public.

### **Breakdown**

The actual breaking, failure, distortion or burning out of any part of an item of machinery while in ordinary use resulting from defects in the machinery causing it to suddenly stop, or not restart and require repair or replacement before it can resume normal work.

### **Business**

Your business activities as specified in the 'Business description' shown in the schedule.

### **Combustible waste**

Combustible waste shall mean the following materials;

- paper and cardboard;
- plastics including plastic film;
- all types of wood;
- garden waste including grass cuttings;
- furniture and upholstery;
- fabrics and clothing;
- flammable chemicals, gases, oils, liquids and fluids (and items containing these substances);
- foams and polystyrene;
- rubber including tyres; and
- general mixed household waste.

### **Computer virus**

Any malware, program code or programming instruction designed to have a damaging effect on a computer system.

### **Condition precedent**

An important legal term which sets out a step or action you must take. If you do not keep to or meet the requirements set out in a **condition precedent** we will not be legally liable to pay a claim under the policy. However, we will not rely on a breach of **condition precedent** to decline liability for a claim if you can prove that the failure to keep to the relevant term could not have increased the risk of the loss which actually occurred in the circumstances in which it occurred.

### **Contractors' plant**

Mechanically, electrically or manually powered contractors' plant, tools and equipment, materials handling equipment, scaffolding, staging ladders and similar equipment, site huts, cabins or similar temporary buildings including any permanent fixtures and fittings but excluding:

- agricultural machinery, tractors, combine harvesters, balers and conveyors;
- scrap metal processing machinery, shredders, balers, fragmentisers and compactors;
- timber and forestry equipment, harvesters and forwarders;
- **combustible waste** processing machinery;
- wood shredders; and
- quad bikes.

unless specifically described otherwise.

### **Damage**

Total or partial loss, physical damage or destruction.

### **Denial of service attack**

Malicious and unauthorised attack which overloads a computer system.

### **Excess**

The 'Excess' shown in the schedule, which is the amount of your claim, that we will not pay.

### **Hacking**

Unauthorised or malicious access to any computer system by electronic means.

### **Infectious agent**

Any transmissible bacterium, microorganism, virus or other pathogen that induces or is capable of inducing an infectious disease.

### **Limit of liability**

The amount shown in the schedule which is the most we will pay for claims arising out of each **occurrence**, regardless of the number of people or organisations insured by the policy.

### **Market value**

The estimated amount that part or all of the **contractors' plant** would sell for under normal market conditions, after allowance for fair wear and tear, had the sale taken place immediately before the **damage**.

### **Occurrence**

One event or a series of events arising out of, or in connection with, the same cause, source or event.

### **Pandemic**

A widespread outbreak of a human infectious disease, into at least three countries on two different continents.

## Definitions

### **Pandemic impact**

Any of the following if they are caused by, result from, arise out of or related to a **pandemic**:

- sickness, disability or death;
- civil or military actions or orders, including confiscation; curfews; evictions; quarantines; restricted access to buildings or other property and restricted travel;
- strikes, riots or civil commotion;
- actions taken or refused to be taken by individuals or businesses;
- any other actions, advice or restrictions put in place by either the Government or competent, local, civil or military authority in order to hinder, defend against or respond to any **infectious agent** or **pandemic** or fear or threat of an **infectious agent** or **pandemic**.

### **Period of insurance**

The period of time, as shown in the schedule, during which you are covered by the policy, unless it is cancelled or treated as though it never existed (see 'Your responsibility to provide us with a fair presentation of the risk' on page 4).

### **Reinstatement value**

The new replacement cost of **contractors' plant** equal in specification and performance to but not better than, the **contractors' plant**.

### **Sum insured**

The amount shown in the schedule for which you are insured for each **occurrence**.

### **Territorial limits**

The **territorial limits** shown in the schedule.

### **Transit**

The carrying of the **contractors' plant** but excluding any transportation by sea (other than provided by extra cover 12 – Transit extension applying to multiple sections) or air.

### **Unmanned aerial device**

Any type of aircraft that operates without a human pilot onboard.



## Section 1 - Contractors' plant - owned

As well as the claim conditions, general conditions and general exclusions, the following terms and conditions apply if the schedule shows that you have cover under section 1.

### What we will pay for

If section 1 is shown as insured in the schedule, we will pay you for **damage to contractors' plant** owned or being purchased under a lease or deferred purchase agreement by you during the **period of insurance** and while situated or in **transit** within the **territorial limits**.

