

List of Categories of Service Providers

Category of Service Providers	Subject / Purpose of the Processing	Policyholders / Claimants	Applicants	Clients / Interested parties / Supplier
Law Firms	Claims Adjustment, Litigation	✓		
Cloud Service Providers	Hosting of Servers / Web-Services	✓	✓	✓
Document Management	External File Storage, Archiving	✓		✓
Facility Management	Access to Facilities		✓	✓
IT-Service Providers (IT-Systems and Services)	IT- and Network Operators	✓	✓	✓
	Provision of Software for internal and external Recruiting, Software to Perform Online Tests		✓	
IT-Maintenance-Providers	Maintenance of Systems / Applications	✓	✓	✓
Marketing Services	Operationalization of marketing activities e.g. newsletter, surveys, event management, online/web analytics, campaigns			✓
Experts, Consultants	Support for Claims Adjustments	✓		
Telecommunications Service Providers	Telephony	✓	✓	✓
Translation Service Providers	Translation of Documents	✓		✓