

Impartiality statement & certification scheme pre-requisites

Hartford Steam Boiler Ireland Ltd. (HSB IE) understands the importance of impartiality in carrying out its certification activities, we manage conflicts of interest and ensure the objectivity of our certification activities.

HSB IE is committed to providing impartial and independent services. HSB IE does not undertake any inspections, audits or certifications where payment or continuing work is influenced by the outcome of such work and staff remuneration does not depend on inspections made or certificates issued. Neither HSB IE nor its personnel are engaged in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of any items inspected by HSB IE. As a result, HSB IE is independent of the parties for which it performs its inspections and free from commercial or financial pressure which may affect the certification process.

HSB IE does not offer or provide management system consultancy or internal auditing to customers where HSB IE's evaluation of the customer's management system is required.

Access to the HSB IE's services is not limited on the grounds of undue financial or other limiting conditions and the policies and procedures under which HSB IE operates, and the administration of them, are non-discriminatory. There are however, certification scheme pre-requisites:

HSB IE imposes no additional pre-requisites for applicants of our certification schemes, except those that may be imposed already within the applied standard itself.

Notwithstanding the above, HSB IE reserves the right to refuse applications based on the following conditions:

Applicants located in countries or locations that are impractical for HSB IE to service due to travel, or who's location presents a security concern to HSB IE personnel;

- Applicants who's facilities present a Health and Safety concern to HSB IE personnel
- Applicants who are, or are associated with EU or US (OFAC) sanctioned personnel, organizations, or countries. HSB IE utilizes a compliance screening database to screen all applicants
- Applicants who have a demonstrated history of repeated noncompliance's to product/certification requirements