### How much we will pay

If the **contractors' plant** is **damaged** we will pay:

- if at the time of the **occurrence** the **contractors' plant** is two years old or less, the **reinstatement value** or the cost of repair of the **damage** to a condition substantially the same as but not better or more extensive than the condition when new, whichever is the less; or
- if at the time of the **occurrence** the **contractors' plant** is over two years old, the **market value** or the cost of repair of the **damage** to a condition substantially the same as but not better or more extensive than the condition at the time of the **damage**, whichever is the less;

as long as the repair or replacement is completed.

In addition, the repair or replacement must have been commenced and completed within six months of the **occurrence**. If the repair or replacement is commenced and/or completed more than six months after the **occurrence**, then regardless of the age of the **contractors' plant**, the most we will pay for its repair or replacement is the **market value**.

### Maximum we will pay

For all **damage** arising from each **occurrence** we will pay up to the **sum insured** shown in the schedule or the **reinstatement value** if at the time of the **occurrence** the **contractors' plant** is two years old or less, regardless of the number of people or organisations insured by the policy.

Any 'Extra cover limits' will be on top of the **sum insured** shown against 'Section 1' in the schedule.

### Extra cover

We will not pay more than the limits shown below for each **occurrence**.

#### 1. Hire of substitute contractors' plant

If we accept a claim for **damage to contractors' plant** insured under this section, we will pay the cost of hiring substitute **contractors' plant** of a similar type and capacity until your **contractors' plant** has been repaired, we have paid the claim or the expiry of the substitute hire period whichever is sooner. We will not pay more than GBP 10,000 or for a hire period greater than 28 days for each **occurrence**.

#### 2. Temporary removal

We will pay for **damage to contractors' plant** insured under this section whilst in **transit** or temporarily situated outside the **territorial limits** but within the European Union for a period of no longer than 180 days. We will pay no more than GBP 100,000 for each **occurrence**.

### Special condition applying to section 1

#### 1. Hiring conditions

When **contractors' plant** insured under this section is let out on hire by you, it is a **condition precedent** of the policy that it is hired out under written conditions which are no less onerous than the current standard conditions of the Construction Plant-hire Association, Scottish Plant Owners Association or Hire Association Europe, or other written conditions of hire which have been submitted to, and approved by, us in writing.

### What we will not pay for

We will not pay for the following.

#### 1. Application of tools

Loss or **damage** caused by or arising out of the direct application of any tool or process during the course of repair, maintenance, inspection, modification or overhaul.

#### 2. Ingress of foreign bodies

We will not pay for **damage** caused by materials being processed or the entry of foreign bodies.

## Section 2 - Contractors' plant - hired in

As well as the claim conditions, general conditions and general exclusions, the following terms and conditions apply if the schedule shows that you have cover under section 2.

### What we will pay for

If section 2 is shown as insured in the schedule, we will pay you for your legal liability under the terms of the hiring agreement to pay for:

- **damage** to the hired in **contractors' plant**;
- continuing hire charges following **damage** to the hired in **contractors' plant**;

occurring during the **period of insurance** and whilst situated or in **transit** within the **territorial limits**.

### How much we will pay

For all **damage** arising from each **occurrence** we will pay up to the **limit of liability** shown in the schedule, regardless of the number of people or organisations insured by the policy.

Any 'Extra cover limits' will be on top of the **limit of liability** shown against 'Section 2' in the schedule.

### Extra cover

We will not pay more than the limits shown below for each **occurrence**.

#### 1. Temporary removal

If the owner of the **contractors' plant** you have hired in has given you permission, we will pay for **damage** to the **contractors' plant** insured under this section whilst in **transit** or temporarily situated outside the **territorial limits** but within the European Union for a period of no longer 180 days. We will pay no more than GBP 100,000 for each **occurrence**.

### Special conditions applying to section 2

#### 1. Hire agreement

Your hiring agreement must be:

- the Model Conditions for the Hiring of Plant recommended by the Construction Plant-hire Association, Scottish Plant Owners Association or Hire Association Europe or conditions no more onerous which are current at the time of the hire; or
- other written conditions of hire which have been submitted to, and approved by, us in writing.

If there is a loss involving hire conditions more onerous than those named above the amount we pay will be limited to the liability under the above as applicable.

