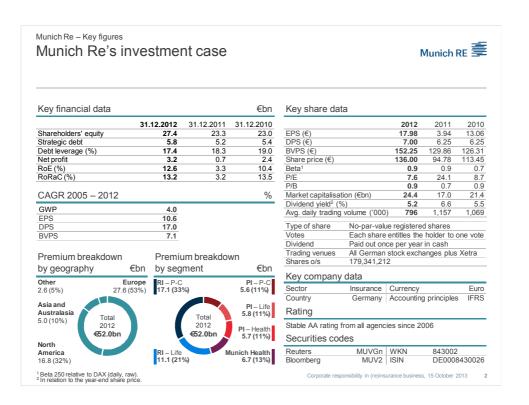


Corporate responsibility in (re)insurance business

October 2013



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Munich Re – Key figures Munich RE Munich Re and our shares 2011 2010 Munich Re1, 2 2012 2009 2008 Gross premiums written 52.0 49.5 45.5 41.4 37.8 Operating result 5,350 1,180 4,721 €m 3,978 3,834 Taxes on income 866 -552 692 1,264 1,372 €m 2,430 2,564 1,579 712 Consolidated result 3,211 €m Thereof attributable to minority interests 16 10 8 43 24 174.9 Investments 213.8 201.7 193.1 182.2 €bn Return on equity 12.6 3.3 10.4 11.8 7.0 Equity €bn 27.4 23.3 23.0 22.3 21.1 Off-balance-sheet reserves³ €bn 11.0 5.7 3.6 3.2 2.5 181.2 171 1 163 9 157.1 Net technical provisions €bn 186.1 Staff at 31 December 45,437 47,206 46,915 47,249 44,209 2010 2009 Our shares 2012 2011 2008 Earnings per share € 17.98 3.94 13.06 12.95 7.74 6.25 6.25 Dividend per share € 7.00 5.75 5.50 Amount distributed €m 1,254 1,110 1,110 1,072 1,073 Share price at 31 December € 136.00 94.78 113.45 108.67 111.00 Market capitalisation at 31 December⁴ 17.0 24.4 21.4 21.5 22.9 €bn No. of shares at year-end (ex own shares) 178.5 177.6 m 180.4 191.9 195.7 Previous years' figures adjusted owing to IAS 8; see "Changes in accounting policies and other adjustments". In 2012, our segmentreporting was modified and no longer has a consolidation column. The figures for the previous year have been adjusted accordingly. Comparability with the years 2009 and 2010 is thus limited. Corporate responsibility in (repinsurance business, 15 October 2013) Including amounts attributable to minority interests and policyholders. 4 This includes own shares earmarked for retirement.

Munich RE Agenda Munich Re key figures Corporate responsibility at Munich Re Astrid Zwick Head of Corporate Responsibility Corporate responsibility product examples from Munich Re's three business fields Reinsurance Christian Scharrer Primary insurance Stephan Herrmann Munich Health Josep Santacreu Bonjoch Integrated risk management Markus Hummel $Responsible\,investments-MEAG$ Holger Kerzel Climate change – Risks and opportunities Peter Höppe Corporate responsibility in (re)insurance business, 15 October 2013 4

Corporate responsibility at Munich Re - Introduction

Corporate responsibility is an integral part of our corporate strategy



Main message Corporate responsibility is part of the core principles and corporate strategy of Munich Re, providing business opportunities and enhancing risk management.

Why this event

A growing interest – also among mainstream investors – in the topic shows the need for a proactive dialogue to present Munich Re's approach and discuss a new dimension in business still shaped by best practice.

Our SRI targets

Increase the attractiveness of Munich Re shares through our competence in providing the best business solutions to our customers and managing all types of risks, enhancing sustainable value creation.

Why invest in Munich Re

Strong partner for clients and reliable for shareholders, delivering on our promises. Our shares are a stable, attractive investment in the insurance sector, with a balanced risk-return profile and high overall yield.

Corporate responsibility in (re)insurance business. 15 October 2013

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Corporate responsibility at Munich Re – Introduction

Structure of the day – Corporate responsibility at Munich Re



Introduction to corporate responsibility at Munich Re

Corporate responsibility at Munich Re Strategy, organisation and action fields

Corporate responsibility in core business covers opportunities (2) and risks (3)

2 **Products and services** Examples from (a) reinsurance (b) primary insurance (c) Munich Health Integrated risk management Handling emerging risks and reputational risks

Corporate responsibility in asset management

4 Responsible investment – MEAG

Focus topic: Climate change – Societal and business challenge

5 Climate change strategy – Risks and opportunities

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Munich Re = Introduction
Table of contents

Corporate responsibility at Munich Re Group

Product examples from Munich Re's three business fields
(a) reinsurance, (b) primary insurance, (c) Munich Health

Integrated risk management:
Handling emerging risks and reputational risks

Responsible investments – MEAG

Focus topic: Climate change – Risks and opportunities

Corporate responsibility at Munich Re – Overview

Munich Re's international cooperation – A strong commitment towards corporate responsibility



Corporate responsibility in (re)insurance business, 15 October 2013

Examples

since 2006



UNEP FI

Munich Re has signed the climate declaration of the UNEP FI and is active member of the UNEP FI Climate Change Working Group.



Principles for Responsible Investment (PRI)

Munich Re has actively developed and signed the UN Principles for Responsible Investment (PRI) as first German company in April 2006.



UN Global Compact

Munich Re is member of the UN Global Compact since August 2007. The ten principles of Global Compact are a guidance for action in our business and set the basis for our Corporate Responsibility activities.



Principles for Sustainable Insurance (PSI)

Involvement since 2007, first holding the chair in the UNEP FI – PSI Team, now active as member of the PSI Board, as well as founding signatory since June 2012. Aim: to anchor ESG criteria into core business along the value chain.

Corporate responsibility at Munich Re - Overview

The core principles of Munich Re include our responsible approach ...



Core business

Our core business is the management of insurable risks – excellence in risk management and underwriting as well as active risk diversification are our ambition

Cooperation with clients and sales partners

We base our actions on our clients' and sales partners' needs and offer them the best solutions - through our knowledge, our innovative power and close cooperation

Disciplined financial management

We manage our Group in a disciplined and value-oriented way – with liability-driven investments and consistent capital management

Group-wide human resources management

We use the management potential and knowledge within the Group – by promoting diversity, flexibility and a unifying leadership culture

Responsible approach

Our responsible approach creates sustainable value – for our clients, staff, shareholders and

Source: Group Conference 2012

Corporate responsibility in (re)insurance business, 15 October 2013 9

Corporate responsibility at Munich Re - Overview

... and are detailed in our Corporate Responsibility Strategy



Corporate responsibility (CR)

Core principles and goals

Core principles

CR is an integral part of our corporate strategy and relevant for all business areas and operations:

- We actively incorporate ecological, social and ethical aspects in our insurance business and asset management.
- We pursue active environmental management at our locations and aim to achieve climate neutrality.
- Munich Re fulfils its responsibility as a member of society (corporate citizen) through involvement in issues closely related to its core business and, at its locations, in social and cultural areas.

Goals

We contribute to ...

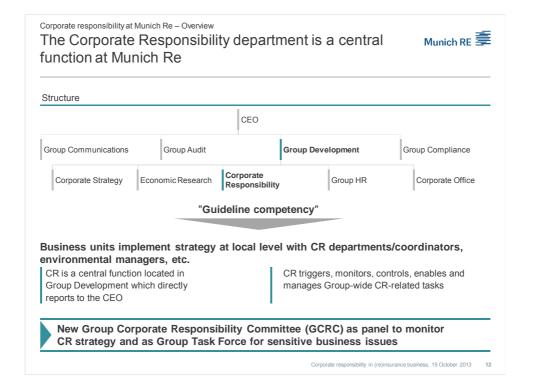
- ... an increase in reputation and attractiveness for all stakeholders;
- potential early identification of business risks and opportunities;
- educated decisions on global risks and problems; a strengthening of Munich Re's share price.

Overall KPI:

Inclusion in major sustainability indices and scoring among the top 50%







Corporate responsibility at Munich Re – Overview

Corporate responsibility goals are part of the threeyear performance of all Board Members



Three-years CR objectives of Board Members

Group environmental management objectives 2012-2014

- Standards to purchase Group-wide CO₂ certificates
- CO₂ emission reduction of 10 % per employee by 2015
- Environmental management system covering at least 75% of all employees by 2014

Group Corporate Responsibility in business objectives 2012-2014

- Inclusion in major SRI ratings
- Development and implementation of integration of ESG1 aspects in core business
- Fulfillment of the CR commitments (UN Global Compact, PRI, PSI)

The objectives are broken down into:

Munich Re business fields and central divisions

¹ ESG = Environmental social and governance.

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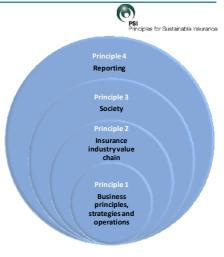
Corporate responsibility at Munich Re – Corporate responsibility in business

Principles for Sustainable Insurance (PSI) – A voluntary and aspirational global framework for the insurance industry



Principles for Sustainable Insurance

- 1. Embed ESG in decision-making along the value chain
- 2. Work together with clients and business partners to raise awareness, reduce risk and develop solutions
- 3. Engage with governments, regulators and other key stakeholders
- 4. Demonstrate accountability and transparency



Corporate responsibility in (re)insurance business, 15 October 2013 14

Corporate responsibility at Munich Re – Corporate responsibility in business

PSI signatory companies – Have combined total assets of over US\$ 5 trillion



Represent about US\$ 500 billion in gross premiums written or over 10% of world premium

- 1. Achmea (Netherlands)
- 2. AEGON (Netherlands)
- 3. ASR Nederland (Netherlands)
- 4. Atlanticlux (Luxemburg)
- 5. Aviva (UK)
- 6. AXA (France)
- 7. Bradesco Seguros (Brazil)
- 8. Continental Re (Nigeria)
- 9. Custodian & Allied (Nigeria)
- 10. Delta Lloyd (Netherlands)
- 11. FATUM Schadeverzekering (Suriname)
- 12. Grupo Segurador Banco do Brasil e MAPFRE (Brazil)
- 13. HSBC Insurance (UK)
- 14. ING (Netherlands)

- 15. Insurance Australia Group (Australia)
- 16. Interamerican Hellenic Insurance Group (Greece)
- 17. Itau Seguros (Brazil)
- 18. La Banque Postale (France)
- 19. MAPFRE (Spain)
- 20. Mitsui Sumitomo Insurance (Japan)
- 21. Mongeral AEGON (Brazil)
- 22. Munich Re (Germany)
- 23. Porto Seguro (Brazil)
- 24. RSA Insurance Group (UK)
- 25. Sanlam (South Africa)
- 26. Santam (South Africa)
- 27. SCOR (France)
- 28. Seguradora Líder (Brazil)

