

FORM NL-41 GREIVANCE DISPOSAL

Münchener Rückversicherungs-Gesellschaft Aktiengesellschaft - India Branch

Registration No. : FRB/001

Date of Registration with the IRDAI: 21 December 2016

GRIEVANCE DISPOSAL								
SI No.	Particulars	Opening Balance	Additions	Complaints Resolved			Complaints Pending	Total compliants registered upto the period
				Fully Accepted	Partial Accepted	Rejected		
1	Complaints made by customers	-	-	-	-	-	-	-
a)	Sales Related	-	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-	-
e)	others	-	-	-	-	-	-	-
	Total Number	-	-	-	-	-	-	-

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
		a)	Less than 15 days	-
b)	Greater than 15 days	-	-	-
	Total Number	-	-	-