

## FORM NL-41 GRIEVANCE DISPOSAL

Münchener Rückversicherungs-Gesellschaft Aktiengesellschaft - India Branch

Registration No. : FRB/001

Date of Registration with the IRDAI: 21 December 2016

GRIEVANCE DISPOSAL								
SI No.	Particulars	Opening Balance	Additions	Complaints Resolved			Complaints Pending	Total compliants registered upto the period
				Fully Accepted	Partial Accepted	Rejected		
<b>1</b>	<b>Complaints made by customers</b>	-	-	-	-	-	-	-
a)	Sales Related	-	-	-	-	-	-	-
b)	Policy Administration Related	-	-	-	-	-	-	-
c)	Insurance Policy Coverage related	-	-	-	-	-	-	-
d)	Claims related	-	-	-	-	-	-	-
e)	others	-	-	-	-	-	-	-
	<b>Total Number</b>	-	-	-	-	-	-	-

<b>2</b>	<b>Duration wise Pending Status</b>	<b>Complaints made by customers</b>	<b>Complaints made by intermediaries</b>	<b>Total</b>
a)	Less than 15 days	-	-	-
b)	Greater than 15 days	-	-	-
	<b>Total Number</b>	-	-	-