RE_IMAGINE YOUR FUTURE
Solution Architect
Dublin, Ireland

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About the role

This is a very important role within our EMEA team. The successful applicant will provide technical analysis, design, development, software installation and support to the Dublin and EMEA based team. Working day-to-day with MRAS clients, the role involves gathering requirements, documenting them and communicating them to internal project teams and providing day-to-day support to the Project Manager. For current clients, the role also includes developing customer upgrade paths and focused client solution roadmaps. In addition, the position involves working in a pre-sales role demonstrating technical expertise and our ability to adapt our solutions to customers' environments. The successful candidate will have strong technical and customer facing skills.

What you will work on:

- Working with clients in early phases of projects defining the technical implementation strategy and illustrating how MRAS solutions fit within the customers existing environment.
- Writing and presenting analysis and design documents.
- Installing software, supporting hardware and software issues.
- Developing in depth knowledge of products and customer systems. Promoting knowledge of Products locally and transferring knowledge of customer systems to other departments. Training new recruits.
- Analysing customer issues that arise with Customer systems, occasionally providing fixes through code changes or configuration if possible. If required involving the expertise of MRAS specialists in Dublin.
- Co-ordinating analysis of technical change requests, estimating effort and explaining complexities to development teams and to clients.
- Providing a technical bridge between the development teams and Clients.
- Answering technical questions from clients.anaging and tracking releases to local customers, coordinating QA efforts where required.
- Providing general day to day support to the Project Manager and project team.
- Developing upgrade paths for customers.
- Architecting solution roadmaps for customers with integration and customisation challenges.
- Working closely with internal colleagues and mentoring where necessary.
- Engaging with MRAS clients during the sales process impressing them with the flexibility, business and technical functionality associated with our product offerings and the MRAS vision.
- Responding to Request For Proposal documents and giving technical presentations on the Allfinanz product range.

What we are looking for
- Be professional, articulate and reliable, with well-practiced client facing and communication skills including a proven track record of engaging as a technical leader in a software/consulting services supplier role with client organisations.
- Proven track record of successful project implementations.
- Excellent documentation skills in the form of high-level technical requirements, architectural descriptions, interface specifications, etc.
- Strong technical leadership skills with a deep technical background.
- Customer & quality focused.
- Proficient in Java, J2EE, XML, REST, JSON, Web Services and with strong database knowledge.
- Knowledge of the life insurance industry would be of benefit.
- Strong mentorship with a passion for growing research and design teams, sharing knowledge and improving others

Behaviours
- Communicates with Impact
- Customer Service focus
- Personal Initiative & Responsibility
- Maintains clear communication with clients regarding mutual expectations
- Looks beyond the obvious to provide win-win solutions
- Anticipates obstacles and thinks ahead about next steps
- Sees obstacles as challenges and enjoys overcoming them
- Develops accurate realistic plans and monitors performance
- Keeps users informed of and changes to plans
- Makes decisions, sets priorities and chooses goals on the basis of calculated costs and benefits
- Has sufficient knowledge to run with an acceptable level of risk; knows the implications
- Is willing to learn from others
- Commercially aware
- Advocates cross team working to achieve optimal business results
- Supports individuals within the team and the wider organisation
- Asks a series of probing questions to get to the root of a situation or problem

Knowledge
- Applications:- MS Office, Powerpoint, Visio, Projectoding Standards
- Company Processes
- Company Products
- Databases:- DB2, Oracle, SQL Server
- Technical Language:- Java, J2EE, Javascript, HTML5, XML, SQL, CSS3, JSP, JQuery, AngularJS, REST, JSON
- Weblogic, Websphere, JBOSS
- Fluent English, any other European language skills a benefit.

Skills
- Development Skills
- Presentation Skills
- Writing Skills

Special Requirements
This role involves some travel throughout Europe, Middle East and South Africa. Candidate must be willing/able to travel for short periods for workshops or presales activities however most contact with customer will be over video conferencing.

Learn more at: www.munichre.com/automation-solutions

Want to apply ?
please send your CV and cover letter to **careers@munichre.digital**