#### 2. Hiring conditions

When hired in **contractors' plant** insured under this section is let out on hire by you it is a **condition precedent** of the policy that it is hired out under written conditions passing on the same level of responsibility as the conditions under which it was hired in.

### What we will not pay for

We will not pay for the following.

#### 1. Hire purchase and free loan

**Damage** to any plant or equipment on a hire purchase lease agreement or which is on free loan to you.

## Extra cover applying to all sections

We will not pay more than the limits shown below for each **occurrence**.

### 1. CPA Contract Lift cover

We will cover your legal liability for **damage** to contract goods whilst being lifted (by **contractors' plant** insured under the policy) under the terms the Construction Plant-hire Association Standard Terms and Conditions for Contract Lifting Services. We will not pay more than GBP 25,000 for each **occurrence**.

### 2. Contents of site huts

We will pay for **damage** to the contents of site huts insured under the policy. We will not pay more than GBP 5,000 any one site hut. This does not include computer equipment or any items excluded elsewhere in the policy.

### 3. Debris removal, dismantling and demolition

If we accept a claim for **damage** to **contractors' plant** we will pay the costs and expense you incur in removing debris, and dismantling or demolition. We will not pay more than GBP 25,000 for each **occurrence**.

### 4. Fire brigade charges

If we accept a claim for **damage** to **contractors' plant** we will pay for the charges arising from the services provided by the fire brigade. We will not pay more than GBP 50,000 for each **occurrence**.

### 5. Immobilised plant

We will pay the cost of recovering **contractors' plant** that has become unintentionally immobilised due to adverse ground conditions, as long as it did not become immobilised as a result of:

- its own **breakdown**; or
- the failure to maintain it in accordance with the manufacturers' recommendations.

We will not pay more than GBP 25,000 for each **occurrence**.

We will not pay for loss or **damage** caused by the process of recovery.

### 6. Investigation cost

If we accept a claim for **damage**, and we agree in writing, we will pay the cost of investigating possible repair or replacement. We will not pay more than GBP 25,000 for each **occurrence**.

### 7. Loss of keys

We will pay for the cost of replacing locks permanently fitted to the **contractors' plant** should the key to the lock be lost or **damaged**. An **excess** will not apply for this extra cover and we will not pay more than GBP 2,500 for each **occurrence**.

### 8. Loss prevention measures

We will pay the cost of preventing or minimising actual or expected **damage** covered by the policy, as long as:

- **damage** would be expected if the measures were not taken;
- we are satisfied that the **damage** has been prevented or minimised by these measures;
- the cost is limited to the cost of **damage** which would have been caused; and
- the expected **damage** arises from a cause that could not be foreseen.

We will only pay this cost if the expected **damage** does not arise from any defect in the **contractors' plant** and we will not pay more than GBP 25,000 for each **occurrence**.

The full terms and conditions of the policy apply as if **damage** had arisen.

### 9. Losses from vehicles

We will pay for **damage** to machine attachments, power tools, hand tools and manually powered implements under the policy, as a result of theft or a malicious act, whilst in an unattended vehicle. We will not pay more than GBP 5,000 for each **occurrence** (before the application of the **excess**).

### 10. Temporary and fast tracked repair

If we accept a claim for **damage**, we will also pay the cost of making temporary repairs and fast-tracking a permanent repair or replacement. We will not pay more than 50% of the cost of such **damage** or GBP 50,000 whichever is the lower for each **occurrence**.

### 11. Theft of fuel

We will pay for the loss of fuel contained within **contractors' plant** following theft. We will not pay more than GBP 5,000 for each **occurrence**.

### 12. Transit extension

We will pay for **damage** to **contractors' plant** being loaded onto or unloaded from and transported by a roll on roll off ferry. We will not pay more than GBP 100,000 for each **occurrence**.

### 13. Unmanned aerial devices

We will pay for **damage** to **unmanned aerial devices** insured under this policy whilst not being operated. We will not pay more than GBP 10,000 for each **occurrence**.

# Claim conditions

You must comply with the following conditions whenever you need to make a claim under the policy. If you do not meet these conditions, we may refuse to pay part or all of your claim.

## 1. Reporting a claim

It is a **condition precedent** of your policy that as soon as you know about any incident or circumstance that may give rise to a claim that you tell the person who arranged your policy (or us), providing full details, as soon after the incident or circumstance as possible.

