

The following employee member of the Supervisory Board has been elected by the relevant employee representative bodies on the basis of the Co-Determination Agreement:



Susanne Terhoeven
Düsseldorf, Germany

Chair of the Central Staff Council
ITERGO Informationstechnologie GmbH

Member of the Supervisory Board of Munich Reinsurance
Company since 25 April 2024

Personal data

Date of birth: 06 June 1966
Place of birth: Düsseldorf, Germany
Nationality: German

Education

1986 to 1988 Law firm: Dr. Spickernagel & Partner,
Düsseldorf
Qualification: Legal assistant
1986 School leaving certificate (Abitur)

Professional career

since December 2022
July 2022 to November 2022
since July 2022

since January 2000
since March 2019

2012 to 2019

2007 to 2012

2002 to 2007

ITERGO Informationstechnologie GmbH, Düsseldorf

Chair of the Central Staff Council
Deputy Chair of the Central Staff Council
Member of the Group Staff Council of Munich
Reinsurance Company
Member of the Staff Council of ITERGO Düsseldorf
Business analyst, IT Demand Group
(CCM – credit and claims management; global property
insurance – setting up an international reference
catalogue for underwriters in the ERGO Group)
IT architect (set-up and further development of an
“Application Lifecycle Management” for all IT systems of
ERGO Germany; development of IT architecture
standards and guidelines)
Project manager
Various projects in the following areas: Sales and
marketing, personal lines insurance; Group systems,
internal IT applications and tools
Change management: Introduction of a new open-space
office concept
Project manager
(Sub-project for the ERGO migration “esprit” and
“GENESYS”, environment management for
consolidation of the health insurance systems of DKV
and VICTORIA; and of the property insurance systems

	of D.A.S. and VICTORIA and of the property and life insurance systems of Hamburg Mannheimer and VICTORIA)
2000 to 2002	Consultant (Optimisation of project tools/processes of ERGO and ITERGO in the area of infrastructure management)
1992 to 1999	Victoria Versicherung AG, Düsseldorf Consultant on organisational design and development and project management
1989 to 1992	SV Service Verwaltungsgesellschaften mbH (Metro SB-Grossmärkte GmbH & Co.KG) Düsseldorf Administrative assistant in charge of organisation
1988 to 1989	Law firm Dr. Spickernagel und Partner, Düsseldorf, Germany Legal assistant

Memberships on supervisory boards of other German companies and memberships of comparable bodies of German and foreign business enterprises

→ <https://www.munichre.com/en/company/about-munich-re/supervisory-board/seats.html>