- 29. Sompo Japan Insurance (Japan)
- 30. Sovereign (New Zealand)
- 31. Storebrand (Norway)
- 32. SulAmerica (Brazil)
- 33. Swiss Re (Switzerland)
- 34. TAL (Australia)
- 35. Terra Brasis Resseguros (Brazil)
- 36. The Co-operators Group (Canada)
- 37. Tokio Marine and Nichido Fire Insurance (Japan)
- 38. Zwitserleven (Netherlands)

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Corporate responsibility at Munich Re – Corporate responsibility in business

PSI supporting institutions – Global representation



PSI supporting institutions

- Association of Insurers and Reinsurers of Developing Countries (Philippines)
- 2. Brazilian Insurance Confederation (CNseg) (Brazil)
- Cadre d'Actions et de Recherche pour la Démocratisation de l'Assurance (Association CAREDAS) (Senegal)
- 4. Dutch Association of Insurers (Netherlands)
- 5. Environment & Security Initiative (Switzerland)
- 6. Finance Norway (Norway)
- 7. Financial Services Council of New Zealand (New Zealand)
- Global Organizational Learning and Development Network for Sustainability (Belgium)
- 9. Insurance Association of the Caribbean (Barbados)
- 10. Insurance Commission of the Philippines (Philippines)
- 11. Insurance Council of Australia (Australia)
- 12. Insurance Council of New Zealand (New Zealand)
- 13. Insurance Institute for Asia and the Pacific (Philippines)

- 14. Insurance Institute of India (India)
- 15. Interamerican Federation of Insurance Companies (FIDES) (Peru)
- 16. International Cooperative and Mutual Insurance Federation (United Kingdom)
- 17. International Finance Corporation (United States)
- 18. International Insurance Society (United States)
- 19. Italian Banking, Insurance and Finance Federation (FEBAF) (Italy)
- 20. Mexican Association of Insurance Institutions (AMIS) (Mexico)
- 21. National Committee on International Cooperation and Sustainable Development (NCDO) (Netherlands)
- 22. Philippine Insurers and Reinsurers Association (Philippines)
- 23. Philippine Life Insurance Association (Philippines)
- 24. South African Insurance Association (South Africa)
- 25. University of Cape Town, Centre of Criminology (South Africa)

Corporate responsibility at Munich Re – Corporate responsibility in business

Corporate responsibility in business at Munich Re selected solutions to societal challenges ... some examples



1 Products and services according to business field specialty

REINSURANCE

Climate change

- Nathan Risk Suite
- Agro Systems
- New coverage concepts in the area of renewable energy

Public-private partnership

 Weather-index-based insurance

Desert power

CO₂-free power generation in North Africa

MUNICH HEALTH

Access to insurance

- Managed care & prevention
- Pilot product example: specific solutions for special groups such as Down (DKV Integral Sin Barreras)

Inclusive business model

Fundación Integralia

ERGO

Life insurance

 Unit-linked life insurance with investment in SRI products

Motor insurance

10% premium rebate for environmentally friendly cars

Microinsurance

- Range of insurance products (e.g. property, personal accident, crop)
- Mobile-phone-based insurance solutions

MEAG

- Sustainability anchored in General Investment Guidelines
- Investment in renewables and infrastructure
- Provision of sustainability funds for third parties
- ESG country rating

rate responsibility in (re)insurance business, 15 October 2013 17

Corporate responsibility at Munich Re – Corporate responsibility in business

Corporate responsibility aspects enhance broad and diverse risk knowledge base



ERGO

2 Risk management across the business fields

REINSURANCE

Enterprise risk management:

Quantitative risk management

- Internal risk model
- Limit and trigger system
- Risk capital allocation

MEAG

Qualitative risk management

- Risk governance
- Internal control system
- Emerging risk management
- ESG aspects and sensitive business issues (part of reputational risk management)

MUNICH HEALTH

Corporate responsibility at Munich Re – Corporate responsibility in business

Definition of environmental, social and governance (ESG) aspects at Munich Re



Environment



- Natural resources and biodiversity



- Political context and public awareness
- Labour and working conditions
- Health, safety and security for the community
- Displacement of people
- Cultural heritage

Governance



- Responsible and correct planning and evaluation
- Compliance
- Consultation and transparency

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Corporate responsibility at Munich Re – Environmental management

Group policy specifies the Munich Re corporate responsibility core principles - for environmental protection



Avoiding and reducing emissions

We consistently avoid and reduce emissions wherever possible (from business travel, energy, water, paper and waste). We establish the highest technical standards wherever economically reasonable. We consider environmental principles while choosing materials, suppliers and service providers.

Raising staff awareness

We consistently heighten environmental awareness and responsibility of all staff members and motivate them to actively protect the environment

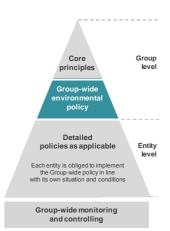
Improving performance

We monitor and develop our environmental measures with the aim of continuously improving the environmental performance of our business operations

Communication with stakeholders

We communicate openly and inform our stakeholders about our environmental activities and environmental performance on a regular basis. We raise awareness and share information on environmental issues where appropriate. Thus we promote a culture of environmental protection.

According to ISO 14001



Corporate responsibility in (re)insurance business, 15 October 2013 20

Corporate responsibility at Munich Re – Environmental management

Environmental management system in practice – Achieving carbon reduction





Objective of DKV Seguros:

- Add value to the products by making carbon neutrality tangible
- Encourage the customer to buy a carbon-neutral product



Best practice at Munich Re America:

- 7,660 solar panels with an installed capacity of 2.5 megawatts (built in 2012)
- Reduction of annual electricity costs by almost \$500,000

Corporate responsibility in (re)insurance business, 15 October 2013 21

Corporate responsibility at Munich Re - Corporate citizenship

Corporate Citizenship concept of Munich Re: Responsibility for the community



Focus: natural catastrophes, science and education, environment, demographic change, health, cultural and social community projects



- A new concept designed to link our commitment more closely to the challenges facing society
- Project-based approach supported by the work of our three corporate foundations

Munich Re's foundations



ERGO Stiftung Jugend & Zukunft



Corporate responsibility at Munich Re – Corporate citizenship

Overview of Corporate Citizenship (CC) expenses 2012



Munich Re (Group) CC-Spending in 2012: approx. €5,000,000



Science/Education (35%) (24%) (20%) Social Health (7%) Culture & Arts (3%) Society & Demographic Change (1%) Environment (9%) Natural Catastrophes (1%) Not Classified

Additional spendings for: Donation in kind Political donations Corporate Vounteering hours

Project examples:

Disaster prevention – Landslide mitigation in Aizawl,

- Partnership with GeoHazards International (2012)
 Two-year disaster prevention project in northern
- India

- Fresh water accessibility Water Benefit Certificates

 Private -public partnership (PPP) founded in 2011 to develop an innovative financing mechanism to create Water Benefit Standard → Aim: To create sustainable water management in regions with great water shortages

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Munich Re key figures

Corporate responsibility at Munich Re Astrid Zwick

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Primary insurance	Stephan Herrmann	
Munich Health	Josep Santacreu Bonjoch	
Integrated risk management	Markus Hummel	
Responsible investments – MEAG	Holger Kerzel	
Climate change – Risks and opportunities	Peter Höppe	

Reinsurance - Green Tech Solutions

Existing insurance policies and the pipeline



With Green Tech Solutions, Corporate Insurance Partner pools expert resources and know-how in the field of renewable energies. Innovative solutions offer all participants along the value chain the stability and security they need to master the changing requirements of the energy landscape.

Photovoltaic industry

Performance warranty for solar modules

- Performance cover for solar parks
- Performance warranty for concentrated solar power

Wind industry

- Performance warranty for Wind turbines (serial loss cover)
- Coverage for offshore logistic delays

Further solutions

- Performance warranty for lithium ion batteries
- LED performance warranty cover







Corporate responsibility in (re)insurance business, 15 October 2013

Reinsurance - Green Tech Solutions

warranty for

photovoltaic modules

Product development in Green Tech Solutions continually increasing





 Performance cover for photovoltaic parks (option cover) PV performance

- Performance warranty for wind turbines (serial loss cover)
- LED performance warranty cover
- Performance warranty for concentrated solar power
- Performance cover for photovoltaic inverter and module optimiser devices

- Biomass performance warranty
- Coverage for offshore logistic delays
- Performance warranty for energy storage

2010 2011 Pipeline 2012

The product development and implementation process is continually improving

Reinsurance - Green Tech Solutions Munich RE Need and content of warranty coverage Manufacturer's risk1 Project performance Investor's Investor's revenue risk performance risk (company perspective) risk (investor's perspective) Extended warranty insu-Extended warranty Feed-in tariff for Performance rance for manufacturers insurance for investors and 25 years warranty 25 years (corporate cover) banks (option cover) Guaranteed Guaranteed Balance sheet protection Protection against low energy sales minimum against excessive module performance in performance warranty claims case of manufacturer's insolvency

Reinsurance - Green Tech Solutions

¹ Through excessive warranty claims.

Our pioneering risk solutions for the wind industry





Serial loss cover for wind turbines



Manufacturers and component suppliers

Covers the risk of large technical loss in the wind industry

Corporate responsibility in (re)insurance business, 15 October 2013 27

Offshore logistics delays



Project developers and offshore firms

Delays of offshore projects due to adverse weather conditions are covered

Lack of wind



Project developers and investors

Protection against loss of revenues in low-wind years

Reinsurance - Green Tech Solutions

The new tailor-made serial loss cover for the wind industry provides comprehensive coverage



We treat a serial loss¹ as a single insured event. Most cost items related to a serial loss can be covered

Serial loss event

The costs of all individual serial failures are aggregated:

Physical damage

- + **Pro-active repairs** for all **defective** components in the series (retrofits)
- + Component suppliers' warranty default
- + Availability guarantees (onshore)
- + Offshore logistics costs (limit per affected turbine)

¹ Failure of a minimum number of wind turbine components with a similar root cause.

