

Great Lakes Insurance SE, Irish Branch – Privacy Notice

This privacy notice is designed to help you, as a customer of Great Lakes Insurance SE, Irish Branch understand how we process your personal data.

You are a customer of Great Lakes Insurance SE, Irish Branch and we are the insurer of your policy.

The Data Controller for Great Lakes Insurance SE, Irish Branch is:
Great Lakes Insurance SE, Irish Branch Asgard House 19 / 20 City Quay Dublin 2 D02 K744 Ireland Tel: +353 1 584 7520 E-mail: Ireland@glise.com

The Data Protection Expert for Great Lakes Insurance SE, Irish Branch
The Data Protection Expert Munich Re UK Services Limited 10 Fenchurch Avenue London EC3M 5BN Tel: +44 (0) 20 3003 7000 Email: dataprotection@glise.com

Please contact the Data Protection Expert if you have questions concerning this Privacy Notice or your Data Subject Rights. These include:

- Be Informed: Of your personal data and how it is being used and stored.
- Subject Access Request: To request a copy of your personal data and information around its processing.
- Rectification: To have your personal data corrected if it is inaccurate.
- Restrict Processing: To restrict processing where your personal data is inaccurate or the processing is unlawful.
- Erasure: To have your personal data removed or deleted.
- To object to direct marketing (we do not do direct marketing).
- Data Portability: The transfer of your personal data to another Data Controller.
- To object to processing based on legitimate interest.

If you are unhappy with any response or have a complaint, you can raise this with the data protection authority:

Data Protection Commission
21 Fitzwilliam Square South
Dublin 2
DO2 RD28
Ireland

You can contact the Office of the Data Protection Commission by emailing info@dataprotection.ie or by telephone at 01 7650100 / 1800437737.

Further information is also available on the dedicated website [Your Data - Data Protection Commission](#).

Who your data is shared with

The following are data controllers that we share your personal data with:

- Reinsurers – including Münchener Rückversicherungs-Gesellschaft Aktiengesellschaft in München.
- Government Agencies.
- Legal advisers.

The following are data processors that we disclose your personal data to:

- Third Parties providing services for Banking, Claims Handling, Insurance Administration and IT Services.

Please contact the Data Protection Expert (dataprotection@glise.com) if you require further information on who your data is shared with.

What personal data do we collect

Categories of data	Type of information processed	Where the data may come from	Who we may disclose the data to	Potential purpose of processing	Lawful basis of processing
Individual Information	Name and email address of corporate customer employees	Corporate customers.	Group companies. Reinsurers.	Liaising with corporate customer employees.	Performance of our contract with you.

Other types of information we process:

Categories of data	Type of information processed	Where the data may come from	Who we may disclose the data to	Potential purpose of processing	Lawful basis of processing
Contractual and financial Information	NDAs, negotiations, contracts, risk participation agreements, strategic risk transfers, financial data to support the contract. Claims information. Statistical data.	Corporate customers.	Group companies. Reinsurers. Debtors.	Managing corporate customers including underwriting, evaluating and pricing the risks to be insured and calculating, validating and collecting any appropriate premium. Statistical analysis	Performance of our contract with you.
					For the defence of legal claims.
					Compliance with a legal obligation.

We do not process any special categories of personal data.

Protection of your information

Your privacy is important to us and we follow strict security and organisational procedures in the processing, storage, destruction and disclosure of your information. This is to prevent unauthorised access or loss of your information.

Data Retention

Your personal data will only be kept for as long as it is necessary for the purpose it was collected for. In order to comply with regulations, we retain the data in relation to the contract for seven years after conclusion of the contract with us.

Transfer of Data

We will not transfer your personal data to countries that do not provide an adequate level of data protection. Your personal data may be disclosed to companies within the Group outside the UK or EEA and to Service Providers outside the UK or EEA.

You can find out the details about any other party we have shared your personal data with by contacting the Data Protection Expert at the address provided at the top of this privacy notice.

Changes to this Great Lakes Insurance SE, Irish Branch – Privacy Notice

If we make changes to this privacy notice that affects how we process your information, we will revise the privacy notice and publish it on our website.