

Front Door Customer Portal

Digital services at your fingertips

HSB is helping our clients stay ahead in a rapidly changing world by using data and analytics to expand our products and services with new digital tools.

HSB will continue building platforms to **connect digitally** with customers, providing you with flexibility and efficiency.

New to Front Door?

Contact us today at <u>GIESFrontdoor@hsb.com</u> to get started.



Front Door is a client-facing platform that houses self-service tools to facilitate our customers' needs by providing access to all HSB applications, tools, services, reports, and more.



One stop

Provides access to all HSB applications, tools, services, reports, and more



Accessible

Available anywhere you have internet access, anytime



Self-service

A self-service portal designed with our customers' needs in mind



Personalized

Simple, fast, and easy, and personalized for you



Safe and secure

GDPR and NY State DFS compliant

HSB Front Door Customer Portal complimentary applications



Inspection Records

View your inspection reports and over time, assess trend information along with other valuable analytics. Inspection reports will provide you with easy to read, standardized, consistent records that you can access 24/7.



Technical Resources

Browse our proprietary Codes & Standards databases, including ASME Code Synopses, Code Interpretations, International Import Requirements, and Technical Bulletins. This comprehensive library enables us to answer technical questions using the most wide-ranging and up-to-date knowledge available. You can also directly contact one of our engineering staff with inquiries through the Ask Codes & Standards link.



Training Center

Technical training – view schedule and details of HSB Technical Training instructed by our Codes & Standards group and experienced field staff.

Informational webinars – access prerecorded marketing webinars showcasing high-level details of the services HSB provides to our clients.



Publications

A menu of HSB proprietary publications to browse at your convenience, including:

- -Pressure Points Newsletter
- -Case Studies

-Quick Reference Guides

-Announcements

-White Papers

-Technical Data Handbook