Reinsurance - Green Tech Solutions Munich RE How does the serial loss cover work? Cover structure for settlement of a serial loss claim Serial loss event Turbine manufacturer warranty Serial loss cover 2013 2014 2016 2018 Years

Terms and conditions:

- Multi-year (max. 5 years) cover written for each production year (onshore) or project (offshore)
- · Claims do not entitle insurer to cancel the cover
- Any serial loss is fully allocated to the year in which the first loss occurs

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Holger Kerzel

Climate change - Risks and opportunities Peter Höppe

Responsible investments - MEAG

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Primary insurance - Our values

We are committed to our corporate responsibility and to sustainable business practices



Thinking and acting for the long term is at the heart of our business

Corporate governance

- Codes of conduct for in-house staff and sales agents
- Compliance unit to ensure compliance with internal and external guidelines

- Investments Majority of fixed-interest bonds and shares invested sustainably
 - Investment focus on fixed-interest securities
 - Broad spread of investments minimises risks

Products

- Eco-friendly property-casualty products
- Insurance cover for renewable energies
- Sustainable funds for individual old-age provision and wealth building

Customers

- Guidebooks, services, information for customers
- Fair and transparent advice

Primary insurance – Sustainable products at ERGO

Products: Sustainability is integrated into our portfolio (I)





Sustainable Products

- Responsibility is an essential part of ERGO's corporate strategy. Our business protection against risks is a promise for the future and thus cannot be separated from acting responsibly and in a prudent way
- Sustainability is also reflected in our insurance solutions. We consider the protection of the environment and changing customer needs, which are integrated into our product development. E.g. in India, we help people to safeguard their livelihoods at affordable conditions



with ecological aspects



Innovative insurances



Microinsurance in India

Corporate responsibility in (re)insurance business, 15 October 2013 33

Primary insurance – Sustainable products at ERGO

Products: Sustainability is integrated into our portfolio (II) Munich RE







Insurance with ecological aspects



Innovative insurances



Microinsurance in India

- Minimum revenue insurance and D&O insurance for photovoltaic installations
- Environmental impairment insurance for corporate clients for damaged ecological systems
- Household insurance which assumes the extra costs for more eco-friendly appliances in the event of a claim
- · Reduced motor insurance tariffs for cars with low CO2 emissions
- ERGO Balance Protect provides specific support after traumatic events
- . It is possible to take out the posttreatment insurance of ERGO Tarif even if the event insured has already occurred
- ERGO Zahn-Ersatz-Sofort
 - dental supplementary insurance without exclusions
- ERGO has developed microinsurance products in collaboration with specialists on the grassroots level, ranging from life, accident and property insurance to cover against the loss of important livestock, health insurance and life insurance.

Primary insurance – Sustainable products at ERGO

A few examples of products in the non-life segment



Tariff for environmentallyfriendly cars

ERGO became one of the first German insurers to implement an environmental tariff based on CO2 emissions

- A product for electric vehicles, recognising that E-mobility clients need specific product features, such as extended battery coverage and special assistance in case of technical
- The tariff does not differentiate between hybrid, gasoline, diesel or natural-gas engines; instead, the CO₂ emissions in connection with the vehicle class are binding
- there are currently about 50 different models

ERGO engineering insurance

We accompany our domestic and international clients with the insurance of photovoltaic systems.

- End of the 1980s: ERGO already started to deal with the topic of renewable energy
- 2005: Developing special covers for all renewable energy technologies
- 2008: ERGO was the first provider of reduced-yield insurance for photovoltaic systems

Industrial property (insurance of energy supply systems)

An additional component in industrial buildings insurance. We cover against property insurance risks for systems which supply the insured building:

- photovoltaic and solar thermal systems
- block-type thermal power stations
- heat pumps
- ventilation and air-conditioning systems

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Munich Re key figures

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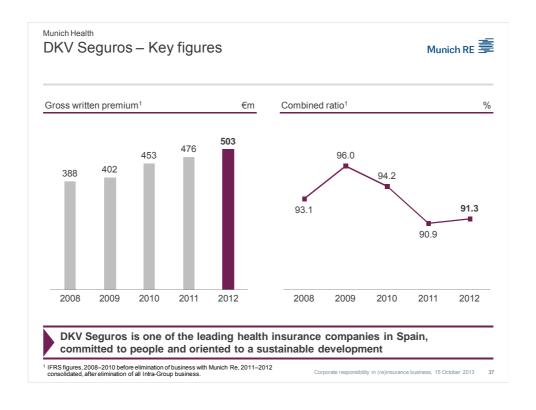
Josep Santacreu Bonjoch CEO of DKV Seguros Munich Health

Integrated risk management Markus Hummel

 $Responsible\,investments-MEAG$ Holger Kerzel

Climate change - Risks and opportunities Peter Höppe

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Munich Health - Relevance of CR within DKV Seguros

Customers



Responsible products and social innovation



- Extended the entrance limit until 70 years (75 in Jan 2014)
- Policy for life: commitment to keep the agreement with all 3-years-customers
- Adopted children
- Commitment to not increase for a higher frequency of use.



Pilot product example: we develop solutions to special groups such as Down (DKV Integral Sin Barreras)

Responsible services



www.dkvhablaclaro.com

Fair and transparent advice using clear language in our contracts plus other specific actions such as workshops, guides, etc.

- Clarity certificate (UCE)
- Client and mediator decalogue
- Web dkvhablaclaro.com
- UNESPA transparency guide



sibility in (re)insurance business, 15 October 2013 39

Munich Health - Relevance of CR within DKV Seguros

Customers





- Ecofuneral ERGO Family Protection is the first policy that offers certified ecofunerals (by Terra Foundation)
- This project, piloted in Barcelona, is a worldwide pioneer and developed in collaboration with the funeral provider group Mémora
- Green burial (biodegradable urns, reminders on recycled paper, certified wood coffins without varnish, etc.) also facilitating the responsible funeral planning aspects of the funeral
- Also includes collaboration with the environmental improvement of surroundings so customers can see the results
- Pilot already recognised as a Global Compact Spain (UN) award finalist
- 383 insured members in September 2013



Munich Health - Relevance of CR within DKV Seguros

General public and customers



Responsible services: Enhancing health and well-being among general public and customers

COMUNIDAD VIVE LA SALUD.
First insurance social network online provides a forum for clients, best doctors and patients' associations to support people with information and same experiences (diabetes, pregnancy, etc.)

MI PLAN DE VIDA SALUDABLE: Prevention plans: obesity, heart, cancer, stress ...







Corporate responsibility in (re)insurance business, 15 October 2013

Munich Health - Relevance of CR within DKV Seguros

DKV INTEGRALIA FOUNDATION: Integration of people with disabilities in the workplace



- Contact centre created 13 years ago
- Excellent service: 94% effectiveness, 7,419 calls per day
- Serving other organisations (Unilever, Novartis, Oxfam ...)
- Employees: 241. Total DKV disabled people: 23% (first company). Ex-employees working in other companies: 112
- Non-employees trained and working in other companies: 27
- Low staff turnover rate (3.69%) and low absenteeism (50% less than call-center sector)
- Excellence and social impact awards
- Employee pride of belonging
- Social innovation easily understandable and highly valued by our main stakeholders (clients, agents, doctors)
- 2013: IESE business school case









Munich Health - Relevance of CR within DKV Seguros

Transparency: We are a leading company in reporting, ethics and environmental audit



Ethical management

- Codes of conduct for in-house staff and other stakeholders
- Compliance responsible for ensuring compliance with internal and external guidelines

Transparency - open organisation

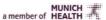
- 11 sustainability reports since 2001
- 2001: First sustainability report in insurance sector in Spain.
- 2002: First insurance company to adopt GRI
- 2002: UN Global compact member
- 2002: First insurance company to have KPMG triple audit
- 2003: Good governance information included
- 2005: Top 6 Best sustainability report in Spain by Instituto de censores jurados de cuentas de España (ICJCE)
- Actual level of reporting: G3 (A+ Accordance), AA1000APS e ISAE3000.
- 2007: First insurance company to offset CO₂ (carbon-neutral products zero CO₂) + SGE21 (ESG in management, governance)
- 2010: ISO14001 + first insurance company EthSI seal (ethical investments)
- 2011: EMAS
- Feb 2012: Carbon footprint per product PAS 2050 (first insurance co. in Europe)
- 2012: ISO14001 in two commercial offices



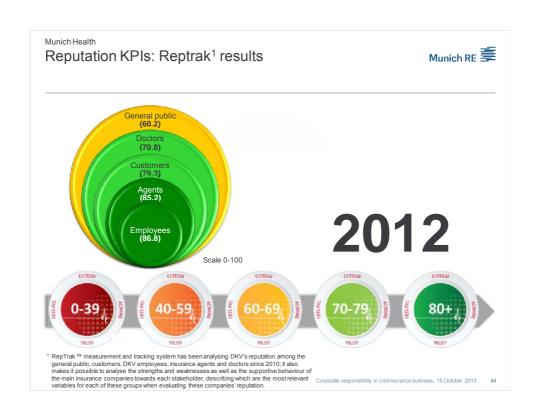








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Reinsurance Christian Scharrer Primary insurance Stephan Herrmann Munich Health Josep Santacreu Bonjoch

Integrated risk management Markus Hummel Head of Risk Identification & Control

Responsible investments - MEAG Holger Kerzel

Climate change - Risks and opportunities Peter Höppe

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Integrated risk management at Munich Re - Organisational framework

Clear segregation of underwriting responsibilities and controls



Board of Management

- Specifies the business and risk strategy
- Defines risk appetite and sets limits based on risk-bearing capacity
- Monitors business and risk profile (e.g. based on risk report)

First line of defence – Risk takers

- Second line of defence ERM1 functions Responsible for the treatment and control of the Independent risk identification and analysis on at business units' risks, especially for the least an aggregate level
- identification, analysis and management of all significant risks within the business unit Reports exposures to independent risk
- Challenge and provide input for risk strategy and risk decisions
- Recommends limits and monitors compliance with
- Designs and implements risk control processes

Third line of defence - Internal audit

management function

Independent verification that effective controls are in place and functioning properly



Segregation between business units and risk controlling up to management

¹ Enterprise Risk Management

Corporate responsibility in (re)insurance business 15 October 2013

Integrated risk management at Munich Re - Organisational framework

Enterprise risk management at Munich Re



Integrated risk management (IRM) at Group level

Risk Identification & Control

- Emerging risk management
- Accumulation control
- Operational risk management
- Risk disclosure

health, credit

Risk Analytics & Reporting

- Development and maintenance of risk models
- Legal entity models
- Risk capital calculations
- Allocation of risk capital for steering purposes

Risk Strategy/Asset & Liability Management

- Risk strategy
- Strategic Asset & Liability Management
- Limit and triggersystem
- Risk governance
- Risk reviews and new product approval

Solvency Consulting

- Enable operational units to display the value of reinsurance
- Strengthen client relationship through Solvency II-related advice and service

Peripheral risk management with mandate from Group IRM

Seaments/lines of business: Property & casualty, life,

Legal entity: e.g. ERGO-IRM, CRO North-America Life & Non-Life

Asset management: MEAG Investment

Controlling

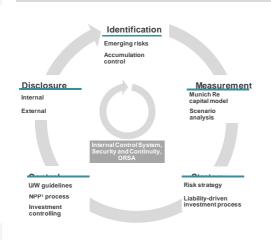
Structure aligned with risk control process. Functional reporting lines between Group IRM and Enterprise Risk Management functions established

Integrated risk management at Munich Re - Risk Management Components

Risk management components are designed to achieve Munich Re's objectives







- All types of risks are explicitly addressed by risk management tools
- All regulatory requirements are explicitly addressed by Munich Re's risk management tools
- The various risk management components are consistent and build upon each other
- Tools take into account Munich Re's complex business operations

Balance regulatory requirements with business objectives and culture

Integrated risk management at Munich Re – Emerging risk management

What are emerging risks?



