

# Primary Insurance Claims Consultant (m/f/d)\*

Location  
Milan, Italy

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Munich Re's Claims unit for primary insurance manages and monitors the primary insurance claims portfolio and provides claims consulting services to Munich Re's clients globally. At Munich Re you will find an international environment where you can grow and develop your competencies according to your ambitions. To complete our team, we're currently looking for a highly motivated individual to assume the Primary Insurance Claims Consultant position. He/She will supervise and monitor claims of different lines of business, particularly for the Motor and Property sector. The role requires understanding the Italian legal and insurance regulatory regimes and knowledge of the local industry and insurance markets.

## Your job

- Interact and communicate with outsourcers and other parties involved in claims processing, reviewing provided information regarding the nature of claims and other pertinent facts;
- Analyze contracts and documentation to determine whether claims are valid based on industry standards and regulations;
- Review policies and procedures to verify if they are being followed correctly and fairly;
- Investigate, evaluate and settle claims, applying technical knowledge and negotiation skills to reach fair and prompt claim resolution, develop resolution strategies;
- Recommend and maintain appropriate reserves;
- Review insurance claims, identify errors, and give recommendations for changes;
- Ensure compliance with claims guidelines, controls and reporting, including adherence to Group guidelines;
- Support underwriters in product development and pricing;

## Your Profile

- University degree in Engineering or Law;
- Minimum 3 years of experience as an insurance claims adjuster, claims examiner, or claims supervisor;
- Profound computer skills and experience with Microsoft Office, a good experience of Power BI is an advantage;
- Analytical, solution-based approach and ability to think outside the box;
- An excellent business English level is mandatory;

## About us

With over 50 years of experience in the Italian market, Munich Re is one of the leading reinsurance companies operating in Italy. At Munich Re Italy, we are working to provide the best insurance solutions and pursue new insurance related opportunities for our clients.

You will work in an environment where we think big: Change and culture are continuously role-modeled. We create and articulate a compelling and ambitious shared purpose, vision and direction. We pave the way towards success and see failure as learning

You are going to experience that we care & dare: We are empathetic. We know when to lead and know when to let others lead. We attract, grow and coach future leaders

We communicate in a clear & authentic way: We interact with a positive and humble spirit. We solicit feedback, ask and listen, learn and unlearn

You will grow with your clients: Whatever our role, we support business, in an efficient and effective way, to create value for our clients. We embrace new ways of working leveraging digitalization to deliver solutions. Join us, and experience that we lead the way: We have a passion for winning and growing as a team. We inspire people to be capable of joint performance. We create an inclusive environment, Sounds like you? Make it happen and be part of Munich Re where different thoughts, generations, cultures and experiences are valued and encouraged.

**Send your CV to: [f.ricciardi@wehunt.eu](mailto:f.ricciardi@wehunt.eu)**