## 2. Claims co-operation

It is a **condition precedent** of your policy that as soon as you know about any incident or circumstance that may give rise to a claim you must also:

- take all reasonable steps and precautions to prevent further **damage to contractors' plant**, or other loss covered by your policy;
- immediately tell the police about any **damage to contractors' plant** relating to crime and get a crime reference number;
- keep any **damaged contractors' plant** and other evidence and allow us to inspect it; and
- give us details of any other insurances you may have which may cover **damage to contractors' plant** or other loss insured by this policy.

In addition, for any incident or circumstance that may give rise to a claim it is a **condition precedent** that you must:

- immediately send us every letter, writ, summons or other document you receive in connection with the claim;
- co-operate with us fully and provide in a timely manner all the information and assistance we may require to investigate your claim;
- tell us if lost or stolen **contractors' plant** is recovered or if you recover money from a third party (you may need to give the **contractors' plant** or money to us); and
- not admit responsibility or liability, or agree to pay any money on our behalf without our written permission.

## 3. Fraudulent claims

If you (or anyone acting for you) make a claim that you know is in any way false or exaggerated, or if any fraudulent means or devices are used in support of a claim or if any **damage** is caused by the wilful act or you are knowingly involved in the fraudulent act of another person then we shall be entitled to:

- not pay the claim;
- recover from you any sums previously paid by us in respect of the claim;
- treat this policy as being terminated with effect from the date of the fraudulent act; and
- cancel any other policies you have with us.

If the policy is treated as having been terminated on grounds of fraud, we shall:

- be entitled to refuse all liability under the policy in respect of any losses occurring after the time of the fraudulent act; and
- not be liable to refund any premiums paid under the policy.

## 4. Enforcing your rights

We may, at our expense, take all necessary steps to enforce your rights against any third party. We can do this before or after we pay a claim. You must not do anything before or after we pay your claim to affect our rights and you must give us any help and information we ask for.

You must take reasonable steps to make sure that you protect your rights to recover amounts from third parties.

## 5. Controlling defence

We can, but do not have to, take control of investigating, settling or defending any claim made against you. We would take this action in your name. If necessary, we will appoint an adjuster, solicitor or any other appropriate person to deal with the claim. We may appoint your solicitor, but only on a fee basis similar to that of our own solicitor, and only for work done with our permission in writing. We will only defend claims if we think that there is a reasonable chance of being successful, and after taking the costs of the defence into account.

## 6. Other insurances

If there is any other insurance policy covering your claim either wholly or in part we will not pay for **damage to contractors' plant** or legal liability other than in respect of any excess beyond the amount which would have been covered under the other insurance policy had this policy not been taken out.

## 7. Salvage and recoveries

If you have made a claim and you later recover your **contractors' plant**, or recover money from a third party, you must tell us immediately. If we have paid the claim, you may have to give the **contractors' plant** or money to us.

If we have paid a claim and we then recover your **contractors' plant**, or recover money from a third party, we will give you any proceeds over and above the amount we paid you in connection with the claim after the deduction of any costs incurred in pursuing the third party for a recovery.

Any amount due from you or us must be paid as soon as reasonably possible.

## General conditions

The following conditions apply to the whole policy. If you do not keep to any condition of the policy, and that condition is relevant to your claim, we may refuse to pay part or all of the claim.

### 1. 72-hours clause

For any claim resulting from earthquake, storm or flood, all **damage** or other loss arising within a 72-hour period will be considered to be a single **occurrence** and so there will be a single **sum insured** or **limit of liability** and a single **excess**. You can choose the moment the 72-hour period starts, as long as it ends within the **period of insurance**.

### 2. Abandonment

You are not entitled to abandon your **contractors' plant** whether or not we have taken possession of it.

### 3. Alteration in risk

Your cover under the policy shall not be invalidated by any act, omission or change in circumstance whereby the risk of **damage** has altered either without your knowledge or was beyond your reasonable control, provided that as soon as you (or anyone acting on your behalf) become aware of any such alteration, you shall give notice to us in writing immediately. If so, you may be required to pay additional premium and comply with any extra terms and conditions we apply to your policy as a result. This applies to any alteration in risk which arises, whether before or during the **period of insurance**, including before any renewal of your policy.

### 4. Caring for your contractors' plant

You must:

- keep to any law or regulation relevant to the **contractors' plant**;
- make sure that the **contractors' plant** is maintained, inspected and tested as recommended by the manufacturer;
- keep records of all maintenance procedures and maintenance carried out, and make them available to us when we ask for them;
- take all reasonable steps and precautions to prevent or reduce **damage**; and
- not continue to use **contractors' plant** after **damage**, unless we have given our written permission.

