



HSB Canada Inspection Services

Canada's premier equipment breakdown expert

HSB Canada, part of Munich Re, is a technology-driven company built on a foundation of specialty insurance, engineering and technology, all working to drive innovation in a modern world, to keep you ahead of risk.

HSB employs the largest inspection force of its kind in Canada.

HSB is a leading equipment breakdown insurer. Throughout the years we have proudly served our customers through a strong network of broker relationships and as trusted reinsurance partner to P&C companies.

Our technical prowess is further enhanced by the expertise drawn from our parent company, the foremost equipment breakdown insurer in the USA. Together, both companies have access to the world's largest database of equipment breakdown losses.

Today, HSB is a proud member of the Munich Re Risk Solutions family, continuing our tradition of excellence in technical knowledge and commitment to customers with coverage and services available in all provinces.

In Canada, we are a leading provider of jurisdictional inspections in accordance with provincial codes, and policy-driven inspection services.

Our unique inspection force

HSB employs the largest inspection force of its kind in Canada. Our inspection and engineering team is among the most experienced in the industry and has a longstanding reputation for being knowledgeable and thorough.

Many of our inspectors hold National Board certification, and are licensed by local jurisdictions.

Our staff members are geographically positioned to be close to our customers, to respond to their needs quickly and efficiently.

Our credo

We believe that loss is not inevitable—it can be prevented. This is the principle at the heart of our inspection program. We help our customers manage risk and prevent loss in a number of ways, as detailed on the following page.

Jurisdictional inspections

Jurisdictional inspections are conducted in Ontario and Quebec, and may be combined with loss prevention visits.

Inspection frequency is based on jurisdictional requirements for Boilers and Pressure Vessels and loss prevention recommendations are provided where appropriate.

The inspection process

For utmost professionalism, our inspectors arrange appointments, arrive at all locations with photo ID, and conduct inspections in the presence of the location contact.

An Inspection Report or Certificate of Inspection is issued onsite or from one of our regional offices.

Any loss prevention or code recommendations are discussed with the customer contact and a loss prevention report is provided post-inspection if required. Follow-up inspections are subsequently scheduled according to the client's needs.

Inspection points covered

Jurisdictional inspections cover the following check points as mandated by jurisdictional codes:

- Nameplate data—Canadian Registration Number, Maximum Allowable Working Pressure, date, American Society of Mechanical Engineers stamp, National Board Number, capacity, etc.
- Safety valve pressure, capacity, condition, when last serviced or replaced
- Overall exterior and interior condition—leaks, rust, hot spots
- Safety devices functioning as per design
- Water treatment program

Loss prevention inspections

Loss prevention inspections are designed to do just that - prevent loss. Their frequency is based on the type and value of equipment covered. Our inspectors and engineers provide technical recommendations where appropriate.

Our inspection team focuses on objects with significantly high insured values or higher than normal risk of failure, such as:

- Main electrical apparatus
- Transformers
- Chillers, air conditioning units, including rooftop units
- Refrigeration systems
- Production equipment
- Standby equipment such as spares and emergency generators

Expertise is provided for business continuity and contingency planning.

Since breakdowns can often lead to large indirect losses, our inspection expertise extends to include prevention of spoilage and business interruption risks.

How are locations selected?

Locations are selected for inspection based on specific criteria, such as investment values, size, type of business and type of equipment being operated.

The focus is on larger risks where value can be added, as well as risks where jurisdictional objects are likely to be found.

Any location can be visited upon request—work orders are entered into our database and assigned to local inspectors.

To request an inspection

Call

1-855-BOILERØ (1-855-264-5370)

Visit

hsb.ca

Email

All provinces except QC and NB:

InspectTor@biico.com

QC and NB:

InspectMtl@biico.com



© 2020 The Boiler Inspection and Insurance Company of Canada. All rights reserved.

HSB Canada

390 Bay Street
Suite 2000
Toronto, ON M5H 2Y2
Tel.: (416) 363-5491

Connect with us