Emerging risks are newly developing or changing risks

They include $\underline{\text{trends}}$ and potential $\underline{\text{shock events}}$ with

- a high degree of uncertainty (occurrence probability, loss amount), and
- a substantial potential impact on an organisation



Integrated risk management at Munich Re – Emerging risk management

What we want to achieve ...



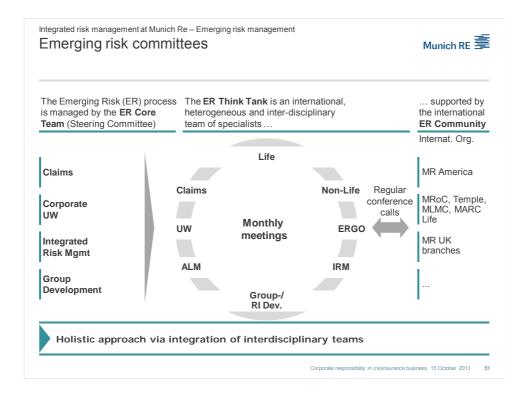
Identify and understand

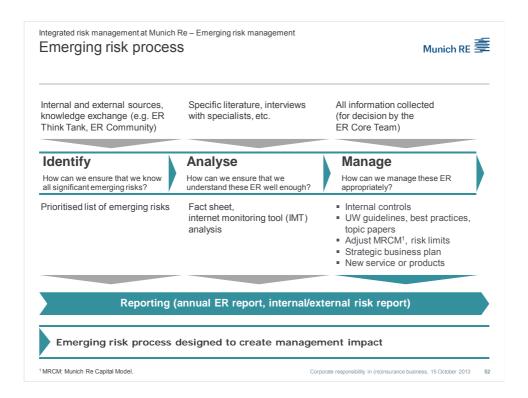
Prioritise for strategic topics Promote early warning

Sharpen awareness internal and external Adapt and improve risk management framework

Be a thought Leader

Overarching objective: Protect the Group reputation and enable it to sustainably optimise and protect shareholder value





Integrated risk management at Munich Re – Emerging risk management

Emerging risks – Examples of successful identification and management



- Pandemics
- Demographic change and longevity

Found direct way into risk modelling and risk strategy

- US housing bubble in 2005 and subsequent subprime crisis
- Global financial crisis following the subprime crisis and recession scenarios
- Social unrest as a consequence of the financial crisis
- Heat and drought scenarios

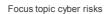
Analysis lead to reduction in certain risk exposures

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Integrated risk management at Munich Re – Emerging risk management

Recent emerging risks topics







- Dependency on IT infrastructure
- Cyber liability
- IT viruses
- Cloud computing
- Cyber war

Related publications







Selected topics discussed in 2012/2013

- Technology at the limits of controllability
- Biometrics
- Social media
- Artificial intelligence
- Privatisation of government responsibilities
- Obesity
- Scarcity of resources
- Protectionism
- Migration of species
- Loss of biodiversity
- Contentious diseases
- Autonomous vehicles
- Counterfeit products
- Distressed cities
- Food security and safety
- Wind turbines
- Hydrofracking
- Social unrest

Integrated risk management at Munich Re – Reputational risk management

Reputational risks



Reputational risk is the risk of a loss resulting from damage to the Group's public image (for example with clients, shareholders or other parties)

Process-related reputational risks (How do we conduct business?)

- Operating issues, e.g.
 - Fraud
 - System security
 - Product flaws

Core business related reputational risks (What business do we do?)

- (Re)insurance business, e.g.
 - Polluting projects
 - With enterprises that abuse human rights
- Investments, e.g.
 - Soft commodity trading
 - Derivative trading

Different aspects of reputational risks need to be addressed

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Integrated risk management at Munich Re – Reputational risk management

Identification of process-related reputational risks



Internal control system (ICS)

Holistic management of operational risks, inter alia arising from reputational risks

Whistle-blower procedures

The whistle-blowing system enables to report reputational risk between the regular risk reports issues – anonymously if desired

Ad-hoc process

New significant risks that arise have to be reported without delay - timely communication is key

The responsibility to avoid, identify and report reputational risks is up to all employees

Integrated risk management at Munich Re – Reputational risk management

Reputational risk committees



Group compliance committee (GCC)

- Dealing with compliance and reputational risks at Group level
- Uniform analysis and handling of risks throughout the Group
- Focus on reputational risks that arise from one or more specific cases or are subject of enquiries from business units affecting the entire Group

Group corporate responsibility committee (GCRC)

- Evaluating and prioritising "sensitive issues"
- Submitting decision proposals to the Group Committee to clarify Group position

Reputational risk committee (RRC)

- Evaluation of actual cases that could involve reputational issues
- RRCs exist on segment level

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Integrated risk management at Munich Re – Reputational risk management

Organisation

Munich RE

Group Group Compliance Committee (GCC)

Segment

Reinsurance

Primary insurance Munich Health

Asset management (MEAG)

Implementation in Reputational Risk Committees (RRC)

Central Divisions

- Group Communications
- Group Development (Corporate Responsibility)
- Integrated Risk Management
- Corporate Underwriting
- Group Legal/Compliance Officer

Business Units

- Non-Life
- International Organisation (branches)

Separate Separate RRC

Separate

Interdisciplinary aspect of reputational risk management is key

Integrated risk management at Munich Re – Reputational risk management

Operation mode of Reputational risk committee's



Reputational risk committee (RRC)

Mission

- Consultation of business segments
- Analysis and assessment of individual cases

Working mode

- Reporting of critical issues prior to closing of a deal
- RRC responds within 48 hours, giving clear
- Escalation to Board of Management by RRC coordinator in case of non-compliance

Examples of requests

- Investment / Insurance of specific entities / Groups
- (Re)Insurance of potentially polluting projects
- (Re)Insurance of projects in specific countries
- Insurance of clinical trial participants
- Critical products



Reputational risks are monitored and steered within RRCs

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Agenda

Munich RE



Munich Re key figures

Corporate responsibility at Munich Re Astrid Zwick

Corporate responsibility product examples from Munich Re's three business fields

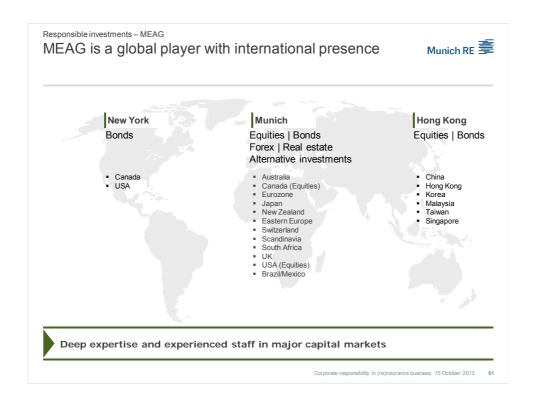
Reinsurance Christian Scharrer Primary insurance Stephan Herrmann Josep Santacreu Bonjoch Munich Health

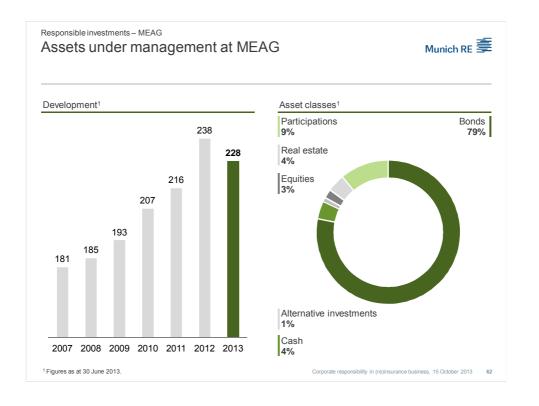
Integrated risk management Markus Hummel

Responsible investments – MEAG Holger Kerzel Managing Director at MEAG

Climate change - Risks and opportunities Peter Höppe

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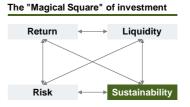


Definition: Sustainable investments



In addition to the traditional investment goals of return, risk and liquidity, sustainable investments take into account the sustainability of the issuers of securities, i.e. the degree to which they fulfil:

- Environmental criteria (energy consumption, environmental management, data release on environmental performance)
- Social criteria (employee relations, staff programmes, social standards and reports)
- Governance criteria (risk management systems, transparency guidelines)



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Responsible investments - MEAG

Munich Re: History as a sustainable investor





- Munich Re has been considering sustainability in its securities investments since 2002
- In 2005, Munich Re implemented principles of sustainability in the form of General Investment Guidelines
- Munich Re was the first German company to sign the (UN) Principles for Responsible Investment (PRI)
- Strong commitment to incorporate ESG criteria into investment decisions

Commitment to the Principles for Responsible Investment (PRI)



- As institutional investors, it is our duty to act in the best long-term interests of our customers
- We believe that environmental, social and corporate governance (ESG) topics can influence the returns and risks of an investment portfolio
- ESG topics affect the assessment of the value of companies, regions, sectors and investment classes to varying extents
- Taking ESG topics into account leads to a more complete understanding of companies and should ultimately lead to higher returns and/or lower risk
- Using these principles harmonises the company's investments with its goals and improves long-term returns in particular

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Responsible investments - MEAG

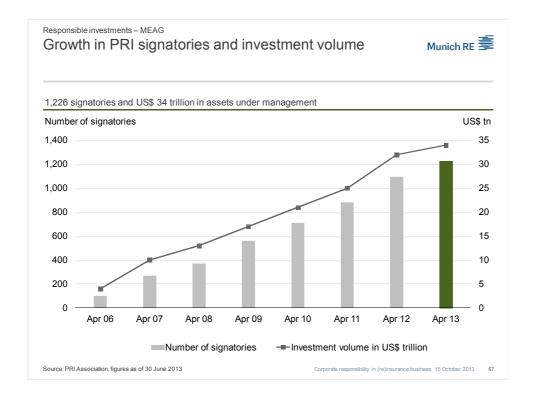
What are the Principles for Responsible Investment?