If you do not keep to this condition we may cancel your policy (see 'Our rights to cancel your policy' on page 5).

### 5. Contracts (Rights of Third Parties) Act 1999

Any person or company who is not named in the schedule has no right under the Contracts (Rights of Third-Parties) Act 1999 (or any other law) to enforce any term of the policy.

### 6. Declaration and adjustment of premium

The premium paid for this insurance is provisional and has been calculated on estimates provided by you.

You must keep accurate records in relation to these estimates and make this information available to us at any reasonable time upon our request.

You must also, within reasonable time following the expiry of the **period of insurance**, supply us all relevant information to enable the correct premium to be calculated and the difference between this and the original premium to be charged or returned to you subject to any minimum retained premium shown in the schedule.

### 7. More than one insured

If more than one insured is named in the schedule, the first named insured will receive all notices and agree any changes to the policy and will be treated as acting for all the named insureds. We will not remove any named insured without their permission.

For any claim, the total amount we will pay will not be more than 'How much we will pay' shown in each section of the policy, regardless of the number of people or organisations insured by the policy.

### 8. Multiple lifting operations

During any operation in which a load is shared between any items of lifting plant or lifting equipment (whether insured under this policy or not), the lifting operation must be conducted in accordance with Lifting Operations and Lifting Equipment Regulation 8 and Code of Practice for the Safe Use of Cranes BS7121, or any legislation, regulation or code of practice which takes their place.

### 9. Paying the premium

You must pay the premium on or before the start of the **period of insurance** or on dates agreed by us.

If you do not pay a premium on time, we may cancel the policy (see 'Our rights to cancel your policy' on page 5).

## General conditions

### 10. Right to survey and request risk improvements

If we ask, you must provide us with access to the **contractors' plant** at an agreed date and time to carry out a risk survey.

Following the survey or in the event that full co-operation is not provided to ensure that the surveyor is given full access to the **contractors' plant** in order to undertake a risk survey we reserve the right to:

- cancel the policy (with immediate effect, see 'Our rights to cancel your policy' on page 5);
- alter the premium; and/or
- alter the terms and conditions of the policy.

If the premium and/or terms and conditions are altered you will have 14 days to accept or reject the alterations. If you choose to reject the alterations or we cancel your policy and you have not made a claim we will refund a percentage of the premium based on the number of days left in the **period of insurance**.

If you have made a claim you will not get a refund and you must pay us any amount you still owe for the period you have been insured for.

In the event that risk improvement requirements are recommended by the surveyor, we will provide you with a detailed list of these risk improvements in writing and the timescales within which they must be completed. It is a **condition precedent** to our liability under the policy that you comply with all risk improvement requirements we request following any survey. If you do not complete these risk improvement requirements within the set timescales then all cover under the policy will be cancelled automatically and remain inoperative unless we otherwise agree in writing:

- to waive the risk improvement requirement and leave the premium, terms and conditions unaltered; or
- to an extension of the set timescales to have the risk improvement requirement completed.

Other terms and conditions of the policy continue unless otherwise agreed by us in writing.

### 11. Tax

Any claim we pay will not include VAT, unless you cannot recover part or all of the VAT you have paid.

## General exclusions

The following exclusions apply to the whole of your policy.

### 1. Breakdown

We will not pay for **damage** to any part of **contractors' plant** caused by its own **breakdown**, unless:

- covered under section 2 - 'What we will pay for'; or
- otherwise covered elsewhere under this policy.

However, we will pay for any resulting **damage** to the rest of the **contractors' plant** which we would otherwise have paid under the policy.

### 2. Consequential loss

We will not pay for loss of use or liquidated damages, penalties for delay or detention, or in connection with guarantees of performance or efficiency or consequential loss of any kind, unless otherwise covered elsewhere under this policy.

### 3. Damage underground or underwater

We will not pay for **damage**, abandonment or recovery costs for any item of **contractors' plant** being used underground or underwater.

### 4. Electronic data and date recognition

We will not pay for **damage** to **contractors' plant** caused by:

- a **computer virus**;
- **hacking**;
- a **denial of service attack** or;
- electronic equipment not being able to correctly recognise, process or store any data.

### 5. Excess

We will not pay the amount shown as the 'Excess' in the schedule. For claims under more than one section, only one **excess** will apply to the claim and it will be the larger of the applicable **excesses** shown in the schedule.

