

Impartiality statement & certification scheme pre-requisites

Hartford Steam Boiler UK Ltd. (HSB UK) understands the importance of impartiality in carrying out its certification activities, we manage conflicts of interest and ensure the objectivity of our certification activities.

HSB UK is committed to providing impartial and independent services. HSB UK does not undertake any inspections, audits or certifications where payment or continuing work is influenced by the outcome of such work and staff remuneration does not depend on inspections made or certificates issued. Neither HSB UK nor its personnel are engaged in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of any items inspected by HSB UK. As a result, HSB UK is independent of the parties for which it performs its inspections and free from commercial or financial pressure which may affect the certification process.

HSB UK does not offer or provide management system consultancy or internal auditing to customers where HSB UK's evaluation of the customer's management system is required.

Access to the HSB UK's services is not limited on the grounds of undue financial or other limiting conditions and the policies and procedures under which HSB UK operates, and the administration of them, are non-discriminatory. There are however, certification scheme pre-requisites:

HSB UK imposes no additional pre-requisites for applicants of our certification schemes, except those that may be imposed already within the applied standard itself.

Notwithstanding the above, HSB UK reserves the right to refuse applications based on the following conditions:

Applicants located in countries or locations that are impractical for HSB UK to service due to travel, or who's location presents a security concern to HSB UK personnel;

- Applicants who's facilities present a Health and Safety concern to HSB UK personnel
- Applicants who are, or are associated with UK, EU or US (OFAC) sanctioned personnel, organizations, or countries. HSB UK utilizes a compliance screening database to screen all applicants
- Applicants who have a demonstrated history of repeated noncompliance's to product/certification requirements