The Principles for Responsible Investment¹:

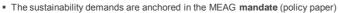
- Are a catalogue of voluntary best-practice standards proposed by the United Nations (UN)
- Serve as a guideline for institutional and private investors and for investment consultants for taking into account sustainability criteria in their capital investments
- Worldwide more than 1,200 signatories have committed to upholding the Principles
- The total amount of all investments involved here is around US\$ 34 trillion





Munich Re as a sustainable investor





- Most of Munich Re's investments meet sustainability criteria
- Sustainability criteria for equities, corporates, covered bonds and government bonds already in place
- RENT und commercial real estate built after 2010 have been incorporated into the calculation of the sustainability ratio
- Integration of ESG criteria for infrastructure investments intended
- MEAG management strives for active ESG shareholder dialogue with companies
- PRI status report (annual survey) shows significant improvement in sustainability ratio

Munich Re: The definition of sustainability



Calculating the sustainability ratio

Based on the criteria of		
major sustainability		
indices		

Equities

Corporates

Same as for equities (issuers); bank debt and covered bonds are evaluated on the basis of oekom research rating

Government bonds

Sustainability is assessed on the basis of a Munich Re approach, taking into account criteria from the fields of environment/climate protection, human/civil rights and corruption

Real estate

Guiding principles with environmental criteria for the purchase, construction and renovation of real estate

Responsible investments - MEAG

Munich Re: Sustainability in real estate development projects







WESTGATE Cologne

- Awarded the EU Green Building Certificate for low energy consumption
- Geothermic seasonal heat storage
- Use of ground water from the building's own well for heating and cooling



Cologne Oval Offices

- MEAG's first EU Green Building Certificate
- Use of the Rhine bank filtrate to cool the building
- Primary energy requirement of 105 kilowatt hours per square metre per year

Munich Re as a provider of sustainable investment products



Sustainable special funds for Munich Re Group and institutional investors:

- Custom-tailored investment concepts (equity, bond and balanced funds) for foundations (e.g. Munich Re Foundation, defensive balanced fund since 2002), churches, pension funds, etc.
- Individual sustainability criteria (index-based or external research providers)

Sustainable mutual funds:

- MEAG Nachhaltigkeit
 - A global equity fund focusing on large caps (best-in-class); launched in 2003
- - Investment focus on European bonds (equities blended), with the goal of achieving positive returns on an annual basis; launched in 2009

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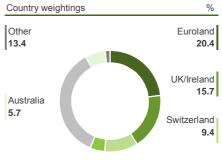
Responsible investments - MEAG

MEAG Nachhaltigkeit - A sustainable global equity fund



Fund concept

- A global equity fund focusing on large caps
- Global blue chips from the Dow Jones Sustainability World ex all universe (best-in-class approach)



Exclusion criteria

■ Tobacco, alcohol, arms, weapons, gambling

North America Japan

31.3

4.1

MEAG FairReturn - A sustainable balanced fund



Fund concept

- Constant returns
- Capital preservation
- Limited risk

Product character

- Proven "absolute return concept"
- Taking ESG criteria into account

Exclusion criteria

 Alcohol, gambling, green gene engineering, pornography, armaments manufacturer, tobacco, animal testing



Responsible investments - MEAG

Two direct investment programmes: Infrastructure and renewables (RENT)



Infrastructure

- Intended investment: €1.5bn
- Focus primarily on Europe and North America
- Launched in 2012
- Sustainability criterias to be incorporated

- Intended investment: €2.5bn
- Focus primarily on Europe and North America
- Launched in 2011

Infrastructure investments: Characteristics



Assets meet basic needs that are independent of economic conditions

Sustainable and stable long-term cash flows

(Quasi-)monopolistic market position and high barriers for entry

Inflation protection

Long lasting concessions/ Long-term horizon

Regulation with various horizons

Low correlation to other asset classes

Providing current yield

Low risk of competition

Real yields

Long duration with projectable yields But: Capital tied up over the long term

Creation of market-oriented framework But: Dependence on political parameters and changes

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Responsible investments - MEAG

Infrastructure investments: Activity areas





Economic infrastructure

Transportation

- Airports
- Toll roads
- Ports
- Bridges/Tunnels
- Rail/Rolling stock
- Car parks

Utilities



- Energy production
- Energy transport
- Energy storage
- Water and waste management

Communications



- Cable network
- Cell towers
- Mobile communications

Social infrastructure



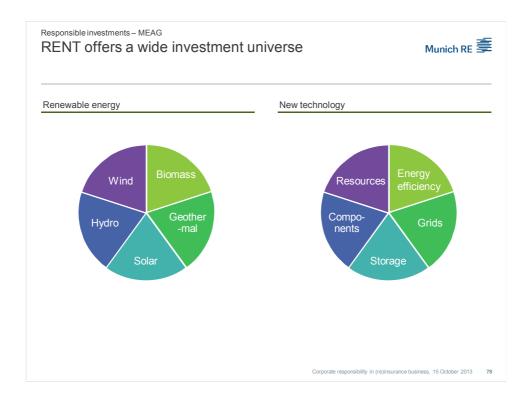
- Hospitals
- Schools
- Universities
- Public transport

Renewable Energy and New Technologies (RENT)



- Since 2010, Renewable Energy and New Technologies (RENT) has been part of Munich Re's new strategic investment orientation and an enlargement of its investment spectrum, considering sustainable investments with manageable risk and attractive returns.
- The emphasis lies on non-fossil power generation. RENT also takes into account issues such as energy efficiency, energy distribution and storage.
- RENT's investment focus currently lies primarily on the segments of photovoltaic, wind, solar thermal and

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Excursus: Incentive systems for renewable energy



Feed-in tariff model

Power produced is sold and incentivised with a defined pricing mechanism

- Possibly adjusted for inflation
- Principle of legitimate expectations: Introduced and not changed for existing plants
- "German model"

Quota model

A given amount of (tradable) "green certificates" is allocated based on the quantity of power produced

- Higher market risk
- Amounts often adjusted by legislation (e.g. by setting lower price limits)
- "UK model"

Plus additional sale of power produced in the market

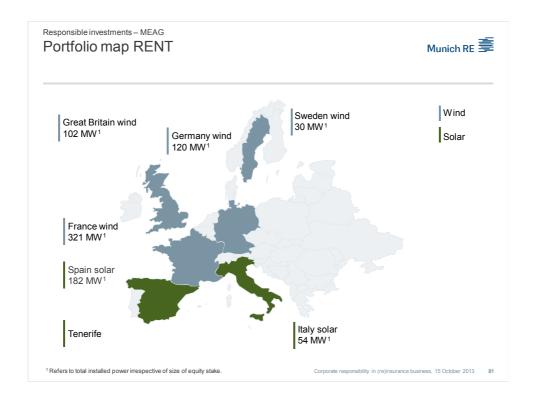
Responsible investments - MEAG

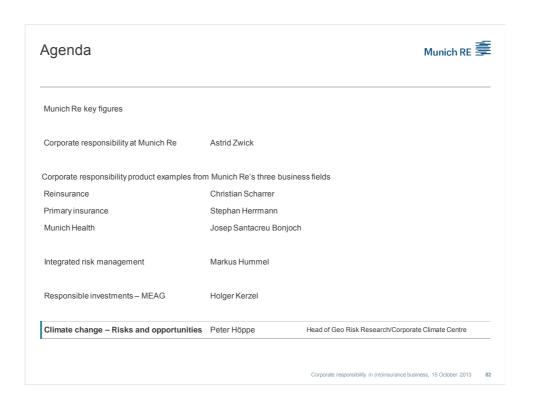
Opportunities with RENT investments

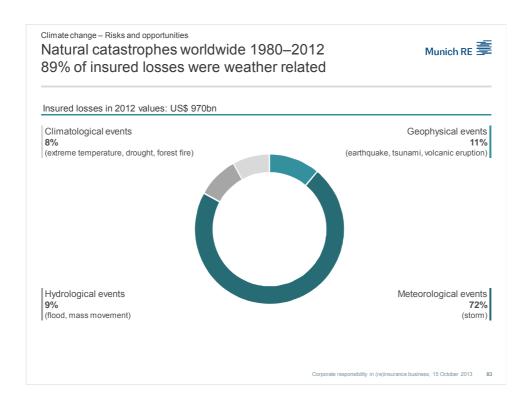


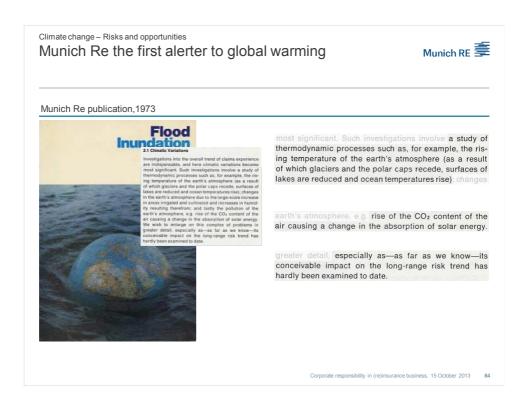


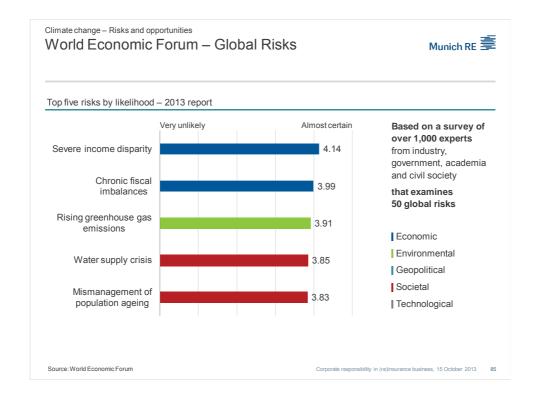
- Attractive yields in the current low-yield environment, inflation protection
- Low correlation to other asset classes; hence diversification benefits
- Favourable regulatory framework in several countries
- Strategic partnerships with professional and fundamentally sound developers add value
- Preventing the formation of CO₂ will reduce insurance claims over the long term, and contributes to Munich Re's own CO2-neutrality
- Competitive advantage thanks to close cooperation with Munich Re's technical experts
 - Deal sourcing
 - Know-how concerning technical risks and location
 - Development and other know-how for new insurance products