### 6. Excluded parts

We will not pay for **damage** to:

- tyres, bands, belts, trailing cables, flexible hoses, cutting edges, unless arising from a malicious act; or
- any other consumable part of the **contractors' plant** that requires periodic renewal.

However, we will pay for **damage** to the rest of the **contractors' plant** resulting from any of the above which we would otherwise have paid under the policy.

### 7. Infectious agents and pandemics

We will not pay for any loss, **damage**, cost or expense caused by, either directly or indirectly, in connection with, or any action taken to hinder, defend against or respond to any **infectious agent, pandemic or pandemic impact**.

This exclusion applies regardless of any other cause or event that in anyway contributes concurrently or in any sequence to the loss, cost or expense, and regardless whether or not there is any declaration of an outbreak of a **pandemic** by the World Health Organisation or any authorised national or international body or legal jurisdiction.

### 8. Intentional acts

We will not pay for **damage** caused by any intentional act or failure by you, unless this is a measure to prevent or reduce **damage** to the **contractors' plant**.

### 9. Nuclear contracts

We will not pay for **damage** caused to or liability arising from **damage** to any:

- nuclear material;
- **contractors' plant** in the high radioactivity zone or area of any nuclear installation; or
- **contractors' plant** at sites or installations directly involved in the production, use or storage of nuclear material.

### 10. Nuclear risks

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by contributed to by or arising from:

- ionising radiation from, or contamination by, radioactivity from any nuclear material, or from burning nuclear material;
- the radioactive, toxic, explosive or other dangerous properties of any nuclear installation, reactor or other nuclear equipment, or any nuclear part of them;
- any weapon or device using atomic fission, fusion or similar reaction, or radioactive force or material;
- the radioactive, toxic, explosive or other dangerous properties of any radioactive material; or
- any chemical, biological, bio-chemical or electromagnetic weapon.

### 11. Overloading or abnormal conditions

We will not pay for **damage** caused by intentional overloading, testing, experimenting or deliberately applying any abnormal condition other than overload testing in accordance with the Code of Practice for the Safe Use of Cranes BS7121, or any legislation, regulation or code of practice which takes its place.

### 12. Pollution or contamination

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by or arising from pollution or contamination.

### 13. Road vehicles

We will not pay for **damage** to:

- any mechanically propelled vehicle or an attached trailer but this exclusion does not apply to any vehicle or trailer which is:
  - not licensed for road use and used in circumstances which do not require insurance under any road traffic legislation; or
  - designated or adapted primarily for use as a tool of trade
- quad bikes or motorcycles.

### 14. Sanction limitation

We will not pay a claim where in doing so it would potentially expose us to any sanction, prohibition or restriction under any United Nations resolutions, or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

## General exclusions

### 15. Terrorism

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, arising out of or in connection with:

- any **act of terrorism**, regardless of any other cause or event contributing to the **damage**;
- civil commotion in Northern Ireland; or
- any action taken to control, prevent, suppress or in any way deal with any **act of terrorism**.

### 16. Unexplained damage

We will not pay for **damage** which is discovered when carrying out checks or inventories and cannot be accounted for.

### 17. War

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, arising out of or in connection with war, invasion, hostilities (whether war is declared or not), civil war, rebellion, revolution or uprising.

This general exclusion does not apply to any **damage** resulting from, or caused by, weapons of war which were not discovered before the start of the **period of insurance**, as long as there is no war in the country the **contractors' plant** is in during the **period of insurance**.

### 18. Waterborne or operated airborne craft

We will not pay for **damage** to:

- waterborne or operated airborne devices, vessels, craft, platforms or rigs; or
- any **contractors' plant** situated on or being loaded onto or off such devices, vessels, craft, platforms or rigs (other than provided by extra cover 12 – Transit extension applying to multiple sections).

### 19. Wear and tear

We will not pay for **damage** to **contractors' plant** caused by or resulting as a consequence of:

- wear and tear, gradual degradation, or rust;
- scratching or chipping of painted or polished surfaces;
- erosion or corrosion;
- reduction in performance; or
- any fault known about at the start of the **period of insurance**.

However, we will pay for **damage** to **contractors' plant** resulting from the causes above which we would otherwise have paid under this policy.

### 20. Your insolvency or bankruptcy

We will not pay for any loss, **damage**, liability, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, arising out of or in connection with your insolvency or bankruptcy.



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