



Office tenants Loss bulletin

HSB Canada, part of Munich Re, is a technology-driven company built on a foundation of specialty insurance, engineering, and technology, all working to drive innovation in a modern world, to keep you ahead of risk.

Connectivity through computers, telecommunication systems, servers, and other electronics is at the heart of today's businesses. Large repair or replacement losses for breakdown are common when these critical systems break down. Power surges, power interruptions and electrical fluctuations are often the culprit – damaging sensitive circuitry. And surge protection may often be inadequate.

Systems, equipment and technologies contain microelectronics – miniaturized circuitry with microscopic parts and connections prone to damage that is so tiny, it is virtually undetectable. When equipment fails, business owners

may bear losses for repair or replacement, business interruption, and reputational risk.

Tenant property insurance policies typically exclude losses resulting from electrical and mechanical breakdown. Equipment breakdown insurance fills these gaps.

Real Estate Developer

A real estate developer experienced a total telephone system failure due to a power surge. Extensive damage was caused to a number of major components, requiring the installation of new replacement equipment.

– Total paid loss: \$39,215



Retail Store

Computers at a retail store were damaged by a power surge that came through data network lines. Surge suppressers were on electrical and communication lines but not on the data network line.

– Total paid loss: \$30,800

Construction Company

A power surge destroyed a construction company's two computers, and two monitors were damaged beyond repair. The CPU was melted and soot infiltrated the systems.

– Total paid loss: \$6,150

Quick Copy Shop

An electrical utility line disturbance damaged the printing computer system at a quick print shop.

– Total paid loss: \$31,353