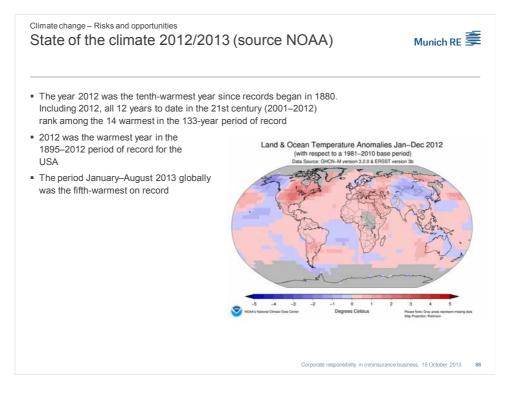


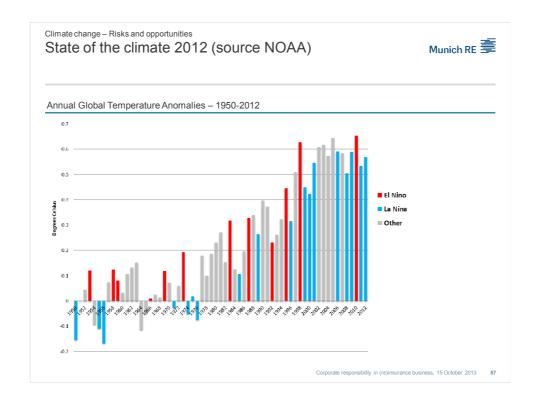


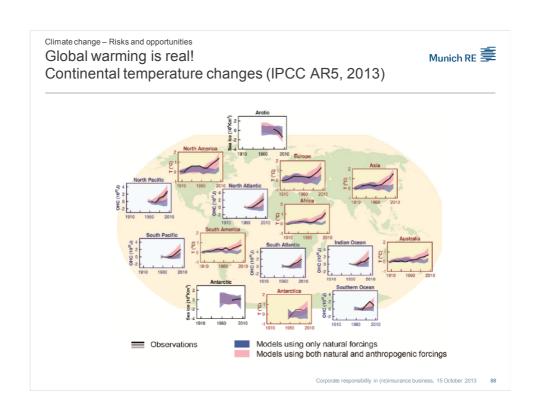


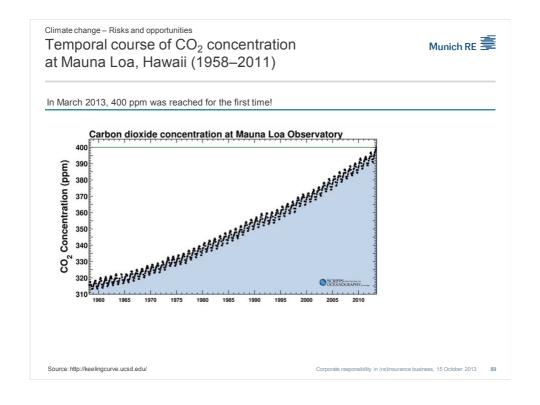


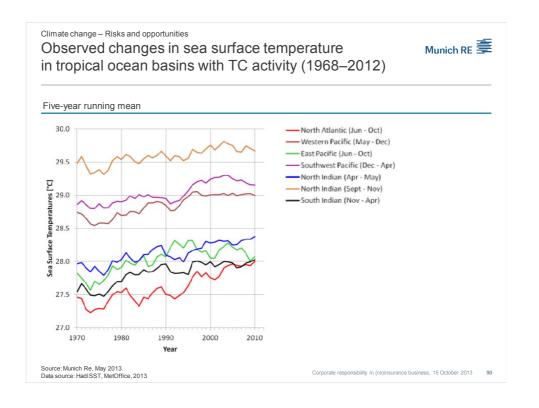




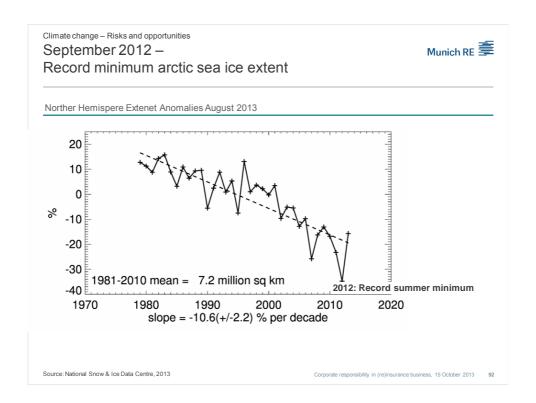


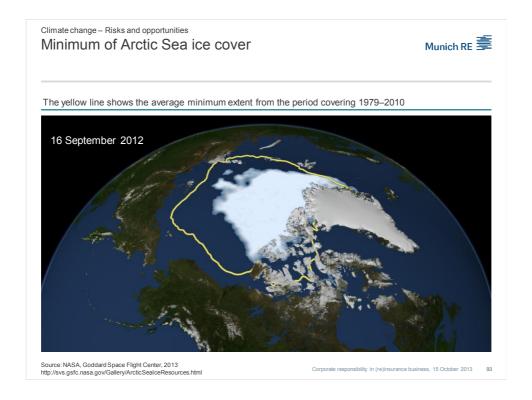




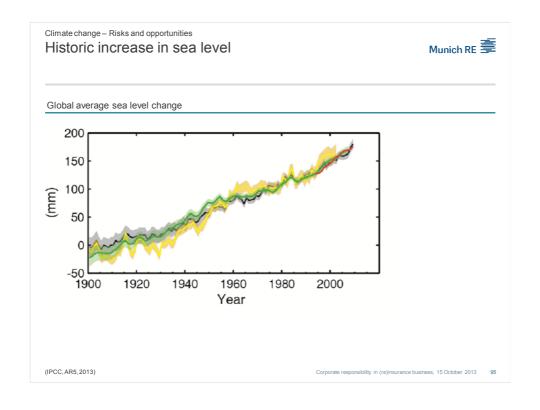


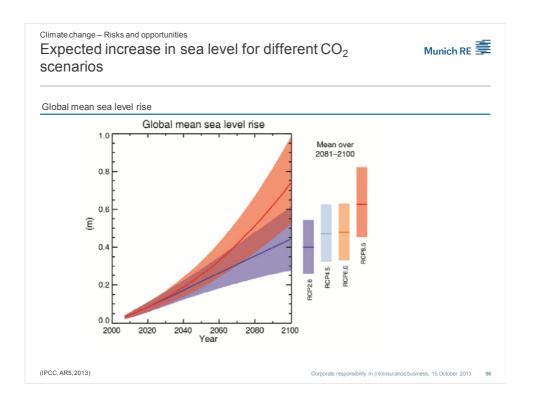
Climate change – Risks and opportunities Specific humidity has risen in large parts of northern hemisphere Change in near-surface specific humidity over time in the northern hemisphere 1973–2012 Black dots: trends significant at the 95% level Climate model based studies: Increase has to be expected from anthropogenic climate change (Willett et al., 2010, Environ. Res. Letter, 5; Santer et al., 2007, PNAS, 104)











Wildfires/Heat wave, Russia



June – August 2010

Study published in November 2011 by Rahmstorf et al. in PNAS concludes that there is a 80% probability that this heat wave has been caused by global warming!

Country affected	Overall losses	Insured losses	Fatalities
Russia	US\$ >3,600m	US\$ 22m	130 (wildfires) 56,000 (heat wave, smoke)

Source: Reuters

Climate change – Risks and opportunities

Summer 2012: Heat records and drought in the US July 2012 warmest month in US since start of measurements





July 2013



Region	Total losses	Insured losses	Fatalities
USA	US\$ 20bn	US\$ 16bn	100

Temperature records



Worldwide

The number of local record-breaking monthly temperature extremes is now on average 5 times larger than expected in a climate with no long-term warming

Regional differences

Summertime records, which are associated with prolonged heatwaves, increased by more than ${\bf a}$ factor of 10 in some continental regions including parts of Europe, Africa, southern Asia and

 $Source: Coumou, D., et al. \ (2013): Global increase in record-breaking monthly-mean temperatures. Climatic Change.$

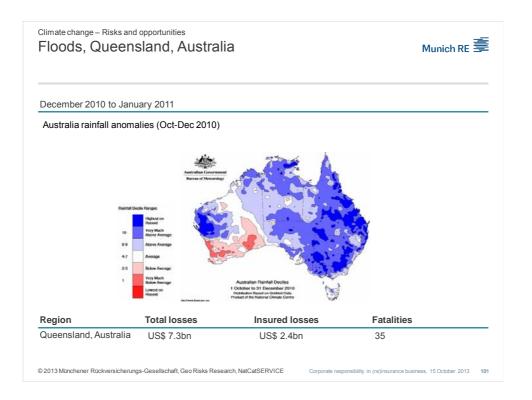
Climate change - Risks and opportunities

New study by Potsdam Institute for Climate Impact Research on future heatwaves



Multifold increase in heat extremes by 2040

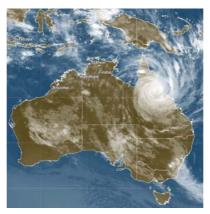
08/15/2013 – Extremes such as the severe heat wave last year in the US or the one 2010 in Russia are likely to be seen much more often in the near future. A few decades ago, they were practically absent. Today, due to man-made climate change monthly heat extremes in summer are already observed on 5 percent of the land area. This is projected to double by 2020 and quadruple by 2040, according to a study by scientists of the Potsdam Institute for Climate Impact Research (PIK) and the Universidad Complutense de Madrid (UCM). A further increase of Heat extremes in the second half of our century could be stopped if global greenhouse-gas emissions would be reduced substantially.



Climate change - Risks and opportunities Munich RE Queensland floods – Is there a link to climate change? December Sea Surface Temperature Anomaly – Australian Region December sea surface temperature in the Australian Surface Temperature Anomaly (°C) region has been the highest on record There is a relation between precipitation and the sea surface temperature in Australia -0.6 Source: Bureau of Meteorology (Australia) Sea surface temperature is rising due to climate change Source: RAHMSTORF, S. (2011): Überschwemmungen in Queensland. WISSENSlogs.de © 2013 Münchener Rückversicherungs-Gesellschaft, Geo Risks Research, NatCatSERVICE

Cyclone Yasi (Cat 5), Queensland, Australia February 2011





Region	Total losses	Insured losses	Fatalities
Queensland/Australia	US\$ 3,500m	US\$ 500m	2

Climate change – Risks and opportunities

Floods, Thailand, September to October, 2011 The most expensive flood disaster in history!



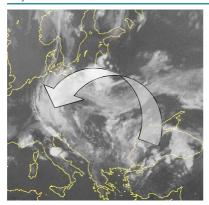
July 2012

Region	Total losses	Insured losses	Fatalities
Thailand	US\$ 43bn	US\$ 10bn	813

Floods in Europe in May/June 2013 The second most expensive nat cat in Germany



May/June 2013



Region	Total losses	Insured losses	Fatalities
Germany, Austria, Czech Republic	>US\$ 16bn	≈US\$ 3.9bn	22

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Climate change - Risks and opportunities Munich RE Weather pattern trough over central Europe Weather pattern trough over central Europe in June-August Days • The number of days with the weather pattern trough over per year central Europe has increased 11-year running mean Duration of weather patterns (10-year running mean) Days • One reason is that weather patterns in general are moving more slowly from west to - year east, leading to a longer persistence summer Scientific findings indicate that climatechange-driven Arctic warming is responsible for the reduced propagation (Francis and Vavrus 2012)

Data source: Katalog der Grosswetterlagen Europas (1881-2009). PIK Report No. 119.

