

PERIODIC DISCLOSURES

FORM NL-41 GREIVANCE DISPOSAL



Name of the Insurer: **Münchener Rückversicherungs-Gesellschaft Aktiengesellschaft - India Branch**

Registration No. : **FRB/001**

Date of Registration with the IRDAI: **21st December, 2016**

GRIEVANCE DISPOSAL								
SI No.	Particulars	Opening Balance	Additions	Complaints Resolved			Complaints Pending	Total compliants registered upto the period
				Fully Accepted	Partial Accepted	Rejected		
1	Complaints made by customers	-	-	-	-	-	-	-
a)	Sales Related	-	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-	-
e)	others	-	-	-	-	-	-	-
d)	Total Number	-	-	-	-	-	-	-
2	Duration wise Pending Status		Complaints made by customers	Complaints made by intermediaries				Total
a)	Less than 15 days		-	-				-
b)	Greater than 15 days		-	-				-
	Total Number		-	-				-