

NOTICE TO COLORADO POLICYHOLDERS

To HSB Policyholders resident or located in Colorado:

On March 27, 2020, The Colorado Department of Regulatory Agencies issued Bulletin No. B-5.38 specifically addressing actions to protect consumers with property and casualty insurance policies during the COVID-19 public health emergency.

The Bulletin directs insurers to make reasonable accommodations to prevent individuals and businesses from losing coverage due to cancellation for non-payment of premium during this unprecedented time. Reasonable accommodations include such things as extending a premium grace period, a moratorium on cancellations for non-payment, and other reasonable actions to support continuity of coverage for impacts policyholders.

For your information, we have also included a link to the Colorado Department of Regulatory Agencies, <https://www.colorado.gov/pacific/dora/covid-19-and-insurance>, where you can read the Department's COVID-19 and Insurance information.

HSB recognizes the difficulties our customers face during this time. We remain committed to serving our customers and are open for business. Whether it's a question about your policy, your bill, an inspection or a claim, we are fully staffed to meet your needs. Contact your agent or broker, or us direct at 1-800-HSB-1866 (1-800-472-1866) or via email at Customer_Solution_Center@hsb.com. Our call center is open Monday through Friday from 8:00 A.M. to 8:00 P.M., EST. Our representatives will be happy to help you.

As we work through this fluid situation, we will continue to keep the lines of communications open with you.