New studies show causal associations between climate change and weather extremes



Published online 16 February 2011 | *Nature* **470**, 316 (2011) | doi:10.1038/470316a

Increased flood risk linked to global warming

Likelihood of extreme rainfall may have been doubled by rising greenhouse-gas levels.

Climate change may be hitting home. Rises in global average temperature are remote from most people's experience, but two studies experience, but two studies in this week's Nature^{1,2} conclude that climate warming is already causing extreme weather events that affect the lives of millions. The research directly links rising greenhouse-gas levels with the growing intensity of rain and snow in the Northern Hemisphere, and the increased risk of flooding in the United Kingdom.



Human contribution to more-intense precipitation extremes

Seung Ki Min, Xuebin Zhang, Francis W. Zwiers & Gabriele C. Hegerl Affiliations | Contributions | Corresponding authors

Nature 470, 378-381 (17 February 2011) | doi:10.1038/nature09763 Received 15 March 2010 | Accepted 17 December 2010 | Published online 16 February 2011

 $\hbox{``... Here we show that human-induced}\\$ increases in greenhouse gases have contributed to the observed intensification of heavy precipitation events found over approximately two-thirds of data-covered parts of Northern Hemisphere land areas. ... Changes in extreme precipitation projected by models and thus the impacts of future changes in extreme precipitation, may be underestimated because models seem to underestimate the observed increase in heavy precipitation with warming."

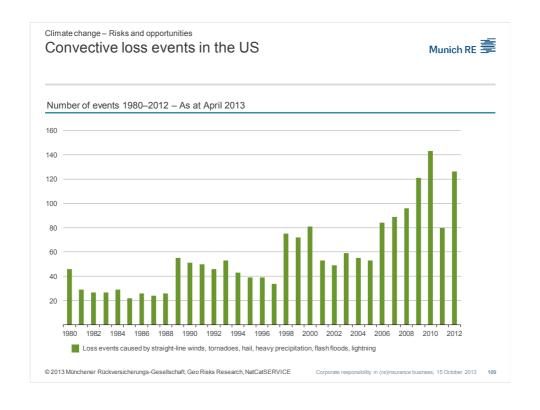
Corporate responsibility in (re)insurance business, 15 October 2013 107

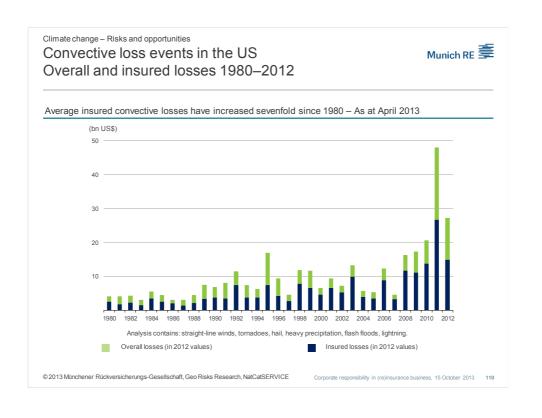
Climate change - Risks and opportunities

2011, a record year for tornadoes in the US



- Most observed tornadoes in a month: 748, April
- Largest number of tornadoes in a day: 226, 27 April
- Most EF5 tornados in a year: 6 (tied for first with 1974)
- Late April (Alabama) and May (Joplin) outbreaks each caused insured losses in excess of \$6 billion, and are among the top 10 largest natural catastrophe losses in US history.





New Munich Re scientific paper on US thunderstorm trends



Weather, Climate, and Society 2013; e-View doi: http://dx.doi.org/10.1175/WCAS-D-12-00023.1

Rising variability in thunderstorm-related U.S. losses as a reflection of changes in large-scale thunderstorm

J. Sander, a.b J. F. Eichner, E. Faust, b, and M. Steuer

 $^a\ German\ Aerospace\ Centre,\ Institute\ of\ Atmospheric\ Physics,\ 82234\ Oberpfaffenhofen-Wessling,\ Germany$

 b Munich Reinsurance Company, Königinstr. 107, 80802 Munich, Germany

Published online on 18 March 2013

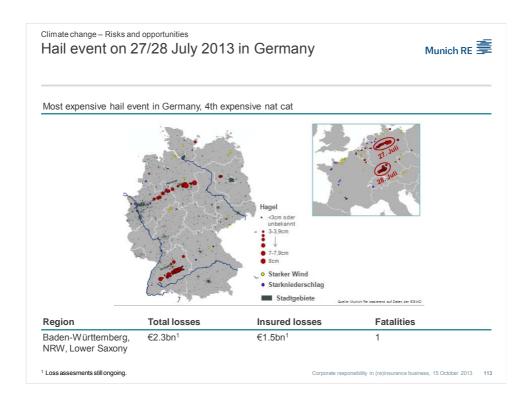
Climate change - Risks and opportunities

Major results of new Munich Re convective storm study



- Study examines convective (hail, tornado, thundersquall and heavy rainfall) events in the US with normalised losses exceeding US\$ 250m in the period 1970–2009 (80% of all losses)
- Past losses are normalised to currently exposed values
- After normalisation there are still increases in losses
- Increases are correlated with the increase in the meteorological potential for severe thunderstorms and its variability
- For the first time, it could be shown that climatic changes have already influenced US thunderstorm losses!



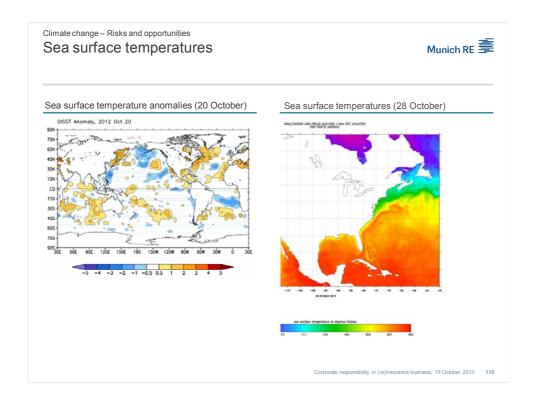


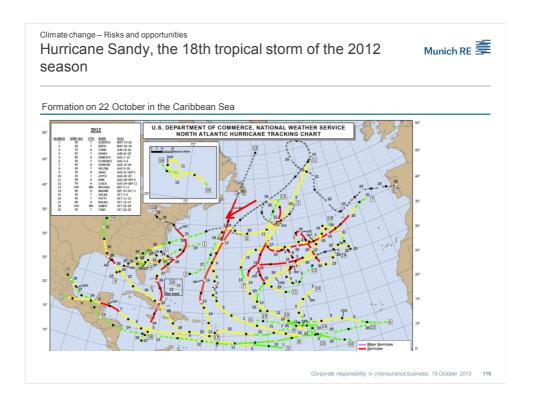






Region	Total losses	Insured losses	Fatalities
USA	US\$ 69 bn	US\$ 30 bn	110





Sandy – Is there a connection to climate change?





A strong high-pressure blocking pattern prevented Sandy from steering northeast and out to sea.

Sandy was supercharged with energy derived from a southward dip in the jet stream

- There is increasing evidence that the loss of summertime Arctic Sea ice due to greenhouse warming stacks the deck in favor of
- (1) larger amplitude meanders in the jet stream,
- (2) more frequent invasions of Arctic air masses into the middle latitudes,
- (3) more frequent blocking events of the kind that steered Sandy to the west."

Source: Greene, C.H., et al. 2013: Superstorm Sandy: A series of unfortunate events? Oceanography; Vol. 26 (1).

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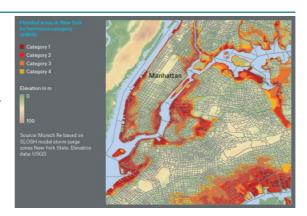
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The Sandy scenario was described in the Munich Re book published several weeks before the event



Hurricane US: East coast scenario

A stronger hurricane, like the 1938 Great New England Hurricane, would easily cause more extensive wind damage throughout the region and generate a storm surge that could devastate coastal communities, and the financial hub of the United States, causing losses several times higher than Irene's. Irene should serve as a wake-up call for the region, and lessons learned should be used to help protect against losses from bigger storms in the future.



Peter Miesen, Munich Re

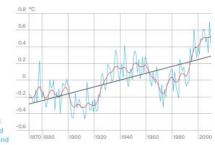
Hurricanes and tropical storms in North America Observed and projected changes



Observed changes

- Year-to-year variability in the number of hurricane landfalls is linked to the ENSO phenomenon: Landfalls are more frequent during La Niňa phases
- On a time scale of decades, tropical cyclone frequency is dependent on AMO (Atlantic Multidecadal Oscillation) phases
- AMO phases represent the long-term variation of the North Atlantic sea surface temperature

Multidecadal swing of the North Atlantic sea surface temperature anomalies 1870-2011, indicative of the AMO



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Source: Munich Re – Severe weather in North America, 2012

Global warming will intensify hurricanes



Science 22 January 2010: Vol. 327. no. 5964, pp. 454 - 458 DOI: 10.1126/science.1180568

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Modeled Impact of Anthropogenic Warming on the Frequency of Intense **Atlantic Hurricanes**

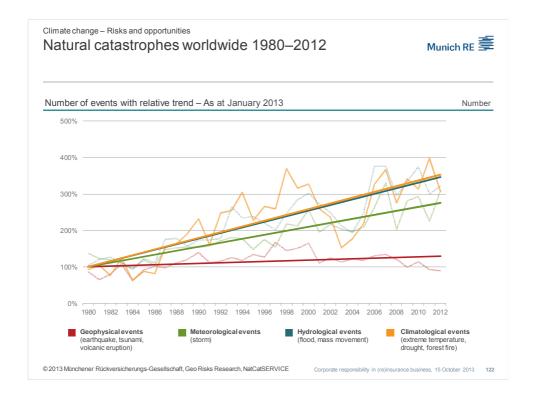
Morris A. Bender, 1,* Thomas R. Knutson, 1 Robert E. Tuleya, 2 Joseph J. Sirutis, 1 Gabriel A. Vecchi, 1 Stephen T. Garner, Isaac M. Held¹

Several recent models suggest that the frequency of Atlantic tropical cyclones could decrease as the climate warms. However, these models are unable to reproduce storms of category 3 or higher intensity. We explored the influence of future global warming on Atlantic hurricanes with a downscaling strategy by using an operational hurricane-prediction model that produces a realistic distribution of intense hurricane activity for present-day conditions. The model projects nearly a doubling of the frequency of category 4 and 5 storms by the end of the 21st century, despite a decrease in the overall frequency of tropical cyclones, when the downscaling is based on the ensemble mean of 18 global climate-change projections. The largest increase is projected to occur in the Western Atlantic, north of 20°N.

¹ National Oceanic and Atmospheric Administration/Geophysical Fluid Dynamics Laboratory, 201 Forrestal Road, Princeton, NJ, 08540, USA.

Center for Coastal Physical Oceanography, Old Dominion University, 4111 Monarch Way, Norfolk, VA 23508,

Climate change – Risks and opportunities Munich RE Reasons for globally increasing losses caused by natural disasters Rise in population In general, no problem for insurance, as premiums rise proportionally with the risk! Better standard of living Increasing insurance density Settlement in extremely Problem for insurance if risk models exposed regions are not adapted to the changes! Increased vulnerability of modern societies and technologies to natural hazards Change in environmental conditions – climate change Corporate responsibility in (re)insurance business, 15 October 2013 121



Evaluating the economics of climate risks and opportunities in the insurance sector



Collaboration between Munich Re and the London School of Economics



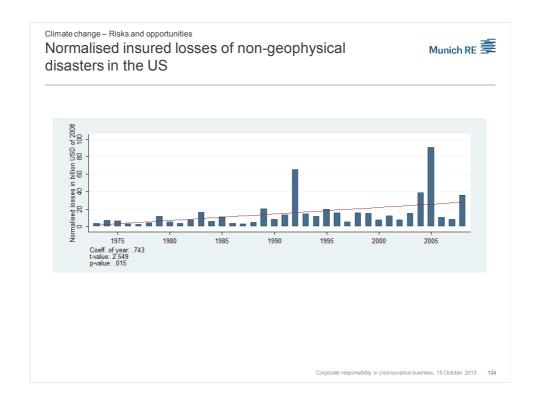


Trend analysis of normalised insured damage from natural disasters First study of this kind! Paper by Barthel and Neumayer (Climatic Change, 2012) LSE, London

Normalisation by insurance premiums

Insurance premiums used: subset of property and engineering premiums plus motor physical damage, which are affected by natural disasters

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Climate change is a strategic topic for Munich Re The three pillars of Munich Re's climate change strategy



Risk assessment

- Research of natural hazards and climate change impacts
- Climate liability issues
- Prospective risk management (also considering weather oscillations such as El Niño)

Business opportunities

- Growing demand for risk transfer solutions such as renewable energy covers
- Performance covers for solar modules
- "Delivery guarantees" for wind and sun

Asset management

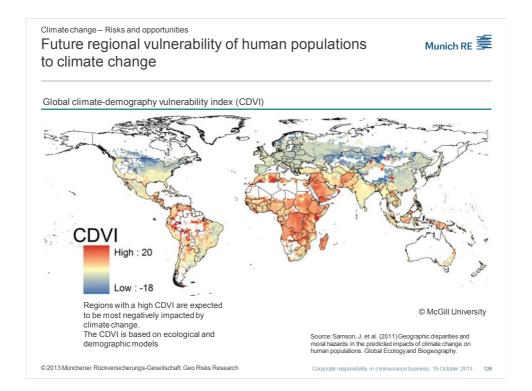
- Integration of sustainability criteria into investment strategies
- Significant expansion of renewable energy investments where frameworks are appropriate (target €2.5bn)

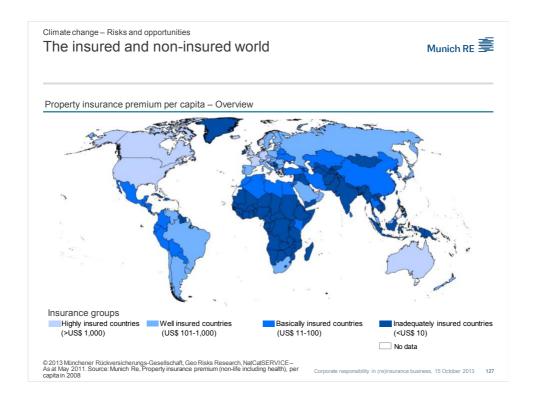
Becoming carbon-neutral (Munich: since 2009, reinsurance worldwide: 2012, Group: 2015)

Supporting several climate initiatives (GCF, UNEP FI, ...)

Initiating flagship projects such as the Dii GmbH and MCII

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Insurability of global warming effects in developing countries





Munich Climate Insurance Initiative (MCII)

MCII

Objectives of MCII:

Development of risk transfer solutions to support adaptation mechanisms to global warming in developing countries within the framework of the UNFCCC process.



MCII was founded in 2005 on the initiative of Munich Re together with Germanwatch, International Institute for Applied Systems Analysis (IIASA), Munich Re Foundation, Potsdam Institute for Climate Impact Research (PIK), Tyndall Centre, World Bank and independent experts.

Recent successes of MCII



- Essentials of MCII proposal have made it into the UNFCCC negotiation texts
- Agreement in Cancun on two-year "Loss and Damage" programme, including insurance solutions
- MCII partnering with UNFCCC in organisation of this programme; (2013) binding decisions on results expected at COP19
- MCII has received funding from the German Environmental Ministry (€2m) for pilot projects in the Caribbean (project partners CCRIF, MicroEnsure). Development of Livelihood Protection (launched in St. Lucia in May 2013) and Lender Portfolio Protection covers in Jamaica, Grenada and St. Lucia

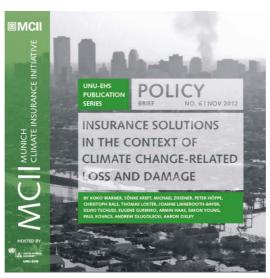
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Climate change – Risks and opportunities

MCII submission for COP18 in Doha





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In 2009, together with the Desertec Foundation, Munich Re Munich RE initiated the foundation of the Desertec industrial initiative (Dii GmbH)

Vision



Vision: Providing Europe (EU), the Middle East and North Africa (MENA) with a sustainable supply of renewable energy by the year 2050

"Within six hours, deserts receive more energy from the sun than humankind consumes within a year." (Dr. Gerhard Knies)

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The first and second milestones were reached in June 2012 and June 2013





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Climate change - Risks and opportunities

"Desert Power 2050" addresses the target picture, "Getting Started" the pathways to implementation



Target picture (summer 2012)

"Desert Power 2050: Perspectives on a sustainable power system for EUMENA"



Which technological and geographical mix of RE is best suited to provide the EUMENA region with a sustainable, reliable and affordable power system?

Pathways to implementation "Getting Started" (June 2013)

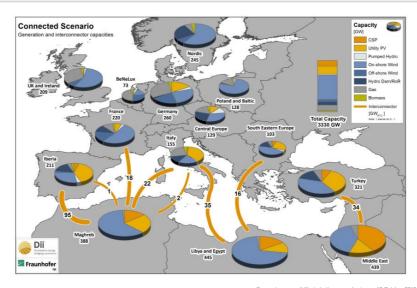
"Desert Power 2050: Getting Started"

Actionable recommendations on all key aspects of implementing a fully integrated EUMENA power system based on RE

- Ramp-up of MENA RE
- Grid infrastructure/electricity highways connecting MENA and Europe
- Public support (design, phase-out)
- Institutional framework
- Socio-economic effects

Climate change – Risks and opportunities DP2050 electricity mix: Sun in the south, wind across EUMENA





Climate change - Risks and opportunities

Munich Re publication "Energy Situation, Problems with Commodities and Insurance" dated 1978





Das Titelbild zeigt eine Sonnen- oder Solarfarm, wie sie für Afrika und die südlichen Gegenden Europas konzipiert wird. Mehrere zusammengeschaltete Parabolspiegel sorgen für Wassererhitzung im Paraboloidbrennpunkt. Der Wasserdampf wird zu einer Dampfturbine geleitet, die einen Stromgenerator antreibt. Vor dem Rücklauf zu den Spiegeln durchläuft das Wasser noch einen Kühlturm (neben dem Generator-Container sichtbar). Die hier gezeigte Anlage, deren kleinste Einheit auf 50 kW ausgelegt ist, wurde vom Luft- und Raumfahrtkonzern Messerschmitt-Bölkow-Blöm entwickelt.

Gesellschaft, Königinstraße 107, D-8000 München 40,

Druck: Carl Gerber Grafische Betriebe Muthmannstraße 4, D-8000 München 45

Business opportunities:



New technologies - role of the insurance industry

Risks of renewable energies

Technology/ Regulatory risk

- Market perspective: Many technologies with short commercial experience; warranty/performance risks for manufacturers
- Investor perspective: New risks = investment barrier

The role of the insurance industry in the implementation of new technologies

Enabling/acceleration of the commercialization of new technologies

- Helping to commercialize new technologies via risk transfer solutions (e.g. commercial satellite)
- Covering the long-term technology risk of renewable energy manufacturers via performance and delivery guarantees → increasing project bankability

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Climate change - Risks and opportunities

Business opportunities



Increase in demand for nat cat covers, new groups of clients

- Increasing frequencies and intensities of extreme weather events and corresponding rise of risk awareness will trigger increasing demand for nat cat covers (e.g. flood cover penetration in Germany has increased significantly)
- More and more countries are insuring their sovereign risks (e.g. CCRIF, Fonden)
- Pool solutions and PPP mechansims open up chances for innovative nat cat insurance products

Climate change: Munich Re positions (1)



Science

Climate change is real. Drivers are both natural (e.g. cyclic) and anthropogenic (increasing greenhouse gas emissions). On a decadal to centennial timescale, anthropogenic drivers are most relevant.

Climate science is best represented by IPCC reports ("state of knowledge"). Munich Re is engaged in dialogues with sceptical scientists, but so far basically no critisism of the concept of anthropogenic climate change has stood up to the challenges of peer reviewing.

The vast majority of scientific studies on climate change and nat cat indicate that during the coming decades both frequency and intensity of nat cat will increase in many regions.

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Climate change - Risks and opportunities

Climate change: Munich Re positions (2)



Insurance/risk management

The frequency of weather-related catastrophes worldwide has increased much faster than those of geophysical events during last 30+ years. On a regional/peril basis, significant differences have been observed

Increase in financial losses (economic and insured) can in part be explained by socioeconomic factors; however, recent scientific studies indicate that loss trends in some regions are already being adversely influenced by climate change

Wherever there are risks, there are opportunities for the insurance industry. Munich Re has the experience and expertise to find solutions for these risks and is willing to provide significant capacity

Appendix

Financial calendar



7 November 2013	Interim report as at 30 September 2013
4 February 2014	Preliminary key figures 2013 and renewals
20 March 2014	Balance sheet press conference for 2013 financial statements
21 March 2014	Analysts' conference with videocast
30 April 2014	Annual General Meeting, ICM – International Congress Centre Munich, exhibition center, München-Riem
8 May 2014	Interim report as at 31 March 2014
7 August 2014	Interim report as at 30 June 2014, Half-year press conference
6 November 2014	Interim report as at 30 September 2014

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Appendix

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Appendix

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Figures up to 2010 are shown on a partly consolidated basis. "Partly consolidated" means before elimination of intra-Group transactions across segments.

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